

**Department of
Veterans Affairs**

Memorandum

Date: October 15, 2024

From: Christine L. LaMarre, DDS
Assistant Under Secretary for Health for Dentistry, VHA Office of Dentistry

Subject: Non-Substantive Changes to OMB Control No. 2900-0764

To: VA Desk Officer, Office of Management & Budget (OMB)

Cc: VA PRA Clearance Officer, Maribel Aponte
Data Governance & Analytics, Office of Enterprise and Integration

The following are updates and supplementary information for OMB Control No. 2900-0764:

The Department of Veterans Affairs (VA) Veterans Health Administration (VHA) has been working toward an electronic capability for the Survey of Healthcare Experiences of Patients (SHEP) -- Dental Care Patient Satisfaction Survey (VA Form 10-10070). VA is prepared to implement this additional mode of collecting the survey information in 2024.

- a. **Updates:** The program office has made updates to the survey, VA Form 10-10070, as described below:
 - i. The survey will be available through an additional mode utilizing a web-based access system.
 - ii. There are no changes to the questions currently approved for this survey.
 - iii. There are no changes to the currently approved burden hours.

- b. **Supplementary Documents:**
 - i. VA Form 10070 -- current
 - ii. VA Form 10070 -- web version (screen shots)
 - iii. The updated Supporting Statement A also is included, which describes the new online capability for administering this survey.

c. New Information:

- i. No new information will be collected via the electronic version of the survey. The questions in VA Form 10-10070 will remain the same as those approved for the current survey.

Christine L. LaMarre, DDS
Assistant Under Secretary for Health for Dentistry