

myUSCIS Copy Deck: Interactive Forms

Form Name and Form Number	USCIS Online Account Access, G-1614
OMB Number	OMB No. 1615-0122
Form Edition Date	2/29/2024
Form Expiration Date	2/28/2027

Revision Key

Description		
<ul style="list-style-type: none">• All original (old) text is black.		
Example	Original	Revised
<ul style="list-style-type: none">• All original text is black.• Any text that is removed from original column is shown with a strikethrough and in red.	<ol style="list-style-type: none">1. Oranges2. Bananas3. Apple	<ol style="list-style-type: none">1. Oranges2. Bananas3. Apple4. Pineapple

myAccount Process: Sign In or Sign Up

Screen Title	Section	Revised Section	Body Text	Revised Body Text	Data Entry Fields/Option Selections	Revised Data Entry Fields/Option Selections	Field Type	Required?
Sign In					Email Password Show Password Forgot your password? Sign In	Email Address Forgot Password? Sign In with Login.gov Navigating to Login.gov	Text field Text field Link Link Button Button	
			One account for all of your USCIS needs.			You are now leaving the USCIS myAccount webpage and will be directed to Login.gov website to complete your sign-in process. Please note: * Login.gov is an official U.S. government system used for secure sign-ins across multiple agencies. * After you sign in through Login.gov, you will automatically be redirected back to myAccount to access your USCIS services. [Continue] [Cancel] Learn more about Login.gov	Modal Link	
	Legal				Create an account. Didn't receive confirmation instructions? Department of Homeland Security Consent DHS Privacy Notice Paper Reduction Act Burden Disclosure Notice		Link Link Link Link	
[displays if Create an account link is selected] Sign Up						Don't have a USCIS online account? Create Your Online Account	Link	
			Your USCIS account is only for you. Do not create a shared account with family or friends. Individual accounts allow us to best serve you and protect your personal information. You must provide your email address below if you are the one who is filing a form online, submitting an online request, or tracking a case.			Your USCIS online account is only for you. Do not create an account to share with family or friends. Each person should have their own online account even if they are minors. Individual accounts allow us to best serve you and protect your personal information. You must provide your own email address below if you are the one who is filing a form online, submitting an online request, or tracking a case. Your email address is used to log in to your USCIS online account. All USCIS email communications will be sent to this address.		
			Your email address is used to log in to your USCIS Account. All USCIS email communications will be sent to this address.		Email Email confirmation	Email Address [Removed] Email confirmation	Text field Text field	
			Already have an account?		Sign Up	Submit	Button	
	Legal				Sign In Department of Homeland Security Consent DHS Privacy Notice		Link Link Link	
						FBI Privacy Notice Paperwork Reduction Act Burden Disclosure Notice Terms of Use	Link Link Link	

myAccount Process: Legal language

Screen Title	Section	Revised Section	Body Text	Revised Body Text	Option Selection	Revised Option Selection	Field Type
					Return to Sign In		Link
	Department of Homeland Security Content						
	Department of Homeland Security Consent		<p>You are about to access a Department of Homeland Security computer syste. This computer system and data therein are property of the U.S. Government and provided for official U.S. Government information and use. There is no expectation of privacy when you use this computer system. The use of a password or any other security measure does not establish an expectation of privacy. By using this system, you consent to the terms set forth in this notice. You may not process classified national security information on this computer system. Access to this system is restricted to authorized users only. Unauthorized access, use, or modification of this system or of data contained herein, or in transit to/from this system, may constitute a violation of section 1030 of title 18 of the U.S. Code and other criminal laws. Anyone who accesses a Federal computer system without authorization or exceeds access authority, or obtains, alters, damages, destroys, or discloses information, or prevents authorized use of information on the computer system, may be subject to penalties, fines, or imprisonment. This computer system and any related equipment is subject to monitoring for administrative oversight, law enforcement, criminal investigative purposes, inquiries into alleged wrongdoing or misuse, and to ensure proper performance of applicable security features and procedures. DHS may conduct monitoring activities without further notice.</p>	<p>You are about to access a Department of Homeland Security computer system. This computer system and data therein are the property of the U.S. Government and provided for official U.S. Government information and use. There is no expectation of privacy when you use this computer system. The use of a password or any other security measure does not establish an expectation of privacy. By using this system, you consent to the terms set forth in this notice. You may not process classified national security information on this computer system. Access to this system is restricted to authorized users only. Unauthorized access, use, or modification of this system or of data contained herein, or in transit to/from this system, may constitute a violation of section 1030 of title 18 of the U.S. Code and other criminal laws. Anyone who accesses a Federal computer system without authorization or exceeds access authority, or obtains, alters, damages, destroys, or discloses information, or prevents authorized use of information on the computer system, may be subject to penalties, fines, or imprisonment. This computer system and any related equipment is subject to monitoring for administrative oversight, law enforcement, criminal investigative purposes, inquiries into alleged wrongdoing or misuse, and to ensure proper performance of applicable security features and procedures. DHS may conduct monitoring activities without further notice.</p>		Text Field	
	DHS Privacy Notice		<p>Authorities: The information requested on this form is collected under the Immigration and Nationality Act, as amended; the Homeland Security Act of 2002 (Public Law 107-296); the e-Government Act of 2002 (Public Law 107-347); the Government Paperwork Elimination Act (Public Law 105-277); and Title 8 of the Code of Federal Regulations (CFR). Purpose: The primary purpose of providing the requested information on this form is to create or update your USCIS Online Account, also referred to as MyAccount, to give you access to USCIS's online services. Disclosure: The information you provide is voluntary. However, failure to provide information may prevent you from creating a USCIS Online Account, which will limit your ability to access and use USCIS's online services. Routine Uses: DHS may share information you provide on this form with other Federal, state, local, and foreign government agencies and authorized organizations. DHS follows approved routine uses described in the associated published system of records notice [DHS/ALL-037 E-Authentication Records System of Records] and specific system or program published privacy impact assessments, which you can find at www.dhs.gov/privacy. DHS may also share this information, as appropriate, for law enforcement purposes or in the interest of national security.</p>	<p>Authorities: The information requested on this form is collected under the Immigration and Nationality Act, as amended; the Homeland Security Act of 2002 (Public Law 107-296); the e-Government Act of 2002 (Public Law 107-347); the Government Paperwork Elimination Act (Public Law 105-277); and Title 8 of the Code of Federal Regulations (CFR). Purpose: The primary purpose of providing the requested information on this form is to create or update your USCIS Online Account, also referred to as MyAccount, to give you access to USCIS's online services. Disclosure: The information you provide is voluntary. However, failure to provide information may prevent you from creating a USCIS Online Account, which will limit your ability to access and use USCIS's online services. Routine Uses: DHS may share information you provide on this form with other Federal, state, local, and foreign government agencies and authorized organizations. DHS follows approved routine uses described in the associated published system of records notice [DHS/ALL-037 E-Authentication Records System of Records] and specific system or program published privacy impact assessments, which you can find at www.dhs.gov/privacy. DHS may also share this information, as appropriate, for law enforcement purposes or in the interest of national security.</p>		Text Field	
	Paperwork Reduction Act Burden Disclosure Notice		<p>An agency may not conduct or sponsor an information collection, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. The public reporting burden for this information collection is estimated at .167 hours per response. This time burden estimation includes the time for gathering the required documentation and information, reviewing the instructions, and completing and submitting the request. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to:</p> <p>U.S. Citizenship and Immigration Services Regulatory Coordination Division, Office of Policy and Strategy 20 Massachusetts Ave. N.W. Washington, D.C. 20529-2140</p> <p>OMB No. 1615-0122 Expiration Date: 8/31/2018</p> <p>Do not mail your completed request to this address.</p>	<p>USCIS may not conduct or sponsor an information collection, and you are not required to respond to a collection of information, unless it displays a currently valid Office of Management and Budget (OMB) control number. The public reporting burden for this collection of information is estimated at 0.167 hours per response, including the time for reviewing instructions, gathering the required documentation and information, and completing and submitting the request. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to:</p> <p>U.S. Citizenship and Immigration Services Office of Policy and Strategy, Regulatory Coordination Division 5900 Capital Gateway Drive, Mail Stop #2140 Camp Springs, MD 20588-0009</p> <p>OMB Control No. 1615-0122 Expiration Date: 02/28/2027</p> <p>Do not mail your completed request to this address.</p>		Text Field	

myAccount Process: Frequently Asked Questions

Screen Title	Section	Revised Section	Body Text	Revised Body Text	Data Entry Fields/Option Selections	Revised Data Entry Fields/Option Selections	Field Type
		What is Login.gov?		<p>Login.gov provides a secure and private online access option to participating government services and applications. With a Login.gov account, users have the capability to use the same access credentials to sign into multiple government websites.</p> <p>Like the USCIS online account, also known as myAccount, the Login.gov account meets federal security standards.</p>			Text/Link
		How does a Login.gov account work with a USCIS online account (myAccount)?		<p>If you have both a USCIS online account and a Login.gov account, you need to link the two accounts. You can use your Login.gov credentials to access your immigration information on the participating USCIS account platforms. You can always use your unique USCIS login credentials to access only your USCIS online account anytime you want – even after you have linked it to Login.gov.</p>			Text
		What if I already have a USCIS online account and want to use Login.gov?		<p>Once you link your existing USCIS online account to your new Login.gov account, you may access your USCIS online account by using your Login.gov access credentials. Login.gov is an optional way to sign on that allows people to easily access many government applications.</p>			Text
		What if I don't have a Login.gov account?		<ol style="list-style-type: none"> 1.Click the "Sign in with Login.gov" button on the USCIS Sign In page to be directed to the Login.gov website. 2.Click "Create Account" and set up your account with Login.gov. 3.Once you've finished creating your account with Login.gov, you will be directed back to USCIS to log in; using your email, password, and verification code. 4.Then you will be automatically directed back to your USCIS application. 5.You will only have to do this process once to link the two accounts. Moving forward, you can use the "Sign in with Login.gov" button for a quick sign-on experience. 			Text
		What if I already have a Login.gov account?		<ol style="list-style-type: none"> 1.Click the "Sign in with Login.gov" button on the Sign In page. From there you will login to Login.gov with your email, password, and security code. 2.After logging in to Login.gov, you will be directed back to the USCIS website to sign in. You will use your USCIS online account credentials (email, password, and OTP verification code) to successfully sign in. 3.Then you will be automatically directed back to your USCIS application. 4.You will only have to do this process once to link the two accounts. After that, you can use the "Sign in with Login.gov" button for a quick sign-on experience. 			Text
		What if I already have a Login.gov account, do I also have to create a USCIS online account to explore my immigration options?		<p>Yes, you must create an online account to the file benefit requests and access certain online services. Your new USCIS online account can be linked to your existing Login.gov account. Login.gov is an optional sign on experience to allow people to easily sign into many government applications using the same access credentials.</p>			Text
		What if I need help?		<p>If you need assistance accessing your Login.gov account or experience problems while creating a Login.gov account, please explore the Login.gov help center prepared by the Login.gov team.</p>			Text/Link
		Where can I find more information?		<p>You can learn more about Login.gov on their website. You can learn more about a USCIS online account at this page.</p>			Text/Link
		Am I required to have a Login.gov account to use USCIS applications?		<p>No. You must create a USCIS online account to access USCIS applications. Login.gov is an optional sign on experience to allow people to easily sign into many government applications.</p>			Text

myAccount Process: Password Creation and Authentication Processes

Screen Title	Revised Screen Title	Section	Revised Section	Body Text	Revised Body Text	Data Entry Fields/Option Selections	Revised Data Entry Fields/Option Selections	Help Text/Options	Revised Help Text/Options	Field Type	Revised Field Type	Required?	Notes	
				<p>Authentication apps generate security codes for signing into sites that require a high level of security. You can use these apps to get security codes even if you don't have an internet connection or mobile service.</p> <p>If you choose to utilize this option for setting up a two-step verification on your account, you will need to download and install an authentication app on your device. You can use most Time-Based, One-Time Password (TOTP) apps.</p> <p>Here are a few to get you started: - Android options: Authy, Google Authenticator, Microsoft Authenticator. - iOS options: Authy, Google Authenticator, Microsoft Authenticator</p>							Links			
						Close				Button				
						Mobile Number				Text field			This field displays if the SMS Text Message option is selected.	
						Email	[NOTE - this may be missing from the screen shot document...]			Text field			This field displays if the Email option is selected.	
[This screen displays if the "Use an authentication app" option is selected.]	[This screen displays if the "Use an authentication app" option is selected.]		Verification Code	Enter your verification code										
					Your two-step verification method has been set.		You requested to use an authentication app to generate a secure verification code to log into your USCIS online account.							
				An authentication app is a mobile security application that generates secure verification codes. You can use any authentication app you prefer.										
				Scan this QR code with your app. If you can't use the QR code, enter this text code instead.	Scan this QR code with your authentication app.					QR code and link in text				
				Please enter the secure verification code from your authentication application.					What if I can't scan a QR code? App Authentication Manual Entry		Link			
									Email: @email.com Key: alphanumeric key					
									Please enter your key code in your authentication app.					
								Need help? What is a QR code? A QR code stores URLs and other information in a series of black and white squares that are read by your smartphone camera. If you see the "Password is invalid" message, please verify: - You are using the 6-digit numeric verification code associated with your authentication app account. - You enter the 6-digit numeric verification code exactly as shown.		Link	Button			
									[Removed] If you see the "Password is invalid" message, please verify: - You are using the 6-digit numeric verification code associated with your authentication app account. - You enter the 6-digit numeric verification code exactly as shown.					
									Have a previous QR code for this account?					
								If you had a previous QR code for this account, try deleting it, and rescan the QR code on top of this page using your authentication app. It is possible your app is not time synced correctly. Please refer to your app for troubleshooting tips.						
						Secure verification code from your authentication app. Submit	Secure Verification Code				Text field			
										Button				

myAccount Process: Password Creation and Authentication Processes

Screen Title	Revised Screen Title	Section	Revised Section	Body Text	Revised Body Text	Data Entry Fields/Option Selections	Revised Data Entry Fields/Option Selections	Help Text/Options	Revised Help Text/Options	Field Type	Revised Field Type	Required?	Notes
						Question #1	Question 1 of 5			Drop down field			
						Question #1 Response	Security Question 1			Text field			
						Question #2	Question 2 of 5			Drop down field			
						Question #2 Response	Security Question 2			Text field			
						Question #3	Question 3 of 5			Drop down field			
						Question #3 Response	Security Question 3			Text field			
						Question #4	Question 4 of 5			Drop down field			
						Question #4 Response	Security Question 4			Text field			
						Question #5	Question 5 of 5			Drop down field			
						Question #5 Response	Security Question 5			Text field			
						Submit				Button			

myAccount Process: Select Options

Screen Title	Section	Revised Section	Options	Revised Options	Help Text	Revised Help Text	Field Type	Revised Field Type	Required?	Notes
Welcome to your USCIS Account	Select what you want to do			<p>Edit My Account Profile</p> <p>Edit My Profile Editing your profile includes email, password, phone number, security questions, two-step verification and backup code</p>			Clickable tile			
	Login to a USCIS Service		<p>myUSCIS Apply for immigration benefits, find tools and resources to assist in preparation for naturalization, and search for doctors in your local community.</p> <p>FIRST Submit, manage and receive Freedom of Information Act (FOIA) requests.</p> <p>myE-Verify Confirm your records for employment eligibility, track E-Verify or Self-Check case status, and protect your identity by locking your Social Security Number (SSN).</p>	<p>E-Verify +</p> <p>Complete the Form I-9 and E-Verify employment eligibility verification process with E-Verify+ participating employers.</p>			Clickable tile	Clickable tile		E-Verify+ is only for newly hired employees contacted by their employer to complete the Employment Eligibility Verification, Form I-9, as part of the E-Verify+ process.
					Not sure what service you need? Start at USCIS.gov		Link in text			

myAccount Process: Edit Account

Screen Title	Revised Screen Title	Label	Revised Label	Body Text	Revised Body Text	Data Entry Fields/Option Selections	Revised Data Entry Fields/Option Selections	Display	Revised Display	Option	Revised Option	Help Text	Revised Help Text	Field Type	Notes
Edit Account		Primary Email Recovery Email Change Password Two-Step Verification Mobile Phone Password Reset Questions Backup Code Account Activity						[primary email] [recovery email] or None [hashed password] [Authentication App; SMS Text Message; or Email] [(xxx) xxx-xxxx] or None		Edit Edit Edit Edit View/Edit View				Link Link Link Link Link Link Link Link	
			Security Questions								[Login.gov email]			Link	
			Link.gov Linked Account								Unlink			Link	
										Done Editing My Account				Button	
												Delete Your Account		Button	
Change Your Email				Your must provide your own email address below if you are the one who is filing a form online, submitting an online, or tracking a case.		Email Current Password Show Password Update Email Cancel								Text Field Text Field Checkbox Button Button	
					You may provide an optional Recovery Email address, which can be used to reset your password if you lose access to your Primary Email account. It will not be used for any other communication from USCIS.									Text Field Text Field Checkbox Button Button	
Edit Recovery Email						Recovery Email Current Password Show Password Update Email Cancel								Text Field Text Field Checkbox Button Button	
Change Your Password				Your password must be between 8 and 64 characters, and can contain letters, numbers, special characters and emoji.	Create a secure password for your account. Here are some tips to help get your started. * Your password must be between 8 and 64 characters. * You may use letters, numbers, special characters, and emoji.							[Information icon] Creating a Stronger Password Using a mix of different types of characters makes your password more secure and harder to guess. The 8 to 64 characters can be a mix of the following: •Letters: Both uppercase (A-Z) and lowercase (a-z) letters. Numbers: Digits from 0-9. •Special Characters: Symbols and punctuation marks, such as !, ~, @, #, \$, %, ^, &, *. •Emoji: You can even use emoji 🍌 🍌 as part of your password for added uniqueness.			
												[Information icon] Creating a Stronger Password Using a mix of different types of characters makes your password more secure and harder to guess. The 8 to 64 characters can be a mix of the following: •Letters: Both uppercase (A-Z) and lowercase (a-z) letters. Numbers: Digits from 0-9. •Special Characters: Symbols and punctuation marks, such as !, ~, @, #, \$, %, ^, &, *. •Emoji: You can even use emoji 🍌 🍌 as part of your password for added uniqueness.			
												Passow Tips The 8 to 64 characters can be a mix of the following: •Letters: Both uppercase (A-Z) and lowercase (a-z) letters. Numbers: Digits from 0-9. •Special Characters: Symbols and punctuation marks, such as !, ~, @, #, \$, %, ^, &, *. •Emoji: You can even use emoji 🍌 🍌 as part of your password for added uniqueness.			
						New Password Show Password Password Strength Confirm Your New password Show Password Current Password Show Password Change Me Password Cancel	Confirm Your New Password							Text Field Checkbox Indicator Bar Text Field Checkbox Text Field Checkbox Button Button	
Two-Step Verification Method				Every time you log in, you will be given a verification code. What is your preferred method to receive your verification code?	Every time you log in, you will be given a verification code to use during the sign in process. What is your preferred method to receive your verification code?										
						Use an Authentication App Retrieve codes from an authentication app (such as Authy or Google Authenticator) on your mobile device. SMS Text Message Receive a text message to your mobile device when signing in.	Authentication App Retrieve codes from an authentication app (such as Authy or Google Authenticator) on your mobile device.							Option	
														Option	

myAccount Process: Edit Account

Screen Title	Revised Screen Title	Label	Revised Label	Body Text	Revised Body Text	Data Entry/Fields/Option Selections	Revised Data Entry Fields/Option Selections	Display	Revised Display	Option	Revised Option	Help Text	Revised Help Text	Field Type	Notes
Mobile Phone				<p>If you have selected SMS as your two step verification method, this phone will receive your verification code when you confirm it.</p> <p>If you select to receive text messaging notification to a U.S. mobile phone number listed in your account and accept these terms and conditions, you acknowledge that Standard Messaging Rates or other charges related to these notifications may apply.</p> <p>USCIS advises that you read the privacy policies of any application you use, especially if you share any personal information. USCIS is not responsible for the information collection practices of non-USCIS applications.</p>		<p>Email</p> <p>Receive an Email when signing in.</p> <p>Submit</p> <p>Cancel</p>								<p>Option</p> <p>Button</p> <p>Button</p>	
Provide Password Reset Answers			Security Questions	<p>Set five security questions. You must remember the answers to these questions if you ever need to reset your password.</p>	<p>Set five security questions. You must remember these answers when you are contacting the help desk.</p>	<p>Mobile Number</p> <p>Submit</p> <p>Cancel</p>	<p>Question #1</p> <p>Question #1 Response</p> <p>Question #2</p> <p>Question #2 Response</p> <p>Question #3</p> <p>Question #3 Response</p> <p>Question #4</p> <p>Question #4 Response</p> <p>Question #5</p> <p>Question #5 Response</p> <p>Submit</p>							<p>Text Field</p> <p>Button</p> <p>Button</p>	
Account Activity				<p>If you see a device or event that you do not recognize, or you suspect someone else may have your password, please consider changing your password. You have taken the following actions in your account in the last 30 days.</p>	<p>If you see a device or event that you do not recognize, or you suspect someone else may have your account password, please consider changing your password.</p>	<p>Question 1 of 5</p> <p>Security Question 1</p> <p>Question 2 of 5</p> <p>Security Question 2</p> <p>Question 3 of 5</p> <p>Security Question 3</p> <p>Question 4 of 5</p> <p>Security Question 4</p> <p>Question 5 of 5</p> <p>Security Question 5</p>							<p>Drop down field</p> <p>Text field</p> <p>Drop down field</p> <p>Text field</p> <p>Drop down field</p> <p>Text field</p> <p>Drop down field</p> <p>Text field</p> <p>Drop down field</p> <p>Text field</p> <p>Drop down field</p> <p>Text field</p> <p>Button</p>		
						<p>Date</p> <p>Event</p> <p>Device</p> <p>Back</p>								<p>Table</p> <p>Table</p> <p>Table</p> <p>Button</p>	

myAccount Process: Sign In or Sign Up

Screen Title	Section	Revised Section	Body Text	Revised Body Text	Data Entry Fields/Option Selections	Revised Data Entry Fields/Option Selections	Field Type	Required?	Notes
Login.gov U.S. Citizenship and Immigration Services			U.S. Citizenship and Immigration Services - DT is using Login.gov to allow you sign in to your account safely and securely.				Email Address Password Show Password Sign In First time using Login.gov? Create an account Sign in with your government employee ID Back to U.S. Citizenship and Immigration Services - DT Forget your password? Security Practices and Privacy Act Statement Privacy Act Statement		
	Enter your one-time code		We sent a text (SMS) with a one-time code to (***)**-5884. This code will expire in 10 minutes.				One-time code Example: 123456 Remember this browser Submit Send another code Having trouble? Here's what you can do: Choose another authentication method I didn't receive my one-time code Learn more about authentication option Cancel		
	Continue to USCIS - DT		We'll share your information with USCIS-DT to connect your account. Email address name@email.com				Agree and continue		
Sign In									
Linking Successful				To connect your USCIS online account to Login.gov, please sign in. This will only need to be done once. If you do not have a USCIS online account, please create an account below.					
Edit Account				You have successfully linked your USCIS online account to Login.gov					
		Login.gov Link Account [Unlinked selected]		Login.gov Account You can unlink your Login.gov account from your USCIS online account. If you do so, you will no longer be able to login to USCIS with your Login.gov credentials. Unlink Cancel			Button Button		
		[If user selects Unlink]		Are you sure? Are you sure want to unlink your Login.gov account name@email.com from your USCIS Online Account? Confirm Cancel			Button Button		
		[User informed of successfully unlinking their account]		You have successfully unlinked your Login.gov account.					