

Seventeenth 911 Annual Fee Report, Response For Calendar Year 2024

[Not Approved by OMB] 3060-1122 Expires: [DATE] Estimated time per response: 10-55 hours

Annual Collection of Information

Related to the Collection and Use of 911 and E911 Fees by States and Other Jurisdictions

Pursuant to OMB authorization 3060-1122, the FCC's Public Safety and Homeland Security Bureau (the Bureau) seeks the following specific information in order to fulfill the Commission's obligations under Section 6(f)(2) of the NET 911 Act, as amended by Section 902.¹

Instructions for Filling Out the Questionnaire

Please read and follow these general instructions:

- Please complete all sections of this form.
- Please enter only numeric responses where requested.
 - Dollar or percentage signs, decimal points, and thousands separator commas are acceptable.
 - Blank responses, "None", "Unknown", or "N/A" are also acceptable.
 - To facilitate the Bureau's calculations for the Annual Fee Report, please avoid stray characters such as: *, ~, (), or [] in numeric responses.
- Use the associated Addendum fields to enter other information, such as footnotes, qualifiers, text, descriptions, and/or explanations.
- All responses should pertain to calendar year (January 1 December 31), not fiscal year.
- Unless otherwise directed, please provide requested information directly on this form, rather than submit, refer to, and/or rely on supplemental materials.
- Please consolidate separate response forms (and/or responses to individual questions) completed by counties, municipalities, or other local jurisdictions into one response form for the entire state, using sums and averages as appropriate.

A. <u>Filing Information</u>

A1. Name of State or Jurisdiction

State or Jurisdiction

A2. Name, Title, Organization, and Business Contact Information of Individual Filing Report

¹ See Consolidated Appropriations Act, 2021, Public Law 116-260, Division FF, Title IX, section 902.



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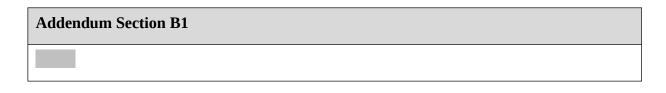
Name	
Title	
Organization	
Phone Number	
Email Address	

Addendum Section A	

B. Overview of State or Jurisdiction 911 System

B1. Please provide the total number of active primary and secondary Public Safety Answering Points (PSAPs) in your state or jurisdiction that received funding derived from the collection of 911/E911 fees during the annual period ending December 31, 2024. PSAPs that did not receive funding derived from the collection of 911/E911 fees need not be included in the response boxes, but may be reported in Addendum Section B1.

PSAP Type ²	Number of PSAPs
Primary	
Secondary	
Total	



² A Primary PSAP is one to which 911 calls are routed directly from the 911 Control office. A secondary PSAP is one to which 911 calls are transferred from a Primary PSAP. *See* National Emergency Number Association (NENA), Master Glossary of 9-1-1 Terminology at 174 (June 22, 2021), <u>https://cdn.ymaws.com/www.nena.org/resource/resmgr/standards-archived/nena-adm-000.24-2021 final 2.pdf</u>.



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B2. Please provide the total number of active telecommunicators³ in your state or jurisdiction that were funded through the collection of 911 and E911 fees during the annual period ending December 31, 2024. Telecommunicators that were not funded through the collection of 911 and E911 fees need not be included in the response boxes, but may be reported in Addendum Section B2.

Telecommunicator Type	Number of Active Telecommunicators Funded by 911/E911 Fees
Full Time	
Part Time	

Addendum Section B2	

B3. For the annual period ending December 31, 2024, please provide an estimate of the total cost to provide 911/E911 service in your state or jurisdiction.

Amount (\$)	
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B3a. If an amount cannot be provided, please explain why.

Addendum Section B3

B4. Please provide the total number of 911 voice calls that your state or jurisdiction received during the period January 1, 2024 to December 31, 2024.

³ For the purposes of this questionnaire, a telecommunicator, also known as a call taker or a dispatcher, is a person employed by a PSAP who is qualified to answer incoming emergency voice, text, and multi-media calls and/or who provides for the appropriate emergency response either directly or through communication with the appropriate PSAP. *See* <u>https://kb.nena.org/wiki/Telecommunicator</u>.



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Type of Service	Total 911 Voice Calls
Wireline	
Wireless	
VoIP	
Other (report 911 texts separately below in B.4a)	
Total	

B4a. Please provide the total number of 911 texts that your state or jurisdiction received during the period January 1, 2024 to December 31, 2024.

Texts to 911	
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Addendum Section B4	

C. <u>Description of Authority Enabling Establishment of 911/E911 Funding Mechanisms</u>

C1. Has your State, or any political subdivision, Indian Tribe, village or regional corporation therein as defined by Section 6(f)(1) of the NET 911 Act, established a funding mechanism designated for or imposed for the purposes of 911 or E911 support or implementation (please include a citation to the legal authority for such mechanism)? *Check one*.

Yes
No

C1a. If YES, provide a citation to the legal authority for such a mechanism.

C1b. If YES to C1, during the annual period January 1, 2024 to December 31, 2024, did your state or jurisdiction amend, enlarge, or in any way alter the funding mechanism? *Check <u>one</u> (leave blank if NO to C1).*



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-	Yes	
-	No	
-	Unknown	

C1c. If YES to C1b., provide a description of amendments, enlargements, or alterations to the funding mechanism, if applicable.

Addendum Section C1

C2. Which of the following best describes the type of authority arrangement for the collection of 911/E911 fees? Check <u>one</u>. If both State and local authorities collect fees, please check the "hybrid approach" box only.

- The State collects the fees
- A local authority collects the fees
- A hybrid approach where two or more governing bodies (*e.g.*, state and local authority) collect the fees

Addendum Section C2

C3. Describe how the funds collected are made available to localities.

D. <u>Description of State or Jurisdictional Authority That Determines How 911/E911 Fees are</u> <u>Spent</u>



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D1. Indicate which entities in your state have the authority to approve the expenditure of funds collected for 911 or E911 purposes. *Check one.*

- The State has authority to approve the expenditure of funds
- One or more local authorities has authority to approve the expenditure of funds...
- A hybrid approach where two or more governing bodies (e.g., state or local authority) have authority to approve the expenditure of funds

D1a. Please briefly describe any limitations on the approval authority per jurisdiction (*e.g.*, limited to fees collected by the entity, limited to wireline or wireless service, etc.).

Addendum Section D1	

D2. Has your state established a funding mechanism that mandates *how* collected funds can be **used?** *Check* <u>one</u>.

	Yes	
,	No	

D2a. If you checked YES, provide a legal citation to the funding mechanism of any such criteria.

D2b. If you checked NO, describe how your state or jurisdiction decides how collected funds can be used.

E. Description of Uses of Collected 911/E911 Fees



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E1. Provide a statement identifying with specificity all activities, programs, and organizations for whose benefit your state, or political subdivision thereof, has obligated or expended funds collected for 911 or E911 purposes and how these activities, programs, and organizations support 911 and E911 services or enhancements of such services.

E2. Please identify the uses of the collected funds. ⁴ <i>Check all that apply.</i>			
	Type of Cost		
	Lease, purchase, maintenance, replacement, and upgrade of customer premises equipment (CPE) (hardware and software)		
PSAP operating costs, including technological innovation that	Lease, purchase, maintenance, replacement, and upgrade of computer aided dispatch (CAD) equipment (hardware and software)		
supports 911	Lease, purchase, maintenance, replacement, and upgrade of PSAP building/facility		
	NG911, cybersecurity, pre-arrival instructions, and emergency notification systems (ENS)		
PSAP personnel	Telecommunicators' Salaries		
costs	Training of Telecommunicators		
PSAP	Program Administration		
administrative costs	Travel Expenses		
Costs for integration and interoperability of 911 systems and public cofety/first	Integrating public safety/first responder dispatch and 911 systems, including lease, purchase, maintenance, and upgrade of CAD hardware and software to support integrated 911 and public safety dispatch operations		
public safety/first responder radio systems	Providing for the interoperability of 911 systems with one another and with public safety/first responder radio systems		
Grant programs		If YES, see E2a.	

⁴ See 47 CFR § 9.23(b)(1)–(5).



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E2a. During the annual period ending December 31, 2024, describe the grants that your state paid for through the use of collected 911/E911 fees and the purpose of such grants.

Addendum Section E2

F. Description of 911/E911 Fees Collected

F1. Please describe the amount of fees or charges imposed for the implementation and support of 911 and E911 services. Please distinguish between state and local fees for each service type.

Service Type – provide either fee (\$) or percentage (%) (leave inapplicable cell	Check <u>one</u> both State an receive rer		Jurisdiction Receiving Remittance Check <u>one</u> for each Service Type. If both State and County/Local Authorities receive remittances, please check the "Combination" box only.	
blank for each type)		State	County or Local Authority	Combination of State and County/Local
Wireline – monthly fee (\$) or percentage (%)	\$%			
Wireless – monthly fee (\$) or percentage (%)	\$%			
Prepaid Wireless – flat fee (\$) or percentage (%) per retail transaction	\$%			
Voice Over Internet Protocol (VoIP) – monthly fee (\$) or percentage (%)	\$%			



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Other – monthly fee (\$) or percentage	\$		
(%)	%		

Addendum Section F1	

F2. For the annual period ending December 31, 2024, please report the total amount collected pursuant to the assessed fees or charges described in Question F1.

Service Type	Total Amount Collected (\$)	
Wireline		
Wireless		
Prepaid Wireless		
Voice Over Internet Protocol (VoIP)		
Other		
Total		

F2a. If an amount cannot be provided, please explain why.

Addendum Section F2



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F3. Please identify any other sources of 911/E911 funding.

Question	Yes	No	
F4. For the annual period ending December 31, 2024, were any 911/E911 fees that were collected by your state or jurisdiction combined with any federal, state or local funds, grants, special collections, or general budget appropriations that were designated to support 911/E911/NG911 services? <i>Check <u>one</u></i> .			
F4a. If YES, please describe the federal, state or local funds and amounts that were combined with 911/E911 fees.			

Addendum Section F4

F5. Please provide an estimate of the proportional contribution from each funding source towards the total cost to support 911 in your state or jurisdiction.	Percent (%)
State 911 Fees	
Local 911 Fees	
General Fund - State	
General Fund - County	
Federal Grants	
State Grants	

Addendum Section F5



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G. <u>Description of Diversion or Transfer of 911/E911 Fees for Other Uses</u>

For the purposes of this questionnaire, diversion is the obligation or expenditure of a 911 fee or charge for a purpose or function other than the purposes and functions identified in 47 CFR § 9.23 of the Commission's rules as acceptable.

	Question	Yes	No
were funds collected for state or jurisdiction ob	od ending December 31, 2024, or 911 or E911 purposes in your oligated or expended solely for of functions as provided under <u>one</u> .		
G1a. If NO, please identify what amount of funds collected for 911 or E911 purposes were obligated or expended for purposes or functions other than those designated as acceptable under 47 CFR § 9.23, including any funds transferred, loaned, or otherwise used for the state's general fund. Along with identifying the amount, please include a statement identifying the purposes or functions for such funds.			d as acceptable used for the
Amount of Funds (\$)	Identify the purposes or functions other than those designated as acceptable by the Commission for which the 911/E911 funds were obligated or expended. (<i>If you need more rows for your response, please enter the information in Addendum Section G1.</i>)		911 funds were your response,

Addendum Section G1		



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	Question	Yes	No	
were funds collected fo state or jurisdiction ob purchase, maintenance	od ending December 31, 2024, r 911 or E911 purposes in your ligated or expended for the , replacement, or upgrade of tworks, equipment, or related <u>one</u> .			
networks, equipment, of funds were obligated or originated information the purposes of this que information includes al	re all of the public safety radios, , or related infrastructure on which or expended used to deliver 911- on to emergency responders? For juestionnaire, 911-originated all data and information delivered test for assistance and the rs.			
G2a(i). If NO to G2a, p	lease explain.			
	ase itemize the amounts that were o the public safety radios, networks, o	U I		
Amount of Funds (\$)	Description of such obligations or expenditures. (<i>If you need more rows for your response, please enter the information in Addendum Section G2.</i>)			



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Addendum Section G2

Safe Harbor for Multi-Purpose Fees. Section 9.23(d) of the rules provides an elective safe harbor for states and taxing jurisdictions that designate multi-purpose fees or charges for "public safety," "emergency services," or other similar purposes where a portion of those fees or charges supports 911 services. *See* 47 CFR § 9.23(d). The rule provides that the obligation or expenditure of such a fee or charge will not constitute diversion if the state or taxing jurisdiction (i) specifies the amount or percentage of such fees or charges that is dedicated to 911 services; (ii) ensures that the 911 portion of such fees or charges is segregated and not commingled with any other funds; and (iii) obligates or expends the 911 portion of such fees or charges for acceptable purposes and functions as defined under the Commission's rules.

G3. Does your state or taxing jurisdiction collect multi-purpose fees or charges designated for "public safety," "emergency services," or other similar purposes where a portion of those fees or charges supports 911 services?⁵ Check <u>one</u>.

-	Yes	
-	No	

If YES to G3, please answer Questions G3a – G3c below. If NO to G3 above, leave Questions G3a – G3c below blank.

Question	Yes	No
G3a. Does the state or taxing jurisdiction specify the amount or percentage of such fees or charges that is dedicated to 911 services? <i>Check one</i> .		
Question	Resp	onse
G3a(i). Cite to the authority by which the state or taxing jurisdiction specifies the amount or percentage.		
G3a(ii). Indicate the amount or percentage of such a fee dedicated to 911 services. Provide <i>either</i> dollar amount or	\$	
percentage. (Leave inapplicable cell blank.)	%	

⁵ For purposes of this question, please report only multi-purpose fees or charges "applicable to commercial mobile services, IP-enabled voice services, or other emergency communications services," where a portion of those fees or charges supports 911 services. 47 CFR § 9.22. Please do not report multi-purpose fees or charges applicable to other types of items (e.g., do not report multi-purpose fees on real estate where a portion of those fees supports 911 services).



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Question	Yes	No	
G3b. Does the state or taxing jurisdiction ensure that the 911 portion of such fees or charges is segregated and not commingled with any other funds? <i>Check one</i> .			
G3b(i). Cite to the authority by which the state or taxing juri	sdiction segreg	ates such fees.	
Question	Yes	No	
G3c. Does the state or taxing jurisdiction obligate or expend the 911 portion of such fees or charges only for the purposes and functions designated by the Commission as acceptable pursuant to 47 CFR § 9.23? <i>Check one</i> .			
G3c(i). If NO to G3c, please explain.			

Addendum Section G3	

H. Oversight and Auditing of Collection and Use of 911/E911 Fees

Question	Yes	No
H1. Has your state established any oversight or auditing mechanisms or procedures to determine whether collected funds have been obligated or expended for acceptable purposes and functions as designated under the Commission's rules? <i>Check <u>one</u></i> .		



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H1a. If YES, provide a description of: (i) the mechanisms or procedures and (ii) any enforcement or other corrective actions undertaken in connection with such auditing authority, for the annual period ending December 31, 2024. (Enter "None" if no actions were taken.)

Addendum Section H1

Question	Yes			No
H2. Does your state have the authority to audit service providers to ensure that the amount of 911/E911 fees collected from subscribers matches the service provider's number of subscribers? <i>Check one</i> .				
Question	Yes	N	0	N/A
H2a. Did your state conduct an audit of service providers in connection with such auditing authority during the annual period ending December 31, 2024? <i>Check one; check N/A if Question H2 response above is</i> <i>NO.</i>				
H2b. If YES to H2 and H2a, provide a description of any auditing or enforcement or other corrective actions undertaken in connection with such auditing authority for the annual period ending December 31, 2024. (Leave blank if not applicable / no actions				

were taken.)

Addendum Section H2		

I. Description of Next Generation 911 Services and Expenditures



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Question	Yes	No
I1. Does your state or jurisdiction classify expenditures on Next Generation 911 (NG911) as within the scope of acceptable purposes and functions for the obligation or expenditure of 911 fees or charges? <i>Check one</i> .		
I1a. If YES, please cite any specific legal authority:		

Question	Yes	No
I2. In the annual period ending December 31, 2024, has your state or jurisdiction expended funds on NG911_programs? <i>Check one</i> .		
I2a. If YES, please enter the dollar amount that has been exp period.	ended during t	he annual
Amount (\$)		

Addendum Section I2		

I3. For the annual period ending December 31, 2024, please provide the number of PSAPs that operated on each type of NG911 Emergency Service IP Network(s) (ESInets) that operated within your state.					
Type of ESInet	Yes	No	If Yes, Enter Total PSAPs Operating on the ESInet	type o intercor othe regiona	does the f ESInet nnect with r state, al or local Inets?
				Yes	No



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I3a. A single, state-wide ESInet				
I3b. Local (<i>e.g.</i> , county) ESInet(s)				
I3c. Regional ESInets			[If one Regional ESInet is in operation, provide the total PSAPs on the first line below. If more than one Regional ESInet is in operation, provide the total PSAPs operating on each ESInet.]	
Name of Regional	ESInet 1:			
Name of Regional	ESInet 2:			
Name of Regional	ESInet 3:			
Name of Regional	ESInet 4:			
Name of Regional	ESInet 5:			
Name of Regional	ESInet 6:			
Name of Regional ESInet 7:				
If more Regional ESInets operate in your state or taxing jurisdiction, please list the names of Regional ESInets 8 and higher, and numbers of associated PSAPs, in the space below:				



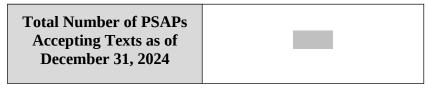
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Addendum Section I3

I4. Please provide a description of any NG911 projects completed or underway during the annual period ending December 31, 2024.

I4a. Based on your response to I4, please indicate which categories of NG911 expenditures from this non-exhaustive list apply.	Check all that apply.
General Project or Not Specified	
Planning or Consulting Services	
ESInet Construction	
NG911 Core Services	
Hardware or Software Purchases or Upgrades	
GIS	
NG911 Security Planning	
Training	

I5. As of December 31, 2024, how many PSAPs within your state have implemented text-to-911 and are accepting texts? Please refrain from non-numeric responses such as "all PSAPs." Enter any text in Addendum Section I5.



Addendum Section I5



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I6. By the end of the *next* annual period ending December 31, 2025, how many *total* PSAPs do you anticipate will have implemented text-to-911 and will be accepting texts?

Estimated Total Number of PSAPs Accepting Texts as of December 31, 2025	

Addendum Section I6

J. <u>Cybersecurity Expenditures</u>

Question	Check the appropriate box		If Yes, Amount Expended (\$)	
J1. During the annual period ending December 31, 2024, did your state expend funds on cybersecurity programs for PSAPs?	Yes	No		

Addendum Section J1	

Question	Total PSAPs
J2. During the annual period ending December 31, 2024, how many PSAPs in your state either had a cybersecurity program or participated in a regional or state-run cybersecurity program?	

Addendum Section J2	



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Question	Yes	No	Unknown
J3. Does your state or jurisdiction adhere to the National Institute of Standards and Technology <i>Framework for Improving Critical Infrastructure</i> <i>Cybersecurity</i> (April 2018) for networks supporting one or more PSAPs in your state or jurisdiction? ⁶ Check <u>one</u> .			

Addendum Section J3

K. Measuring Effective Utilization of 911/E911 Fees

K1. Please provide an assessment of the effects achieved from the expenditure of state 911/E911 or NG911 funds, including any criteria your state or jurisdiction uses to measure the effectiveness of the use of 911/E911 fees and charges. If your state conducts annual or other periodic assessments, please provide an electronic copy (*e.g.*, Word, PDF) of the latest such report upon submission of this questionnaire to the FCC or provide links to online versions of such reports in the space below.

L.	Underfunding of 911	

For the purposes of this questionnaire, underfunding occurs when funding levels are below the levels required for optimal performance of 911 operations.

L1. Describe the impact of any underfunding of 911 services in your state or taxing jurisdiction during the annual period ending December 31, 2024. *Indicate N/A if your state or taxing jurisdiction did not experience underfunding.*

⁶ National Institute of Standards and Technology, Framework for Improving Critical Infrastructure Cybersecurity (2018), <u>https://nvlpubs.nist.gov/nistpubs/cswp/nist.cswp.04162018.pdf</u>.



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L2. Describe how any fee diversion affected 911 underfunding in your state or taxing jurisdiction during the annual period ending December 31, 2024. *Indicate N/A if your state or taxing jurisdiction did not divert.*

Privacy Act Statement

Authority: The Commission is authorized to pursue this collection pursuant to the authority contained in 47 U.S.C. §§ 151, 154(i), 251(e), 615a-1(f)(2).

Purpose: The Commission is required by statute to submit an annual report to Congress on the collection and distribution of 911 and Enhanced 911 (E911) fees and charges by the states, the District of Columbia, and U.S. territories (collectively, "reporting entities"). To prepare the annual report, the Commission annually contacts and requests certain information from the reporting entities via this questionnaire. This form collects business contact information, which the Commission uses for implementation activities.

Routine Uses: The FCC may release information provided in this form when necessary and appropriate under 5 U.S.C. § 552a(b) of the Privacy Act to: the public in FCC releases of notices or actions or when required to comply with federal laws or FCC regulations requiring public disclosure of the information contained in our records; to third parties, including individuals and businesses in the communications industry and public safety, FCC vendors and their contractors, and to other federal agencies or state, local, U.S. territorial, and Tribal government entities to administer, support, participate in, or receive information related to, FCC programs and activities; or to ensure compliance with the confidentiality and other rules regarding information sharing in the FCC's programs and activities; to other federal agencies or to other administrative or adjudicative bodies before which the FCC is authorized to appear; to federal, state, or local law enforcement when FCC becomes aware of an indication of a violation or potential violation of a civil or criminal statute, law, regulation, or order; to federal agencies, non-federal entities, their employees, and agents for the purpose of detecting and preventing fraud, waste, and abuse in federal programs; to non-federal personnel, including contractors, grantees, and volunteers who have been engaged to assist the FCC in the performance of a contract service, grant, cooperative agreement, or other activity related to this system of records and who need to have access to the records in order to perform their activity; and, to appropriate agencies, entities, and persons when the FCC suspects or has confirmed that there has been a breach of information related to this system.

A complete list of the routine uses can be found in the system of records notice associated with this collection, FCC-2, Business Contacts and Certifications, posted at <u>https://www.fcc.gov/managing-director/privacy-transparency/privacy-act-information</u>.

Disclosure: Submission of this form is mandatory for a state or taxing jurisdiction that receives a grant under 47 U.S.C. § 942 after December 27, 2020. *See* 47 U.S.C. § 615a-1(f)(4) and 47 CFR § 9.25. Failure to submit this form may result in a failure to meet the conditions of the grant received



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under 47 U.S.C. § 942 after December 27, 2020, or enforcement action by the Commission for such a state or taxing jurisdiction.

Submission of this form is voluntary for a reporting entity that does not receive a grant under 47 U.S.C. § 942 after December 27, 2020. However, failure to provide complete information to the FCC, including name, contact information, and/or other necessary personally identifiable information (PII), could result in the inclusion of partial or incomplete information in the annual 911 fee report on the collection and distribution of 911 and E911 fees and charges in such a state or jurisdiction.

Paperwork Reduction Act Notice

We have estimated that your response to this collection of information will take an average of 10 to 55 hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain required data, and actually complete and review the form or response. If you have any comments on this estimate, or on how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, Office of Managing Director, AMD-PPM, Washington, DC 20554, Paperwork Reduction Act Project (3060-1122). We will also accept your PRA comments via the Internet if you send an e-mail to <u>PRA@fcc.gov</u>.

Please DO NOT SEND COMPLETED FORMS TO THIS ADDRESS. You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number and/or we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-1122.

THIS NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.