The CBP One Mobile app is an official mobile application provided by U.S. Customs and Border Protection (CBP) that is intended to act as an intuitive single point of access to multiple CBP mobile application capabilities. CBP One will help guide each user to the appropriate application, based on their needs.

INFORMATION COLLECTED

After downloading the CBP One Mobile App, users will register with the General Services Administration's Login.gov to securely authenticate into the application. Login.gov will enable you to save your information for future use. In order to register with Login.gov, you will need to provide your email address and phone number, and you will need to create a password that you will use for login. Depending on your user profile, you will be asked to enter specific information, including, but not limited to, Personally Identifiable Information (PII) into the app: First Name (Given Name), Last Name (Surname), Date of Birth, Gender, Country of Residence, Country of Citizenship, SEVIS number, Trusted Traveler Program Number, Petition Number, Travel Document (including, Document Type (Passport/BCC), Document Number, Issue Date, Issue Country, and Expiration Date), Visa (including Visa Number, Issue Date, and Issue Country), Photo of Documents, Email address, Carrier Name, Broker Name, Importer Name, Importer ID/Filer Code, Phone Number, GPS Location and face image for verification. Your Device ID, including your operating system and version number, is also collected in order to send you push notifications.

USES OF INFORMATION

Information gathered through the CBP One Mobile App can be used to conduct an inspection, document arrivals into, and departures out of, the United States. The mobile application allows users to apply for an I-94 permit, trusted traveler programs or landing rights, search for existing I-94 permits, view travel history, view cargo holds and request inspections. The CBP One Mobile App passes the data entered by a user to CBP Agricultural Specialists or CBP Officers, who may correspond with the user throughout the inspection process. Within the application itself, the correspondence may consist of chat messages or an interview between Officers and users. Information collected by the CBP One Mobile App may be entered into a CBP database.

INFORMATION SHARING

CBP One Mobile App does not share information with entities outside the Department of Homeland Security (DHS).

APPLICATION SECURITY

CBP takes the security of your personal information very seriously and has implemented precautions to maintain the confidentiality, integrity, and availability of the information contained in CBP systems. The CBP One Mobile App complies with security standards in both iOS Security for iOS 13 and Google Play, to be downloaded on mobile devices such as tablets or phones. Additionally, the App is reviewed by the DHS Office of the Chief Information Officer to ensure app security and privacy.

HOW TO ACCESS OR CORRECT YOUR INFORMATION

CBP does not use CBP One Mobile App itself to directly share biographic or biometric information with entities outside the Department of Homeland Security (DHS). However, information provided to the CBP One Mobile App may be shared outside of DHS consistent with CBP's Systems of Records Notices and Privacy Impact Assessments. For more information, please see the Privacy Impact Assessments. For more information, please see the Privacy Impact Assessment https://www.dhs.gov/publication/dhscbppia-068-cbp-one-mobile-application.

ANALYTICS TOOLS

This app does not deploy any analytics tools.

PRIVACY POLICY CONTACT INFORMATION

This application reserves the right to make changes to the Privacy Policy by giving notice to its users on this page, and by ensuring protection of PII in all cases. For further information regarding CBP Privacy Policies, please visit: http://www.cbp.gov/site-policy-notices/privacy-overview.

PAPERWORK REDUCTION ACT STATEMENT

An agency may not conduct or sponsor an information collection and a person is not required to respond to this information unless it displays a current valid OMB control number and an expiration date.

The OMB control number for the CBP One™ collection is 1651-0140. The expiration date for this collection is 01/25/2025. The estimated average time to complete this collection is 16 minutes.

The OMB control number for the Advance Travel Authorization collection is 1651-0143. The expiration date for this collection is 01/25/2025. The estimated average time to complete this collection is 10 minutes.

If you have any comments regarding the burden estimate, you can write to U.S. Customs and Border Protection, Office of Regulations and Rulings, 90K Street, NE., Washington DC 20002.

ADDITIONAL TERMS AND CONDITIONS

The use of this App is voluntary.

I certify that, to the best of my knowledge and belief, all of the information submitted through this App is true, correct, and provided in good faith.

I certify that all of the information I am providing is about myself, or about an individual for whom I am acting as an authorized agent.

I understand that if I make an intentional false statement, or commit deception or fraud through data submitted through this App, I may be fined or imprisoned (18 U.S.C. Section 1001).

I understand that I may not, under any circumstances, submit information through CBP One™ "Submit Advance Information" nor "Report My Departure" while using a virtual private network ("VPN").

Users may not, under any circumstances, submit or query information on either CBP One™ or the I-94 website about another traveler, other than themselves, without the expressed permission and consent of that individual traveler.

DECLINE   ACCEPT