

CCE Screens for SSA-671

The CCE System will use smart pathing to leverage some of the information collected in the Retirement application path to determine what supplemental information is required. For instance, when an individual indicates that they worked in the railroad industry, the CCE path will bring up questions from the SSA-671 to collect information about any pensions from the Railroad Retirement Board (RRB).

If individuals answer "Yes" to RRB, then the subsequent questions are displayed for technicians to ask applicants.

The screenshot displays a portion of the SSA-671 form with several questions and callouts. A red dashed box highlights the first question, and a red dashed arrow points from it to the explanatory text. Another red dashed arrow points from the 'Yes' radio button of the first question to the 'Railroad Employee Name' section. Below this, two dropdown menus are shown with red dashed arrows pointing to their respective fields in the 'Railroad Employee Name' section.

***Receiving Railroad Retirement Board (RRB) pension/annuity**
 Yes No

***Number of months worked for railroad after 1936**

***Worked for railroad within the last 18 months**
 Yes No

***Received RRB sickness benefits or unemployment benefits in last 18 months**
 Yes No

***Ever filed for RRB retirement or disability benefits**
 Yes No

***RRB Claim Number**

***Received RRB lump-sum death payment or received or receiving an annuity based on another individual's railroad record**
 Yes No

***Relationship to railroad employee**
--
--
Spouse
Child
Parent
Step-Parent
Other

***Type of RRB Benefit**
--
--
Monthly
Lump Sum
Residual

***Railroad Employee Name**
 Full Name
 Single Name

Full Name
*First Middle *Last Suffix

***Railroad Employee Social Security Number (SSN)**

***Relationship to railroad employee**
--

***Type of RRB Benefit**
--

RRB benefits may be affected by entitlement to SSA benefits.

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***Worked for railroad within the last 18 months**

Yes No

***Received RRB sickness benefits or unemployment benefits in last 18 months**

Yes No

***Railroad Employer Name**

***Employment Start Date**

mm/yyyy

Employment End Date

mm/yyyy

Railroad Employer Address

***Street Address** Apartment, Suite, Building, Etc.

Line 3 Line 4

***City/Town** ***State/Territory** ***ZIP Code**

***Department**

***Occupation**

Here, the claimant answers "Yes" to having received unemployment or sick leave in the past 18 months. The technician gathers information of the RRB employment.

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Similarly, if an individual indicates they are (or were married), we will collect information about the spouse and RRB.

*Current or former spouse receiving Railroad Retirement Board (RRB) pension/annuity

Yes No

*Deceased worked for the railroad industry any time after filing for Social Security benefits

Yes No

Spouse Railroad Information

Railroad Employee	Worked in Last 18 months	Filed for RRB Benefits	Received RRB Sickness or Unemployment	Actions
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No Information Found

Add Spouse

*Survivor of RRB employee ever received RRB benefits

Yes No