

**SUBMISSION OF INFORMATION COLLECTION UNDER THE  
Generic Clearance for the Collection of Qualitative Feedback on Agency Service  
Delivery**

**DATE OF REQUEST:** April 26, 2015

**SUB AGENCY (I/C):** HHS/AHRQ

**TITLE:** MONAHRQ Program Evaluation End User Focus Groups Protocol

**GENERIC CLEARANCE UNDER OMB#:** 0925-0179

**EXP. DATE:** 11/30/2017

**ABSTRACT:**

The availability of comparative, high-quality, and timely information about health care is a fundamental part of the promise not only for better services, but also for more consumer opportunities to make informed choices based on accurate information. AHRQ is working to fulfill that promise with its MONAHRQ software. The evaluation of the MONAHRQ program is intended to support AHRQ in better understanding the strengths and challenges faced by MONAHRQ, and its place in the world of comparative health quality, cost, and resource use information. The evaluation will also provide recommendations on how to strengthen MONAHRQ and make it more widely accessible. This request is for the collection and analysis of data through a series of focus groups with professional and consumer end users of the web sites generated by the MONAHRQ software. The information will be used to improve MONAHRQ software and its utility to a variety of audiences

**TOTAL ANNUAL BURDEN APPROVED:** 3,383 Hours Per year

**BURDEN USED TO DATE:** 506 hours.

**BURDEN THIS REQUEST:** 96 hours.

**FEDERAL COST:** The estimated annual cost to the Federal government is \$5,500\_\_\_\_\_.

**IS RACE AND ETHNICITY DATA COLLECTED AS REQUIRED?**

\_\_\_\_\_ YES      \_\_\_\_\_ NO      \_\_\_\_\_x\_ N/A

**OBLIGATION TO RESPOND:**

\_\_\_\_\_x\_ VOLUNTARY  
\_\_\_\_\_ REQUIRED TO OBTAIN OR RETAIN BENEFITS  
\_\_\_\_\_ MANDATORY

**HOW WILL THIS SURVEY BE OFFERED?**

\_\_\_\_\_x\_ WEB SITE  
\_\_\_\_\_x\_ TELEPHONE INTERVIEW  
\_\_\_\_\_ MAIL RESPONSE  
\_\_\_\_\_x\_ IN PERSON INTERVIEW  
\_\_\_\_\_ OTHER: \_\_\_\_\_

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