

**Justification for Non-Substantive Changes
For the enhanced Leads and Appointment System (eLAS)
and iAppointment
OMB No. 0960-0822**

Background

The Social Security Administration (SSA) uses the date we receive a claimant's intent to file for Social Security Benefits, Medicare Part A (Health Insurance) or Supplemental Security Income (SSI) as the application filing date provided the claimant or a proper applicant files an application within a prescribed period of time as defined in Sections 20 CFR 404.630 and 20 CFR 416.340-416.345 of the *Code of Federal Regulations*. We refer to the date we receive the intent to file as the protective filing date.

SSA technicians use the Enhanced Leads and Appointment System (eLAS) to document the protective filing date when the claimant or a proper applicant calls or visits a field office (FO) to request an appointment to file for benefits. Similarly, claimants using the online services can record their intent to file when using the Internet Appointment (iAppt) option.

SSA technicians speaking to a claimant or proper applicant (either by phone or in-person) uses eLAS to record the protective file and set up an appointment to file for benefits. iAppt is an online process that allows claimants an easy-to-use method to self-schedule a telephone or in-office appointment with the FO of their choice. The information provided in iAppt then is transmitted downstream to eLAS.

In support of the President's Executive Order on Defending Women, we are submitting this change request to update the language used in iAppointment.

Revision to iAppointment screen:

- **Change #1:** We are updating the Contact Information screen and replacing the term "gender" with "sex".
- **Justification #1:** We are making this change to align with the President's Executive Order. We expect to remove this data field on the iAppt Contact Information screen by the end of FY25. SSA does not need this data to determine eligibility nor record a protective filing date.