**Attachment D. Response Rates**

Table D-1 summarizes the number of entities and response rates for select HOS cohorts. **Table D-1. Response Rates**0F**i**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Cohort**  | **Date Fielded**  | **Population**  | **Reporting** **Units** **(MAOs)**1F**ii**  | **Sample****Size**  | **e**  | **Ineligible** **Surveys**2F**iii**  | **Completed** **Surveys**3F**iv**  | **Response** **Rate**4F**v**  |
| **Cohort 17 Baseline**  | April 2014  | MA  |  | 491 |   |  | 575,422 |   |  | 13,471 |   |  | 261,638 |   |  | 46.6% |   |
|  |  |  |  |  |
| **Cohort 17 Follow-Up**  | April 2016  | MA  | 349  | 121,482 |   | 1,278  | 87,779  | 73.0%  |
| **Cohort 18 Baseline**  | April 2015  | MA  |  | 483 |   |  | 565,150 |   |  | 15,243 |   |  | 256,735 |   |  | 46.7% |   |
|  |  |  |  |  |
| **Cohort 18 Follow-Up**  | April 2017  | MA  | 359  | 123,365 |   | 822  | 87,982  | 71.8%  |
| **Cohort 19 Baseline**  | April 2016  | MA  | 459  | 537,259 |   | 14,656  | 235,121  | 45.0%  |
| **Cohort 19 Follow-Up**  | April 2018  | MA  | 382  | 129,455 |   | 981  | 88,932  | 69.2%  |
| **Cohort 20 Baseline**  | April 2017  | MA  | 466  | 545,210 |   | 12,086  | 229,330  | 43.0%  |
| **Cohort 20 Follow-Up**  | April 2019  | MA  | 407  | 123,718 |   | 727  | 82,913  | 67.4%  |
| **Cohort 21 Baseline**  | April 2018  | MA  | 465  | 542,238 |   | 11,669  | 217,255  | 40.9%  |
| **Cohort 21 Follow-Up**  | August 2020  | MA  | 429  | 114,569 |   | 820  | 76,004  | 66.8%  |
| **Cohort 22 Baseline**  | April 2019  | MA  | 473  | 572,634 |   | 9,644  | 221,210  | 39.3%  |
| **Cohort 22 Follow-Up**  | July 2021  | MA  | 454  | 118,101 |   | 550  | 74,084  | 63.0%  |
| **Cohort 23 Baseline**  | August 2020  | MA  | 509  | 768,697 |   | 19,874  | 279,005  | 37.3%  |
| **Cohort 23 Follow-Up**  | July 2022  | MA  | 489  | 151,512 |   | 466  | 86,614  | 57.3%  |
| **Cohort 24 Baseline**  | July 2021  | MA  | 562  | 910,581 |   | 14,116  | 280,050  | 31.2%  |
| **Cohort 24 Follow-Up**  | July 2023  | MA  | 503  | 152,779 |   | 668  | 100,243  | 65.9%  |
| **Cohort 25 Baseline**  | July 2022  | MA  | 620  | 1,005,54 | 8  | 12,817  | 273,580  | 27.6%  |
| **Cohort 26 Baseline**  | July 2023  | MA  | 632  | 1,065,35 | 0  | 16,440  | 335,754  | 32.0%  |

1. Over the course of time, the refinement of the HOS measure has resulted in changes to the definition of a "completed survey." The information in the table provides a presentation of how a completed survey and response rate were calculated at the time of reporting for each of the Baseline and Follow-Up cohorts. Given that the definition of a completed survey has evolved over time, this table should not be utilized for response rate comparisons across the cohorts.

1. For the Baseline cohorts, the reporting units represent the individual MAOs sampled for the survey. However, for the Follow-Up cohorts, the reporting units have been adjusted at the time of the performance measurement reporting to accommodate selected MAO consolidations and service area reductions which occur after the Baseline sampling and by December 31 of the Follow-Up survey measurement year.
2. For the Baseline cohorts, the ineligible beneficiaries met one of the following criteria: deceased; bad address and phone number; bad address and mail-only protocol (Russian only); not enrolled in the MAO; or a language barrier; or were removed from the sample due to age less than 18 years. For the Follow-Up cohorts, the ineligible beneficiaries met one of the following criteria: bad address and phone number; bad address and mail-only protocol (Russian only); not enrolled in the MAO; or a language barrier. iv A completed survey is defined as a survey that can be used to calculate physical or mental health summary scores. v Please note, ineligible beneficiaries were removed from the denominator in the response rate calculations. In other words, Response Rate = [Completed Surveys / (Sample Size – Ineligible Surveys)] x 100%.