IT Matters 2 Discussion Questions

The questions below will be used to guide discussion in the IT Matters peer learning session in support of ACF’s work to improve accessibility and quality of child care for families and improving and simplifying administrative processes for child care providers. The peer learning session will last one hour. The information collected will be used to better understand the current condition of data and IT systems, develop appropriate training and technical assistance (T/TA) to improve data and IT systems, and receive feedback on the T/TA provided by DISCC to improve those data and IT systems. OCC/DISCC will summarize information discussed in a short report for internal use only. Participation in the discussion is not required, and attendees may participate in all, or portions, of the peer learning session.

Q1 Which key area is of most interest to you?​

* Policy support for procuring IT goals and plans​
* Planning a successful procurement effort
* Gaining expertise on putting together a procurement package​
* Developing techniques for managing vendors​
* Obtaining procurement resources ​
* Other

Q2 What are some successes you have had with IT procurement?

Q3 What strategies are helpful regarding communication between the procurement, IT, and Child Care/CCDF staff?

Q4 What types of needs assessments mighty you have completed that were helpful?

Q5 How might you assemble a successful RFP or RFI team?

Q6 What tools or strategies might you use to monitor IT vendor performance (e.g., cost, adherence to project schedule, and other outcomes)?