

December 11th, 2024

**Department of Veterans Affairs
Veterans Health Administration
Chief Strategy Office
Survey of Veteran Enrollees' Health and Use of Health Care**

Agency Information Collection Activity:

Survey of Veteran Enrollees' Health and Use of Health Care - OMB Control No. 2900-0609

The Survey of Veteran Enrollees' Health and Use of Health Care (Survey of Enrollees) received a general comment on 11/21/24 in response to the 60-Day Federal Register Notice (tracking No: m3q-ue86-upum).

VA-2024-VACO-0001-0642—The Chief Strategy Office (CSO) appreciates the commentor's suggestions and responds as follows:

- This survey should be sent out to Veterans quarterly and/or semi-annually. One time a year doesn't give Veterans enough of a way to have our complaints, concerns, and compliments heard: *CSO appreciates the commenter's preface that the "survey is a good idea" and that "the collection of information is ok". We note that there are several mechanisms available to Veterans for expressing their concerns including the monthly Survey of Healthcare Experiences of Patients (SHEP). The data collected by the Survey of Enrollees focuses on other elements that drive Veteran's utilization and health and an annual collection is sufficient to inform planning and policy needs.*

CSO appreciates the opportunity to review and respond to this comment. As noted in our response, we do not require the Survey of Enrollee data more frequently than annually, and have no plans to change our collection methods at this time.

Submitted by:

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