

**1. Overall satisfaction of the content of information provided?**

- Excellent
- Good
- Neutral
- Fair
- Poor

**2. Which topics would you like to learn more about?**

- Gender-based Violence and Harassment
- Childcare
- Workplace Rights
- Equal Pay
- Apprenticeship/Higher Paying Jobs
- Other

**3. How did you hear about this webinar?**

- Women's Bureau Communications
- Email
- Social Media
- Friend
- Other

**4. How could we improve this program?**

- Open dialogue box

**5. Have you ever had the need for FMLA?**

- Yes - I could not afford unpaid leave
- Yes - But I was not eligible for FMLA
- Yes - My employer denied my FMLA request
- Yes - But I did not know I was eligible
- Yes - I used my FMLA entitlement
- No - I was able to use other paid leave programs through my state, local government, or employer
- No - I never needed to use FMLA

**6. Does your state offer Paid Family Leave?**

- Yes
- No
- I do not know

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FMLA Customer Service Survey Questions  
OMB Control Number 1225-0059  
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