

Agency for Healthcare Research and Quality

To: Phillip Pollman, OMB

From: Amie Park, AHRQ

Justification for non-substantive change to 0935-0179 “Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery”

AHRQ requests a non-substantive change to 0935-0179, and a non-substantive change to a Gen IC currently approved under 0935-0179, titled “AHRQ Quality Indicators Customer Survey.” These two changes are outlined below:

- AHRQ has identified 31 currently approved Gen ICs that are no longer active and can be removed. This will free up responses and burden hours for future Gen ICs.
- AHRQ requests a non-substantive change to the Gen IC “AHRQ Quality Indicators Customer Survey.” Changes to the survey include the deletion of indicators that are no longer in use and the inclusion of new module names that are now in use. These changes are discussed in detail in a memo attached to the Gen IC.

Respectfully,

Amie Park

AHRQ Assistant Reports Clearance Officer