

## **Introduction**

Thank you for attending this listening session today. The purpose of this session is to gather feedback to inform ORR's development of a Humanitarian Response Operating Plan as directed in the House Committee on Appropriations' House Report 117-96. The Humanitarian Response Operating Plan will account for how priority personnel from across the government, in coordination with national and local non-governmental organizations, can be rapidly deployed to the southern border, as necessary, during migration surges. Please note this is not an invitation for new volunteers or federal partners to deploy to any ORR care provider or DHS facility. We expect the session to take about an hour. Your participation is voluntary and your name will not be associated with any of the feedback you provide.

## **Listening Session Questions**

- What contributed to successes in the response during the FY21 influx of unaccompanied children?
- What resources and infrastructure would make future responses more successful and efficient? What resources and infrastructure were not helpful or efficient during the FY21 influx?
- How could volunteers rapidly deploy to a DHS or HHS facility in the future to assist in the care for unaccompanied children?
- What issues do you encounter during influxes? How could additional resources, personnel, or supports mitigate these issues?
- Are there resources that were not utilized that could have been in responding to the FY21 influx?
- How could ORR leadership better support your program during an influx?

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: The purpose of this information collection is to solicit feedback from experienced caseworkers, social workers, and child welfare experts to inform ORR's development of the required Humanitarian Response Operating Plan. Public burden for this collection of information is estimated to average one hour per grantee, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB # is 0970-0531 and the expiration date is 09/30/2025. If you have any comments on this collection of information, please contact Arcadio Quintana at [arcadio.quintana@acf.hhs.gov](mailto:arcadio.quintana@acf.hhs.gov).