



FPAC-ISD-441C
(proposal 1)

Farm Production and Conservation-Business Center
Geospatial Enterprise Operations

GEO SERVICE QUALITY SURVEY

Public Burden Statement (Paperwork Reduction Act (PRA)): According to the PRA requirement, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0565-XXXX. The time required to complete this information collection is estimated to average five (5) minutes per response. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: USDA-FPAC-BC Geospatial Enterprise Operations, Attn: Customer Fulfillment Supervisor, 125 South State Street Suite 6416, Salt Lake City, Utah 84138-1102.

Geospatial Enterprise Operations
125 South State Street Suite 6416
Salt Lake City, Utah
USA
84138-1102
Phone: 801-844-2922
Fax: 855-415-2014
Website: [USDA GEO Website](#)

Dear Valued Customer:

As part of our ongoing effort to improve our service, I invite you to participate in this Service Quality Survey.

We hope your recent experience has been a good one, but whether your opinion is positive or negative, we'd like to hear from you. ***Your opinion is extremely important to us.***

If it would be more appropriate for another person to complete this survey, please pass it along to them. Responses can be submitted on site, mailed, or email at GEO.Sales@usda.gov

Sincerely,

Customer Fulfillment Supervisor

COMPLETE SURVEY

1. The Aerial Imagery Specialist helping me was:	2. Order Number (If available)	3. Email Address
4. As for Customer Service, I am treated with courteous/tactful behavior with timely and accurate products/service in a positive professional manner.		
<input type="checkbox"/> Always <input type="checkbox"/> Usually <input type="checkbox"/> Seldom		
5. Information or Communications are clear, correct, timely and presented in an understandable manner.		
<input type="checkbox"/> Always <input type="checkbox"/> Usually <input type="checkbox"/> Seldom		
6. My time spent researching or requesting help was time well spent as I received the product without requiring revisions.		
<input type="checkbox"/> Always <input type="checkbox"/> Usually <input type="checkbox"/> Seldom		
7. Comments		

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