

**SUBMISSION OF INFORMATION COLLECTION UNDER THE
Generic Clearance for the Collection of Qualitative Feedback on Agency Service
Delivery**

DATE OF REQUEST:

SUB AGENCY (I/C): HHS/AHRQ

**TITLE: Information Gathering and Usability Testing for AHRQ Data Tools
Platform Development and Maintenance**

GENERIC CLEARANCE UNDER OMB#: 0925-0179

EXP. DATE: 11/30/2020

ABSTRACT:

AHRQ has a number of data tools online that allow users with little to no programming experience to use data. These include MEPS tables and MEPSnet (Household and Insurance Component), the Healthcare Cost and Use Project (HCUPnet and FastStats), the Quality and Disparities Reports and tables from the CAHPS user database.

This project will interview users (up to 10 for each tool) in order to assess needed improvements and identify ways that the tools could be harmonized across data sources to improve the user experience and reduce AHRQ's total cost of developing and maintaining these tools. This collection is one of several activities feeding into this assessment.

This collection is entirely for AHRQ's review of the tools and improving our service to customers. It is in no way related to a scientific or policy decision

TOTAL ANNUAL BURDEN APPROVED: 3,383 Hours Per year

BURDEN USED TO DATE: 1,696 hours.

BURDEN THIS REQUEST: 50 hours.

FEDERAL COST: The estimated annual cost to the Federal government is \$1,318_____.

IS RACE AND ETHNICITY DATA COLLECTED AS REQUIRED?

_____ YES ☒ NO _____ N/A

OBLIGATION TO RESPOND:

☒ VOLUNTARY
_____ REQUIRED TO OBTAIN OR RETAIN BENEFITS
_____ MANDATORY

HOW WILL THIS SURVEY BE OFFERED?

☒ WEB SITE
☒ TELEPHONE INTERVIEW
_____ MAIL RESPONSE
_____ IN PERSON INTERVIEW
_____ OTHER: _____

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