

Review Form

Welcome to the OCS Service Reviewer Beta Testing Form

Beta Testing Instructions

OCS has developed the Service Reviewer Form to verify the information in the Service Finder. We are requesting your feedback and evaluation of the Service Reviewer tool before we finalize it, including time cost. We kindly request that you fill out the form accurately during this exercise to help us obtain a reliable time estimate. Please note that the information you enter into the Service Reviewer during this feedback exercise will not be used for verification purposes or included in the Service Finder. Please follow the instructions below for more information about how to fill out the Service Reviewer. Please complete the feedback portion at the end of the Service Reviewer form. If you have any questions, please email ocsgis@acf.hhs.gov. Thank you for your time.

Service Reviewer Instructions

To begin, enter your Unique Entity Identifier (UEI) number and click anywhere blank to populate your agency's administrative and service information. The form is automatically saved, and you can revisit it anytime. If you have satellite offices, their information will also populate, and you will be asked to confirm details for each location. A satellite office is a branch office that is physically separate from the main office but provides some or all the services offered at the main location. Please carefully review and verify all the information for accuracy and currency.

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: The purpose of this information collection is to use the OCS Service Reviewer tool to validate information available in our OCS Service Finder, a brand-new application that allows families and communities to search for and find OCS funded services closest to their specific location via zip code or physical address. Public reporting burden for this collection of information is estimated to average 45 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0401 and the expiration date is 5/31/2027. If you have any comments on this collection of information, please contact Juliana Melara at juliana.melara@acf.hhs.gov.

Unique Entity Identifier (UEI) number*

Agency name*

Address

Select the address(es) of your office for this review. If you have multiple addresses, review the form for each to capture services at all locations accurately. If an address is missing, select "Other" and enter it in the address update field, then complete the form with the correct contact and service information. For closed offices, select the address, leave a note in the address update field, skip the remaining pages, and submit the form directly.

2929 W 10th Ave, Denver, CO 80204

3815 Steele St. Denver, CO 80205

4685 Peoria St. Denver, CO 80239

1339 S Federal Blvd. Denver, CO 80219

2323 Curtis Street Denver, CO 80205

12000 E. 47th Ave. Suite 400 Denver, CO 80239

Other

Address update/comment

If the address above is not correct or the office is closed, use this section to provide the correct address or leave a note. Please add physical addresses only.

Next

Page 1 of 9

Review Form

Contact Information

Phone Number*

Example: 000-000-0000

720-944-4347

Website*

<https://www.denvergov.org/Government/Agencies-Departments-Offices/Agencies-Departments-Offices>

Email*

not provided

Hours of Operation*

Example: Mo-Fr: 09:00-17:00.

Mo-Fr: 08:00-16:00

Multilingual Assistance

Website Translation*

Agency website has a built-in translation function to ensure information is accessible in multiple languages.

 Yes No

Service-Specific Translation*

Offers translation assistance for specific program applications or delivers certain services in non-English languages to accommodate non-English speaking clients.

 Yes No

Back

Next

 Page 2 of 9

Review Form

1. Food and Nutrition Services

1.1. Food and Prepared Meal Pick-Up*

Programs that allow individuals to collect prepared meals from designated locations. These meals are typically ready-to-eat and are intended to provide immediate nutritional support.

 Yes No Other/Comment

Food and/or Prepared Meal Pick-Up Comment

1.2. Food Services For Children and Youth (e.g., School Meals, Summer Food Programs)*

Programs that provide meals to children and youth, ensuring they receive proper nutrition during school hours, summer breaks, or other periods when regular access to meals may be disrupted.

 Yes No Other/Comment

Food Services For Children and Youth Comment

1.3. Food and Prepared Meal Delivery (Not Meals on Wheels)*

Services that deliver prepared meals to individuals who are unable to pick them up themselves, typically due to lack of transportation or mobility issues. This service is distinct from Meals on Wheels, which specifically targets homebound older adults.

 Yes No Other/Comment

Food and/or Prepared Meal Delivery Comment

1.4. Congregate Nutrition Programs*

Programs that deliver healthy, nutritious meals in group settings to promote social interaction and ensure balanced nutrition for participants.

 Yes No Other/Comment

Congregate Nutrition Programs Comment

1.5. Meals On Wheels*

Programs that provide congregate meal sites for older adults or deliver meals to homebound older adults, including a safety check to assess if the senior needs additional assistance, supporting their independence and health as they age.

 Yes No Other/Comment

Meals On Wheels Comment

1.6. Holiday Meals*

Special meal programs that provide festive or traditional meals during holidays to individuals and families who may not have the means to prepare such meals themselves.

 Yes No Other/Comment

Holiday Meals Comment

1.7. Community Gardens and Agriculture Initiatives*

Programs that support the establishment and maintenance of community gardens where individuals can grow their own food, promoting self-sufficiency and access to fresh produce.

 Yes No Other/Comment

Community Gardens and Agriculture Initiatives Comment

1.8. Special Supplemental Nutrition Program For Women, Infants, And Children (WIC) Services*

A federal assistance program providing nutrition education, nutritious foods, and healthcare referrals to low-income pregnant women, new mothers, infants, and children up to age five.

 Yes No Other/Comment

Special Supplemental Nutrition Program For Women, Infants, And Children (WIC) Services Comments

1.9. Cooking/Nutrition Classes and Resources*

Educational programs that teach individuals how to prepare nutritious meals and make healthy dietary choices, often including hands-on cooking demonstrations and access to educational materials.

 Yes No Other/Comment

Cooking/Nutrition Classes and Resources Comment

1.10. Farmers' Market Vouchers*

Programs that provide vouchers to individuals and families with low incomes, allowing them to purchase fresh produce and other healthy foods directly from farmers' markets.

 Yes No Other/Comment

Farmers' Market Vouchers Comment

1.11. Other Food Distribution Programs*

Additional programs that provide food to those in need, which may include mobile food pantries, emergency food boxes, and other innovative methods to distribute food within communities.

 Yes No Other/Comment

Other Food Distribution Programs Comment

Back

Next

Page 3 of 9

Review Form

2. Housing Assistance

2.1. Rental and Deposit Assistance*

Financial support to help individuals and families cover the costs of renting a home, including the initial deposit and ongoing rental payments.

Yes
 No
 Other/Comment

Rental and Deposit Assistance Comment

2.2. Mortgage Assistance*

Programs that provide financial aid to homeowners struggling to make their mortgage payments, helping prevent foreclosure and housing loss.

Yes
 No
 Other/Comment

Mortgage Assistance Comment

2.3. Emergency Shelters*

Programs that provide immediate and short-term housing for homeless individuals and families during times of crisis, typically for one night to two weeks.

Yes
 No
 Other/Comment

Emergency Shelters Comment

2.3.1. Emergency Shelter for Families*

Yes
 No
 Other/Comment

Emergency Shelter for Families Comment

2.3.2. Emergency Shelter for Women And Children*

Yes
 No
 Other/Comment

Emergency Shelter for Women And Children Comment

2.3.3. Emergency Shelter for Youth Ages 14-24*

Yes
 No
 Other/Comment

Emergency Shelter for Youth Comment

2.3.4. Emergency Shelter for Veterans*

Yes
 No
 Other/Comment

Emergency Shelter for Veterans Comment

2.3.5. Emergency Shelter for Domestic Violence Victims*

Yes
 No
 Other/Comment

Emergency Shelter for Domestic Violence Victims Comment

2.3.6. Emergency Shelter for Natural Disaster Victims*

Yes
 No
 Other/Comment

Emergency Shelter for Natural Disaster Victims Comment

2.3.7. Emergency Shelter for Formerly Incarcerated Individuals*

Yes
 No
 Other/Comment

Emergency Shelter for Formerly Incarcerated Individuals Comment

2.3.8. Emergency Shelter for Other Individuals*

Yes
 No
 Other/Comment

Other Emergency Shelter/Programs Comment

2.4. Transitional Housing*

Programs that provide longer-term support than emergency shelters for individuals and families experiencing homelessness, offering stable living environments and assistance in finding permanent housing, typically for a few months to up to two

Yes
 No
 Other/Comment

Transitional Housing Comment

2.5. Rapid Re-Housing*

Programs that quickly move individuals and families from homelessness to permanent housing through housing identification, short-term rental assistance, and supportive services, typically within a few months.

Yes
 No
 Other/Comment

Rapid Re-Housing Comment

2.6. Permanent Affordable/Supportive Housing Services*

Programs that offer long-term affordable housing with on-site or off-site services such as healthcare, mental wellness support, substance misuse treatment, counseling, and case management, usually with no time limit on duration of stay.

Yes
 No
 Other/Comment

Permanent Affordable/Supportive Housing Services Comment

2.6.1. Permanent Affordable/Supportive Housing Services for Older Adults*

Yes
 No
 Other/Comment

Permanent Affordable/Supportive Housing Services for Older Adults Comment

2.6.2. Permanent Affordable/Supportive Housing Services for Individuals With Disabilities*

Yes
 No
 Other/Comment

Permanent Affordable/Supportive Housing Services for Individuals With Disabilities Comment

2.6.3. Permanent Affordable/Supportive Housing Services for Other Qualified Populations*

Yes
 No
 Other/Comment

Permanent Affordable/Supportive Housing Services for Other Qualified Populations Comment

2.7. Homelessness Services*

Yes
 No
 Other/Comment

Homelessness Services Comment

2.7.1. Toiletries for the Homeless*

Distribution of personal hygiene items such as soap, toothpaste, and sanitary products to individuals experiencing homelessness.

Yes
 No
 Other/Comment

Toiletries for the Homeless Comment

2.7.2. Drop-In Centers for the Homeless*

Safe places where individuals experiencing homelessness can access a variety of services, including meals, showers, case management, and social activities during the day.

Yes
 No
 Other/Comment

Drop-In Centers for the Homeless Comment

2.7.3. Showers and Laundry Services for the Homeless*

Facilities offering access to showers and laundry services for individuals experiencing homelessness, helping maintain personal hygiene and dignity.

Yes
 No
 Other/Comment

Showers and Laundry Services for the Homeless Comment

2.7.4. Other Homelessness Services*

Other Homelessness Services: Additional support services tailored to the needs of individuals experiencing homelessness, which may include case management, employment assistance, and health services.

Yes
 No
 Other/Comment

Other Homelessness Services Comment

2.8. Landlord-Tenant Mediation and Facilitation*

Programs that facilitate communication and negotiation between landlords and tenants to resolve disputes and prevent eviction, usually before any eviction notice is issued.

Yes
 No
 Other/Comment

Landlord-Tenant Mediation and Facilitation Comment

2.9. Eviction Prevention*

Programs that offer legal help, rent assistance, and other support to prevent eviction, typically when an eviction notice has already been issued.

Yes
 No
 Other/Comment

Eviction Prevention Comment

2.10. Home Weatherization*

Programs that improve the energy efficiency of homes through measures such as insulation, sealing leaks, and upgrading heating and cooling systems, helping reduce energy costs for low-income households.

Yes
 No
 Other/Comment

Home Weatherization Comment

2.11. Furniture Assistance*

Programs that provide essential furniture items to individuals and families moving into new housing, ensuring they have the basic furnishings needed for a safe and comfortable living environment.

Yes
 No
 Other/Comment

Furniture Assistance Comment

2.12. Other Housing Assistance Programs*

Various additional programs designed to support housing stability, which may include home repair assistance and housing counseling.

Yes
 No
 Other/Comment

Other Housing Assistance Programs Comment

Review Form

3. Utility Assistance

3.1. Home Heating Assistance*

Programs that provide financial assistance for utility bills related to heating. This assistance includes covering the cost of heating through various utility providers.

Yes No Other/Comment

Home Heating Assistance Comment

3.2. Home Cooling Assistance*

Programs that provide financial assistance for utility bills related to cooling and may include the provision of AC equipment during crises. This assistance includes covering the cost of cooling through various utility providers.

Yes No Other/Comment

Home Cooling Assistance Comment

3.3. Water/Waste Water Bill Payment and Reconnection Assistance*

Financial aid to help individuals and families pay their water and wastewater bills and reconnect services that have been disconnected due to non-payment.

Yes No Other/Comment

Water/Waste Water Bill Payment and Reconnection Assistance Comment

3.4. Home Energy Equipment Repair or Replacement*

Assistance programs that cover the costs of repairing or replacing essential home energy equipment, such as furnaces, water heaters, and air conditioning units.

Yes No Other/Comment

Home Energy Equipment Repair or Replacement Comment

Other Utility Assistance programs

Additional programs that provide financial support for utility costs not covered by specific heating, cooling, or water assistance programs (e.g., internet services, trash bills, etc.).

No

4. Clothing Assistance

4.1. Clothing Bank/Closet*

Programs that distribute free clothing to individuals and families in need.

Yes No Other/Comment

Clothing Bank/Closet Comment

4.2. Clothing Vouchers/Gift Cards*

Financial assistance provided in the form of vouchers or gift cards that can be used to purchase clothing from designated stores.

Yes No Other/Comment

Clothing Vouchers/Gift Cards Comment

Other Clothing Assistance Comment

5. Employment and Business Development

5.1. Employment Support (e.g., Job Search Assistance, Resume, Interview Preparation)*

Services that help individuals prepare for and find employment, including assistance with job searches, resume writing, and interview skills.

Yes No Other/Comment

Employment Support Comment

5.2. Vocational Training and Certification Programs*

Yes No Other/Comment

Vocational Training and Certification Programs Comment

5.3. On-The-Job Training*

Programs that provide hands-on training and work experience in a specific job or industry, often with the goal of improving skills and employability.

Yes No Other/Comment

On-The-Job Training Comment

5.4. Technology and Computer Literacy Training*

Educational programs that teach individuals how to use computers and digital technology, enhancing their skills for the modern workforce.

Yes No Other/Comment

Technology and Computer Literacy Training Comment

5.5. Business Loans*

Financial assistance in the form of loans to help individuals start or expand small businesses.

Yes No Other/Comment

Business Loans Comment

5.6. Small Business Assistance (e.g., Workshop and Training)*

Support services for aspiring or current small business owners, including workshops, training, and access to resources for business development.

Yes No Other/Comment

Small Business Assistance Comment

6. Transportation Assistance

6.1. Medical Transportation Shuttle/Ride Services*

Transportation services that provide rides to medical appointments for individuals who do not have access to reliable transportation.

Yes No Other/Comment

Medical Transportation Comment

6.2. Nonmedical Transportation Shuttle/Ride Services*

Transportation services that provide rides for nonmedical purposes, such as grocery shopping, attending community events, or other essential activities.

Yes No Other/Comment

Nonmedical Transportation Comment

6.3. Gas Cards*

Financial assistance in the form of gas cards to help individuals cover the cost of fuel for their vehicles.

Yes No Other/Comment

Gas Cards Comment

6.4. Bus Passes*

Distribution of bus passes to individuals and families in need, providing access to public transportation for work, school, and other essential activities.

Yes No Other/Comment

Bus Passes Comment

6.5. Vehicle Purchase Assistance*

Programs that provide financial aid or loans to help individuals purchase reliable vehicles, enhancing their mobility and access to employment.

Yes No Other/Comment

Vehicle Purchase Assistance Comment

6.6. Vehicle Minor Repair Assistance*

Financial aid to cover the costs of minor vehicle repairs, ensuring that individuals have access to safe and reliable transportation.

Yes No Other/Comment

Vehicle Repair Assistance Comment

Other Transportation Programs

7. Health and Wellness Assistance

7.1 Medical Health Assistance (e.g., Immunizations, Physicals, Developmental Delay Screening, Maternal/Child Health, Health Insurance Options Counseling)*

Services that provide medical care and support, including preventive care, screenings, and health insurance counseling.

Yes No Other/Comment

Medical Health Assistance Comment

Text input field

7.2. Doctor Visit and Prescription Drug Assistance (including other medically necessary items)*

Financial assistance to help cover the costs of doctor visits and prescription medications, as well as other medically necessary items.

Yes No Other/Comment

Doctor Visit and Prescription Drug Assistance Comment

Text input field

7.3. Dental Care Assistance*

Programs that provide financial assistance and/or dental services to support dental care needs, including preventive care, treatments, and emergency dental services.

Yes No Other/Comment

Dental Care Assistance Comment

Text input field

7.4. Vision Care Assistance*

Financial aid and services to support vision care needs, including eye exams, glasses, and other vision-related treatments.

Yes No Other/Comment

Vision Care Assistance Comment

Text input field

7.5. Mental Health Assistance*

Yes No Other/Comment

Mental Health Assistance Comment

Text input field

7.6. Mental Health Services for Children And Youth*

Specialized mental health services tailored to the needs of children and youth, addressing issues such as behavioral problems, emotional distress, and developmental challenges.

Yes No Other/Comment

Mental Health Services for Children And Youth Comment

Text input field

7.7. Mental Health Services for Adults*

Mental health services designed for adults, addressing a wide range of issues such as depression, anxiety, and substance use disorders.

Yes No Other/Comment

Mental Health Services for Adults Comment

Text input field

7.8. Substance Use Prevention and Counseling*

Programs that provide education, counseling, and support to prevent substance use and help individuals manage substance use disorders.

Yes No Other/Comment

Substance Use Prevention and Counseling Comment

Text input field

7.9. Substance Use Treatment*

Yes No Other/Comment

Substance Use Treatment Comment

Text input field

7.10. Sober Living Homes*

Residential facilities that provide a supportive and substance-free living environment for individuals recovering from substance use disorders.

Yes No Other/Comment

Sober Living Homes Comment

Text input field

7.11. Residential Treatment Facilities*

Inpatient treatment centers that provide comprehensive care for individuals with substance use or mental health disorders.

Yes No Other/Comment

Residential Treatment Facilities Comment

Text input field

7.12. Substance Use Outpatient Services*

Outpatient treatment programs that offer counseling, therapy, and support for individuals managing substance use disorders.

Yes No Other/Comment

Substance Use Outpatient Services Comment

Text input field

7.13. Health Education*

Programs that provide information and resources to promote healthy behaviors and lifestyles, often including workshops, classes, and community outreach.

Yes No Other/Comment

Health Education Comment

Text input field

7.14. Fitness Programs*

Services that promote physical activity and fitness, including exercise classes, recreational sports, and wellness initiatives.

Yes No Other/Comment

Fitness Programs Comment

Text input field

Other Health and Wellness Programs

Text input field

8. Early Care and Education

8.1. Early Head Start*

A federal program that promotes the development of infants and toddlers from low-income families through comprehensive early childhood education, health, nutrition, and parent involvement services.

 Yes No Other/Comment

Early Head Start Comment

8.2. Head Start*

A federal program that promotes school readiness for young children from low-income families through early childhood education, health, nutrition, and parent involvement services.

 Yes No Other/Comment

Head Start Comment

8.3. Diapers and Diapering Supplies*

Programs that provide diapers and related supplies to families in need, ensuring infants and toddlers have access to essential hygiene products.

 Yes No Other/Comment

Diapers and Diapering Supplies Comment

8.4. Child Care Services*

Programs that offer childcare to families, providing a safe and nurturing environment for children while parents work or attend school.

 Yes No Other/Comment

Child Care Services Comment

8.5. Child Care Resources and Referral*

Services that help families find and access quality childcare, providing information and referrals to local childcare providers.

 Yes No Other/Comment

Child Care Resources and Referral Comment

8.6. Parent Resources and Classes*

Educational programs and resources for parents, offering support and guidance on child-rearing, development, and family dynamics.

 Yes No Other/Comment

Parent Resources and Classes Comment

Other Early Care and Education Programs

9. Youth Development and Services

9.1. Mentoring Programs for Children and Youth*

Programs that match young people with adult mentors who provide guidance, support, and positive role modeling to help them achieve personal, academic, and professional goals.

 Yes No Other/Comment

Mentoring Programs for Children and Youth Comment

9.2. Summer Programs for Children and Youth*

Programs that offer educational, recreational, and developmental activities for children and youth during the summer months, ensuring continued learning and engagement outside the school year.

 Yes No Other/Comment

Summer Programs for Children and Youth Comment

9.3. Before/After-School Enrichment Programs*

Programs that provide additional educational and recreational activities for children and youth before and after school hours, supporting academic achievement and personal growth.

 Yes No Other/Comment

Before/After-School Enrichment Programs Comment

9.4. School Supplies*

Programs that distribute essential school supplies, such as notebooks, pencils, and backpacks, to students in need, ensuring they have the necessary tools for learning.

 Yes No Other/Comment

School Supplies Comment

9.5. Extracurricular Payment Assistance*

Financial assistance programs that help cover the costs of extracurricular activities, such as sports, arts, and clubs, enabling all students to participate regardless of their financial situation.

 Yes No Other/Comment

Extracurricular Payment Assistance Comment

9.6. Youth Employment and Internship Programs*

Programs that provide job training, work experience, and internship opportunities for young people, helping them develop skills and gain experience for future employment.

 Yes No Other/Comment

Youth Employment and Internship Programs Comment

9.7. College Access Programs for Youth*

Programs that support youth in preparing for and accessing higher education, offering services such as college counseling, test preparation, and application assistance.

 Yes No Other/Comment

College Access Programs for Youth Comment

9.8. College Scholarships for Youth*

Financial aid programs that provide scholarships to help young people afford the costs of college education, based on various criteria such as academic achievement, financial need, and community involvement.

 Yes No Other/Comment

College Scholarships for Youth Comment

Other Youth Development Services

10. Adult Education and Supports

10.1. GED Preparation Classes*

Educational programs that help adults prepare for the General Educational Development (GED) tests, enabling them to earn a high school equivalency credential.

 Yes No Other/Comment

GED Preparation Classes Comment

10.2. Adult Literacy Classes*

Programs that offer instruction in reading, writing, and basic literacy skills for adults, improving their ability to function effectively in daily life and the workforce.

 Yes No Other/Comment

Adult Literacy Classes Comment

10.3. College Access Program for Adults*

Programs that assist adults in pursuing higher education, offering services such as college counseling, test preparation, and application assistance.

 Yes No Other/Comment

College Access Program for Adults Comment

10.4. College Scholarship Programs for Adults*

Financial aid programs that provide scholarships to help adults afford the costs of college education, based on various criteria such as academic achievement, financial need, and community involvement.

 Yes No Other/Comment

College Scholarship Programs for Adults Comment

10.5. English Language Learning for Adults (Non-Native Speakers)*

Programs that offer instruction in English language skills for adults who are non-native speakers.

 Yes No Other/Comment

English Language Learning for Adults Comment

Other Adult Education Services

11. Financial Literacy and Asset Building

11.1. Tax Preparation and Assistance*

Programs that offer help with preparing and filing taxes, ensuring clients meet their tax obligations and potentially maximize refunds.

Yes
 No
 Other/Comment

Tax Preparation and Assistance Comment

11.2. Financial Counseling and Debt Management*

Programs that include budget planning, debt management, and consultation for non-IDA bank accounts to help clients manage their finances effectively.

Yes
 No
 Other/Comment

Financial Counseling and Debt Management Comment

11.3. Individual Development Accounts (IDAs)*

Savings programs that provide matching funds to help low-income individuals save for specific goals, such as buying a home, starting a business, or pursuing education.

Yes
 No
 Other/Comment

Individual Development Accounts (IDAs) Comment

11.4. Credit Counseling*

Services that offer advice and assistance in managing credit, improving credit scores, and resolving credit issues.

Yes
 No
 Other/Comment

Credit Counseling Comment

11.5. Homebuyer Education*

Educational programs that prepare individuals for the process of buying a home, covering topics such as budgeting, mortgage options, and the homebuying process.

Yes
 No
 Other/Comment

Homebuyer Education Comment

11.6. Foreclosure Prevention*

Programs that provide support and resources to help homeowners avoid foreclosure, including financial counseling, loan modification assistance, and legal aid.

Yes
 No
 Other/Comment

Foreclosure Prevention Comment

Other Financial Literacy and Asset Building Comments

12. Legal Aide and Advocacy

12.1. Legal Aide Assistance*

Services that provide legal representation and advice to individuals who cannot afford to hire an attorney, covering various legal issues such as housing, family law, and consumer rights.

Yes
 No
 Other/Comment

Legal Aide Assistance Comment

12.2. Legal Referral Services*

Programs that connect individuals with legal professionals and resources based on their specific legal needs, helping them find appropriate legal assistance.

Yes
 No
 Other/Comment

Legal Referral Services Comment

Other Legal Aide and Advocacy Comments

13. Supportive Services for Special Populations

13.1. Supportive Services for Veteran Families*

Programs that offer a range of support services to veterans and their families, including housing assistance, counseling, and employment support.

Yes
 No
 Other/Comment

Supportive Services for Veteran Families Comment

13.2. Supportive Services for Individuals With Disabilities*

Services that provide support and resources for individuals with disabilities, helping them achieve greater independence and quality of life.

Yes
 No
 Other/Comment

Supportive Services for Individuals With Disabilities Comment

13.3. Reentry Support Services*

Programs that assist individuals transitioning from incarceration back into the community, offering services such as job training, housing assistance, and counseling.

Yes
 No
 Other/Comment

Reentry Support Services Comment

13.4. LGBTQ+ Support Services*

Services that provide support and resources for individuals who identify as LGBTQ+, addressing issues such as discrimination, mental health, and community connection.

Yes
 No
 Other/Comment

LGBTQ+ Support Services Comment

13.5. Migrant & Seasonal Farmworkers Assistance*

Programs that offer support and resources to migrant and seasonal farmworkers, including housing assistance, healthcare, and education.

Yes
 No
 Other/Comment

Migrant & Seasonal Farmworkers Assistance Comment

13.6. Supportive Services for Older Adults*

Programs that provide a range of specialized services tailored specifically to older adults, beyond those services included in other categories. These programs address unique needs not covered by other listed services to support the well-being and independence of older adults.

Yes
 No
 Other/Comment

Supportive Services for Older Adults Comment

13.7. Foster Grandparents Programs*

Programs that connect older adults with volunteer opportunities to mentor and support children and youth, promoting intergenerational connections and community involvement.

Yes
 No
 Other/Comment

Foster Grandparents Programs Comment

13.8. Senior Centers*

Community centers that offer a variety of services and activities for older adults, including social events, educational programs, and health and wellness activities.

Yes
 No
 Other/Comment

Senior Centers Comment

Other Supportive Services Comments

14. Emergency Assistance

14.1. Emergency Financial Assistance*

Programs that provide immediate financial aid to individuals and families facing crises or emergencies, helping them cover essential expenses such as rent, utilities, and food.

Yes
 No
 Other/Comment

Emergency Financial Assistance Comment

14.2. Post-Disaster Relief Services*

Programs that offer assistance in the aftermath of disasters to help affected individuals recover and rebuild. Utility assistance is excluded from this category as it is covered under Emergency Financial Assistance or Home Heating Assistance.

Yes
 No
 Other/Comment

Post-Disaster Relief Services Comment

14.3. Crisis Intervention*

Programs that deliver immediate assistance and support during emergencies or crises to help individuals stabilize and address urgent needs.

Yes
 No
 Other/Comment

Crisis Intervention Comment

14.4. Crisis Counseling*

Programs that provide counseling services during emergencies or crises to support individuals' mental health and emotional well-being.

Yes
 No
 Other/Comment

Crisis Counseling Comment

14.5. Crisis Case Management*

Programs that offer case management services during emergencies or crises to help individuals navigate resources and services effectively.

Yes
 No
 Other/Comment

Crisis Case Management Comment

Other Emergency Assistance Programs Comments

THANK YOU!

Thank you for completing the OCS Service Review!

Review Form

Feedback Questions for the Service Reviewer

Having completed your review, please kindly answer the following feedback questions to help us enhance the OCS Service Reviewer.

1. How clear and understandable were the instructions provided in the OCS Service Reviewer?

Clear
 Somewhat Clear
 Neutral
 Somewhat Unclear
 Unclear

Instructions comment

Please share any comments you have about the instructions provided.

255

2. Did you encounter any technical issues while using the OCS Service Reviewer?

Yes, I was unable to retrieve my agency's data in the service reviewer because my agency lacks a unique ID.

Yes, I was unable to retrieve my agency's data in the service reviewer because the reviewer lacks data for my agency.

Yes, the pages loaded very slowly.

I encounter other technical issues (please provide detailed descriptions in the comment section)

No

Technical issue comment

Please share any comments you have about the technical issue you encounter.

255

3. How helpful were the descriptions of the services provided by the OCS Service Reviewer?

Very Helpful
 Helpful
 Neutral
 Not Helpful
 Very Unhelpful

Service descriptions comment

Share any comments you have about the service descriptions provided.

255

4. Approximately how much time did you spend reviewing your data in the Service Reviewer?

Less than 15 minutes
 15-30 minutes
 30-45 minutes

45-60 minutes
 More than 60 minutes

Review time comment

Please share any comments you have about the review time.

255

5. Do you have any other comments or suggestions for improving the OCS Service Reviewer?

255