

**SUBMISSION OF INFORMATION COLLECTION UNDER THE
Generic Clearance for the Collection of Qualitative Feedback on Agency Service
Delivery**

DATE OF REQUEST: April 26, 2015

SUB AGENCY (I/C): HHS/AHRQ

TITLE: MONAHRQ Program Evaluation End User Focus Groups Protocol

GENERIC CLEARANCE UNDER OMB#: 0925-0179 **EXP. DATE:** 11/30/2017

ABSTRACT:

The availability of comparative, high-quality, and timely information about health care is a fundamental part of the promise not only for better services, but also for more consumer opportunities to make informed choices based on accurate information. AHRQ is working to fulfill that promise with its MONAHRQ software. The evaluation of the MONAHRQ program is intended to support AHRQ in better understanding the strengths and challenges faced by MONAHRQ, and its place in the world of comparative health quality, cost, and resource use information. The evaluation will also provide recommendations on how to strengthen MONAHRQ and make it more widely accessible. This request is for the collection and analysis of data through a series of focus groups with professional and consumer end users of the web sites generated by the MONAHRQ software. The information will be used to improve MONAHRQ software and its utility to a variety of audiences

TOTAL ANNUAL BURDEN APPROVED: 3,383 Hours Per year

BURDEN USED TO DATE: 506 hours.

BURDEN THIS REQUEST: 96 hours.

FEDERAL COST: The estimated annual cost to the Federal government is \$5,500_____.

IS RACE AND ETHNICITY DATA COLLECTED AS REQUIRED?

_____ YES _____ NO _____x_ N/A

OBLIGATION TO RESPOND:

___x___ VOLUNTARY
_____ REQUIRED TO OBTAIN OR RETAIN BENEFITS
_____ MANDATORY

HOW WILL THIS SURVEY BE OFFERED?

___x___ WEB SITE
___x___ TELEPHONE INTERVIEW
_____ MAIL RESPONSE
___x___ IN PERSON INTERVIEW
_____ OTHER: _____

CONTACT INFORMATION:

NAME: _Erwin Brown_____

TELEPHONE NUMBER: 301.427.1652_____

EMAIL ADDRESS: _ebrown@ahrq.gov_____