

Attachment D. Response Rates

Table D-1 summarizes the number of entities and response rates for select HOS cohorts. **Table D-1. Response Ratesⁱ**

Cohort	Date Fielded	Population	Reporting Units (MAOs) ⁱⁱ	Sample Size	Ineligible Surveys ⁱⁱⁱ	Completed Surveys ^{iv}	Response Rate ^v
Cohort 17 Baseline	April 2014	MA	49 1	575,42 2	13,47 1	261,63 8	46.6 %
Cohort 17 Follow-Up	April 2016	MA	349	121,482	1,278	87,779	73.0%
Cohort 18 Baseline	April 2015	MA	48 3	565,15 0	15,24 3	256,73 5	46.7 %
Cohort 18 Follow-Up	April 2017	MA	359	123,365	822	87,982	71.8%
Cohort 19 Baseline	April 2016	MA	459	537,259	14,656	235,121	45.0%
Cohort 19 Follow-Up	April 2018	MA	382	129,455	981	88,932	69.2%
Cohort 20 Baseline	April 2017	MA	466	545,210	12,086	229,330	43.0%
Cohort 20 Follow-Up	April 2019	MA	407	123,718	727	82,913	67.4%
Cohort 21 Baseline	April 2018	MA	465	542,238	11,669	217,255	40.9%
Cohort 21 Follow-Up	August 2020	MA	429	114,569	820	76,004	66.8%
Cohort 22 Baseline	April 2019	MA	473	572,634	9,644	221,210	39.3%
Cohort 22 Follow-Up	July 2021	MA	454	118,101	550	74,084	63.0%
Cohort 23 Baseline	August 2020	MA	509	768,697	19,874	279,005	37.3%
Cohort 23 Follow-Up	July 2022	MA	489	151,512	466	86,614	57.3%
Cohort 24 Baseline	July 2021	MA	562	910,581	14,116	280,050	31.2%
Cohort 24 Follow-Up	July 2023	MA	503	152,779	668	100,243	65.9%
Cohort 25 Baseline	July 2022	MA	620	1,005,548	12,817	273,580	27.6%
Cohort 26	July 2023	MA	632	1,065,350	16,440	335,754	32.0%

Baseline							
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ⁱ Over the course of time, the refinement of the HOS measure has resulted in changes to the definition of a "completed survey." The information in the table provides a presentation of how a completed survey and response rate were calculated at the time of reporting for each of the Baseline and Follow-Up cohorts. Given that the definition of a completed survey has evolved over time, this table should not be utilized for response rate comparisons across the cohorts.

ⁱⁱ For the Baseline cohorts, the reporting units represent the individual MAOs sampled for the survey. However, for the Follow-Up cohorts, the reporting units have been adjusted at the time of the performance measurement reporting to accommodate selected MAO consolidations and service area reductions which occur after the Baseline sampling and by December 31 of the Follow-Up survey measurement year.

ⁱⁱⁱ For the Baseline cohorts, the ineligible beneficiaries met one of the following criteria: deceased; bad address and phone number; bad address and mail-only protocol (Russian only); not enrolled in the MAO; or a language barrier; or were removed from the sample due to age less than 18 years. For the Follow-Up cohorts, the ineligible beneficiaries met one of the following criteria: bad address and phone number; bad address and mail-only protocol (Russian only); not enrolled in the MAO; or a language barrier. ^{iv} A completed survey is defined as a survey that can be used to calculate physical or mental health summary scores. ^v Please note, ineligible beneficiaries were removed from the denominator in the response rate calculations. In other words, Response Rate = [Completed Surveys / (Sample Size – Ineligible Surveys)] x 100%.