



## RATACOE Grantee Survey

### Consideration Domain

Please complete this survey to indicate your satisfaction with the quality of the TA (to include coaching, webinars, peer exchanges) provided by the ABA grant technical assistance team and your ability to apply the information to your programs. Your responses will allow ETA to improve its TA offerings to meet the needs of grant recipients. Survey participation is confidential and voluntary, and all answers will be used for internal planning purposes only.

Goal: Semi-annual feedback from grantees on the quality of the TA provided by RATA Team

1. Please check any and all TA offerings (e.g., coaching, webinars, peer to peer exchanges, etc.) you have received in the past 6 months.

#### Program Implementation

- Recruitment, Outreach, and Enrollment
- Marketing and Digital Media
- Simplified Processes
- Retention
- Placement
- Curriculum
- Staffing (hiring, training/professional development, and supporting new grant staff)
- Program Design and Delivery
- Sustainability
- How to Diversify Funding
- Improvement Cycles – Testing New Strategies and Ideas

#### Grant Administration

- Data Collection and Reporting
- Federal Reporting Systems
- Subgrantee Management

#### Data and Evaluation

- Measuring Effort to Outcomes
- Evaluation/Performance Measurements
- Developing Apprenticeship Standards
- Data Systems and Utilization

#### Program Subject Matter

- Working with Vulnerable Populations
- Workforce Development
- Using Labor Market Information
- Diversity, Equity, and Inclusion in RA Programming
- Digital Literacy in RA programs
- Sector-Based Strategies
- Trauma-Informed Programming

#### External Program Features

- Employer Engagement

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- Communication Setting Expectations with Partners
- Leveraging Partners' Expertise
- Developing Community-Based Partnerships
- Other (please specify): \_\_\_\_\_

2. Generally, how often do you meet with your coach, either formally (e.g., regularly scheduled coaching calls) or informally?

- Biweekly (twice/month)
- Monthly
- Every other month
- Other [insert]: \_\_\_\_\_

3. Do you consider your communication over the past 6 months with your coach to be:

- Not enough
- Just right
- Too frequent
- Other [insert]: \_\_\_\_\_

4. Overall, how satisfied were you with your assigned technical assistance coach in the past 6 months?

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	N/A
a. Frequency of interaction					
b. Level of support					
c. Responding to your needs					

5. How did assistance from your coach help you accomplish your organization's objectives?

6. What challenges (if any) did you experience in receiving assistance from your coach?

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7. What suggestions do you have for improving the experience of working with a coach?

8. Overall, how would you rate the effectiveness of the following aspects of your technical assistance?

	Very Effective	Effective	Ineffective	Very Ineffective	N/A
a. Relevance of the assistance provided					
b. Accessibility and ease of use of materials and resources provided					
c. Accessing subject matter experts or outside support					
d. Making connections with peers					
e. Helping with strategic planning					
f. Assisting with troubleshooting programmatic challenges					

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9. Please indicate the extent to which you agree that the TA you have received has supported program improvement.

	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
a. The overall TA has supported program improvement.					
b. I am aware of the various types of Technical Assistance available to me and my organization.					
c. As a result of the TA received, I have a better understanding of how to manage my grant funds.					
d. As a result of the TA received, I have a better understanding of how to <i>develop</i> RAPs.					
e. As a result of the TA received, I have a better understanding of how to <i>expand</i> RAPs.					
f. As a result of the TA received, I understand how to <i>develop</i> pre-apprenticeships.					
g. As a result of the TA received, I understand how to <i>expand</i> pre-apprenticeships.					
h. As a result of the TA received, I have been able to improve our staffing needs.					
i. As a result of the TA received, I have been able to improve constituent engagement.					
j. As a result of the TA received, I have been able to improve our RAPs reach to more diverse groups.					
k. As a result of the TA received, we have gained efficiencies in our program (e.g., infrastructure, management, financial, etc.).					

10. Please indicate the extent to which you agree or disagree with the following statements.

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	Strongly Agree	Agree	Disagree	Strongly Disagree	N/A
a. The TA that I have received has met my expectations.					
b. I learned new ideas for program implementation.					
c. I feel comfortable sharing the information learned from my coach with my colleagues.					
d. I feel confident that I can apply what I learned to my work.					
e. I plan to encourage implementation of new ideas that I've learned about into programs and services offered through my agency.					
f. I have been able to implement new ideas, strategies, and approaches into my program.					
g. The implementation of these approaches and strategies has increased efficiencies in our program (e.g., infrastructure, management, financial, etc.).					

11. Please rate the usefulness of the following:

	Very useful	Somewhat useful	Not very useful	Not at all useful	N/A: Have not used
a. New Grantee ABA Webinar Series					
b. Other Webinars					
c. Peer to Peer Exchanges					
d. LinkedIn Community					

12. What TA offerings have been most helpful and why?

13. What TA offerings have been least helpful and why?

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14. Additional comments/feedback:

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