

<b>Appendix A</b>				
<b>Business Unit (BU) Customer Satisfaction Research (1545-2250)</b>				
<b>Consolidated Burden Hours &amp; Cost Requested for 2025-2028</b>				
<b>BU</b>			<b>Actual</b>	<b>Actual</b>
<b>Control #</b>		<b>Subject of Study</b>	<b>Cost</b>	<b>Burden</b>
368		RCEO Mail Survey	\$520,081	390
402		Field Collection Mail Survey	\$52,743	2,041
403		Field Exam Mail Survey	\$51,743	1,376
407		CSCD Mail	\$121,858	2,688
410		CCE Mail	\$156,571	2,106
412		AUR Mail/Online	\$156,571	1,349
421		CAS Adjustments Mail Survey	\$120,000	854
422		CAS Injured Spouse Mail Survey	\$321,714	125
434		Innocent Spouse Mail	\$156,571	598
437		ACS Support Mail/Online	\$121,858	1,720
439		TEGE Mail	\$207,063	333
439		Determinations	\$207,063	333
		<b>Annual Totals - Cost and Burden</b>	<b>\$2,193,836</b>	<b>13,913</b>
		<b>Three-Year Approved Burden Hours</b>		<b>41,739</b>
		<b>2025-2028 Three-Year Requested Burden Hours</b>		<b>41,739</b>