

ORS Stakeholder Survey 2024

Introduction

Thank you for helping the U.S. Bureau of Labor Statistics (BLS) gather critical feedback regarding the Occupational Requirements Survey (ORS). The ORS provides job-related information regarding physical demands; environmental conditions; education, training, and experience; as well as cognitive and mental requirements for jobs in the U.S. economy. Please see the [BLS ORS website](#) for more information and available data products.

We would like your input on the ORS program and its data and publications so that our products better meet your needs. Your responses will be used by the BLS to improve the ORS program.

- Your participation is voluntary.
- We estimate that it will take approximately 6 minutes to complete this survey.

If you have any questions about this survey, please email ORSinfo@bls.gov or call (202) 691-6199.

This voluntary survey is being collected by the Bureau of Labor Statistics under OMB No. 1225-0088 (Expiration Date: 1/31/2024). We estimate that this survey takes six minutes to complete. You are not required to respond to this collection unless it displays a currently valid OMB control number. We will use the information you provide to make improvements to BLS online publications. Your participation is voluntary, and you have the right to stop at any time. Results from this survey will be aggregated for internal use and individual results will not be made public. This survey is being administered by SurveyMonkey and resides on a server outside of the BLS Domain. The BLS cannot guarantee the protection of survey responses and advises against the inclusion of sensitive personal information in any response. By proceeding with this survey, you give your consent to participate in this survey.

Click Next to begin the survey.

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Requirements

1. When using ORS data or information, are you more interested in specific occupations (e.g., Healthcare; Production), or are you more interested in specific requirements (e.g., physical demands)?
 - a. I'm only interested in specific occupations
 - b. I'm only interested in specific requirements regardless of occupation
 - c. I'm interested in both equally

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Most important occupations

2. When using ORS data or information, which occupations are most important to you?

Select all that apply.

- a. Architecture and Engineering
- b. Arts, Design, Entertainment, Sports, and Media
- c. Building and Grounds Cleaning and Maintenance
- d. Business and Financial Operations
- e. Community and Social Service
- f. Computer and Mathematical
- g. Construction and Extraction
- h. Educational instruction and Library
- i. Farming, Fishing, and Forestry
- j. Food Preparation and Serving Related
- k. Healthcare Practitioners and Technical
- l. Healthcare Support
- m. Installation, Maintenance and Repair
- n. Legal
- o. Life, Physical, and Social Science
- p. Management
- q. Office and Administrative Support
- r. Personal Care and Service
- s. Production
- t. Protective Service
- u. Sales and Related
- v. Transportation and Material Moving

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Broad requirements

3. Which category of ORS requirements is most important to you?

- a. Cognitive and mental requirements
- b. Education, training, and experience
- c. Environmental conditions
- d. Physical demands

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Alternative combinations of requirements

Other occupational characteristics

4. ORS is considering other ways to report occupational characteristics. Please indicate your interest in the following additional measures.

	Very Interested	Somewhat Interested	Not Interested	Unsure
a. Average daily hours worked by occupation				
b. Average weekly hours worked by occupation				
c. Percentage of full-time/part-time workers by occupation				
d. Other (please specify)				

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Website Navigation

5. Please indicate your level of agreement with each of the following statements based on your experience with the ORS website.

If you are not familiar with the feature, please select "Not Familiar."

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Not Familiar
a. Navigating the ORS website is easy.						
b. ORS information is easy to find on the website.						
c. ORS information is organized in a user-friendly way.						

6. [If any 5a-c = Disagree or Strongly Disagree] Please tell us what improvements or changes you would like to see to the ORS website.

[TEXT BOX]

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Outputs-Data Products

Awareness/use/satisfaction

7. The ORS program produces preliminary estimates available as a data file and through annual news releases. Please indicate your level of agreement with each of the following statements based on your experience with ORS preliminary estimates and news releases. *If you are not familiar with the item, please select “Not Familiar.”*

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Not Familiar
a. Annual preliminary estimates provide timely data.						
b. News releases provide information that is clear.						
c. News releases provide information that is relevant.						
d. Technical Notes provide enough information to understand the ORS data.						

8. [IF ANY Q7a-d = Strongly Disagree or Disagree] Please describe what improvement or changes you would like to see with ORS preliminary estimates or news releases..
[TEXT BOX]

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9. ORS data is available through the ORS Database with several ways to search and access ORS data. Please indicate how useful each of the tools for accessing ORS data are to you. *If you have not accessed ORS data with any of these tools, please select “Have not used”.*

	Very useful	Somewhat useful	A little useful	Not at all useful	Have not used
a. Top Picks					
b. Data Finder					
c. One Screen					
d. Multi-Screen					
e. Complete datasets (downloadable Excel files)					

10. [IF ANY Q9a-e = A little useful or Not at all useful] Please describe what improvement or changes you would like to see with tools for accessing ORS data.
[TEXT BOX]

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Outputs-Explanatory/Supplemental/Technical Documentation

Awareness/use/satisfaction

11. ORS publishes several information products that help explain the ORS program and concepts, or that provide supplemental analysis. Please indicate how satisfied you are with each of these information products. *If you are not familiar with a product, please select “Not Familiar.”*

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Not Familiar
a. Handbook of Methods						
b. Factsheets						
c. Occupational Profiles						
d. Questions and Answers						
e. Information articles (e.g., The Economics Daily, Monthly Labor Review, Beyond the Numbers, and Spotlight on Statistics)						
f. Research articles						

12. [IF ANY Q11a-f = Very Dissatisfied or Dissatisfied] Please describe why you are dissatisfied with the ORS information products.

[TEXT BOX]

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Customer Service

Use

13. Have you contacted the Bureau of Labor Statistics for help with data or information produced by the Occupational Requirements Survey?
- Yes
 - No [GO TO Q16]

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Satisfaction

14. Please indicate your level of BLS customer service satisfaction in the following areas.

	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
a. The BLS representative was knowledgeable.					
b. The BLS representative was responsive to your needs.					
c. The BLS representative was professional.					

15. [IF ANY Q14a-c = Very Dissatisfied or Dissatisfied] Please describe why you were dissatisfied with BLS customer service.

[TEXT BOX]

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Possible outreach methods

16. We are considering other methods of ORS outreach to explain the ORS program and the information produced by it. Which events would you find useful?

Select all that apply.

- a. webinar
- b. industry conference (please specify which industry conference)
- c. academic conference (please specify which academic conference)
- d. other (please specify)

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Stakeholder Information

Purpose for using ORS data

17. What are the reasons you use the Occupational Requirements Survey information?

Select all that apply.

- a. Occupational/vocational analysis
- b. Safety and health analysis
- c. Career or vocational counseling
- d. Social Security Administration disability process
- e. Veterans counseling
- f. Legal cases
- g. Media reporting
- h. Policy analysis
- i. Data bank or reference
- j. Research
- k. Other (please specify) _____

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Frequency of Using ORS Data

18. How often do you use information from the Occupational Requirements Survey?

- a. Daily
- b. At least weekly
- c. At least monthly
- d. At least once per year
- e. Less than once per year
- f. Never
- g. Unsure

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How did they learn about ORS

19. How did you learn about the Occupational Requirements Survey? *Select all that apply.*
- a. Social Security Administration
 - b. Conference or presentation
 - c. Coworker or colleague
 - d. Internet search
 - e. Journal articles
 - f. Media or press
 - g. Teacher or professor
 - h. Other (please specify) _____
20. Do you use other sources to get occupational requirements information?
- i. Yes
 - j. No (Go to Q22)
21. What other sources do you use to get occupational requirements information?
Select all that apply.
- a. Dictionary of Occupational Titles
 - b. Occupational Outlook Handbook
 - c. O*NET
 - d. Other (please specify) _____

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Organization

22. Which category best describes your organization?
- a. Academia
 - b. U.S. government
 - c. State or local government
 - d. News media
 - e. Industry or trade association
 - f. Research, development, or consulting organization
 - g. Vocational rehabilitation, job training, or workforce development organization
 - h. Primary, secondary, technical, or vocational education institution
 - i. I use ORS data for personal needs.
 - j. Other (please specify) _____

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Future Input

23. ORS has various methods of gathering and soliciting data user feedback. Please select the methods you prefer for providing input.

Select all that apply.

- a. [Customer service information line](#) (helpdesk/hotline)
- b. Stakeholder surveys (electronic)
- c. Stakeholder surveys (mail)
- d. Industry conferences (such as American Board of Vocational Experts, International Association of Rehabilitation Professionals, etc.)
- e. Data user conferences
- f. [Federal Register](#) notice public comments
- g. [BLS Technical Advisory Committee](#)
- h. [Data User Advisory Committee](#)
- i. Other (please specify) _____

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Open-ended feedback

24. Do you have any other comments you would like to share? The Occupational Requirements Survey values all input.

[TEXT BOX]