

| <b>Qualitative Data Collection</b>                  |   |   |
|---|---|---|
| <b>Activity</b>                                     | <b>Text Type</b>  | <b>Text Message</b>   |
| In-depth interviews w/ Exiters and Possible Exiters | <u>Scheduling</u> text sent immediately after scheduling interview.   | Your interview for the BBS is [DATE] at [TIME]. Questions? Call 1-855-516-3665. Msg&data rates may apply. Reply STOP to cancel.   |
|   | <u>Reminder</u> text sent day before scheduled interview.             | DON'T FORGET! Your interview for the BBS is tomorrow at [TIME]. Questions? Call 1-855-516-3665. Msg&data rates may apply. Reply STOP to cancel.   |
| Focus groups w/ Exiters and Possible Exiters        | <u>Scheduling</u> text sent immediately after scheduling focus group. | Your focus group for the BBS is [DATE] at [TIME]. Get into the focus group here: [MS TEAMS LINK]. Questions? Call 1-855-516-3665. Msg&data rates may apply. Reply STOP to cancel.                 |
|   | <u>Reminder</u> text sent day before scheduled focus group.           | DON'T FORGET! Your focus group for the BBS is tomorrow at [TIME]. Get into the focus group here: [MS TEAMS LINK]. Questions? Call 1-855-516-3665. Msg&data rates may apply. Reply STOP to cancel. |
| Focus groups with Vocational Service Providers      | <u>Scheduling</u> text sent immediately after scheduling focus group. | Your focus group for the BBS is [DATE] at [TIME]. Get into the focus group here: [MS TEAMS LINK]. Questions? Call 1-855-516-3665. Msg&data rates may apply. Reply STOP to cancel.                 |
|   | <u>Reminder</u> text sent day before scheduled focus group.           | DON'T FORGET! Your focus group for the BBS is tomorrow at [TIME]. Get into the focus group here: [MS TEAMS LINK]. Questions? Call 1-855-516-3665. Msg&data rates may apply. Reply STOP to cancel. |
| In-depth interviews with State Agency Leads         | <u>Scheduling</u> text sent immediately after scheduling interview.   | Your interview for the BBS is [DATE] at [TIME]. Questions? Call 1-855-516-3665. Msg&data rates may apply. Reply STOP to cancel.   |
|   | <u>Reminder</u> text sent day before scheduled interview.             | DON'T FORGET! Your interview for the BBS is tomorrow at [TIME]. Questions? Call 1-855-516-3665. Msg&data rates may apply. Reply STOP to cancel.   |
| <b>Quantitative Data Collection</b>                 |   |   |
| <b>Activity</b>                                     | <b>Text Type</b>  | <b>Text Message</b>   |
| Survey w/ Exiters and Possible Exiters              | Reminder text sent weekly to non-respondents until survey complete.   | DON'T FORGET to complete the BBS survey! Log in details were sent to you in the mail. Questions? Call 1-855-516-3665. Msg&data rates may apply. Reply STOP to cancel.                             |
| <b>MI Pilot</b>                                     |   |   |
| MI Pilot with Exiters                               | <u>Scheduling</u> text sent immediately after each scheduled session. | Your meeting for the BBS is [DATE] at [TIME]. Questions? Call 1-855-516-3665. Msg&data rates may apply. Reply STOP to cancel.   |
|   | <u>Reminder</u> text sent day before each scheduled session.          | DON'T FORGET! Your meeting for the BBS is tomorrow at [TIME]. Questions? Call 1-855-516-3665. Msg&data rates may apply. Reply STOP to cancel.   |
| <b>Thank You</b>                                    |   |   |

Attachment A-23. Test Message Reminders

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|---|--|--|
| <p>In-depth interviews w/Exiters and Possible Exiters</p> <p>Focus groups w/Exiters and Possible Exiters</p> <p>Focus groups w/ Vocational Service Providers</p> <p>Survey w/Exiters and Possible Exiters</p> | <p>Thank you text after completion of interview/focus group.</p> | <p>Thank you for your participation in the BBS! We appreciate your time. We will mail your [AMOUNT] Visa pre-paid debit card.</p>  |
| <p>In-depth interview w/State Agency Leads</p>  | <p>Thank you text after completion of interview.</p>             | <p>Thank you for your participation in the BBS! We appreciate your time.</p>   |
| <p>MI Pilot sessions w/Exiters</p>  | <p>Thank you text after completion of each session.</p>          | <p>Thank you for participation in the BBS meeting! We appreciate your time. [AMOUNT] will be added to your study debit card. We will call you again in [X MONTHS/WEEKS].</p> |

If respondents reply to our text messages, they will receive the following message if they say something other than "STOP":

"This number is not set up to receive text messages. Please call 1-855-516-3665 if you have questions or need help."