

## NCI CIRB Helpdesk Survey

**OMB #0925-0753**

**Expiry Date: 07/31/2021**

The purpose of the information collection is to conduct reviews of clinical trial studies. NCI guidelines mandate the participation of institutions in the CIRB for Network group studies. You are being requested to complete this instrument so that we can conduct activities involved with the operations of the NCI CIRB Initiative. Although your participation in Network group research and completion of the forms is voluntary, if you wish to participate in the CIRB, you must complete all questions on the form. The information you provide will be combined for all participants and reported as summaries. It will be kept private to the extent provided by law.

Please complete this short survey for the NCI CIRB. Your feedback will help us with our quality improvement efforts. Thank you.

1. Based on your Helpdesk interaction, how would you rate the following:

	Very Satisfied	Satisfied	Not Satisfied
Response time to your inquiry	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Completeness of response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall Helpdesk interaction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

2. Do you have any suggestions to improve future Helpdesk interactions?

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