



Dear Mr./Ms. -----,

You have been selected to participate in a voluntary study. Refugees like you are forced to flee your homelands to bravely begin new lives in this country. It is important that you are supported in your journey to adapt to a new community. Now more than ever, we need your help in understanding your experiences here.

The study is funded by the U.S. Office of Refugee Resettlement and being conducted by the Urban Institute and a research organization called SSRS. It will test an online version of the Annual Survey of Refugees, which is an annual survey that collects information on how refugees adapt to life in the U.S. The survey will ask questions about you and your family: your education, work, community, and access to help and healthcare. You can take the survey online in [primary language] or English.

Respond now!

www.xxx.xxx

Your secure access code is: XXXX

**Or use this QR code with your smartphone:
[QR code]**

The survey will take up to 45 minutes, but it may be shorter. We are providing you \$2 to thank you for considering participating. If you choose to take the survey, we will also send you a **\$30 gift card** as a token of appreciation. You will continue to receive social services and benefits regardless of whether you decide to participate.

You can find more information at the project website:

<https://www.acf.hhs.gov/orr/programs/refugees/annual-survey-refugees>.

Thank you for considering responding. Your perspective will help the Office of Refugee Resettlement understand how to improve the Annual Survey of Refugees to improve how we collect information and better understand what refugees like you are going through.

Sincerely,

Hamutal Bernstein, Study Director
Urban Institute

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB number for this information collection is 0970-0355 and the expiration date is 10/31/2027.

Reminder Postcard

Dear Mr./Ms. -----,

Last week, we mailed you a letter inviting you to participate in a study to test on online version of the **Annual Survey of Refugees**, a survey on how refugees adapt to life in the United States. It is funded by the Office of Refugee Resettlement.

If you have already completed the survey, please accept our sincere thanks. If you want to participate and have not already responded, please go to the website listed below to complete the survey in [primary language] or English.

Respond now at www.xxx.xxx. xxx
Your secure access code is: XXXX

Or use this QR code with your smartphone:
[QR code]

Thank you.

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Reminder Letter

Dear Mr./Ms. -----,

You have been selected to participate in a voluntary study to test an online version of the Annual Survey of Refugees. As a refugee, you have an important perspective to share to help improve refugee resettlement practices in the United States.

This study is funded by the U.S. Office of Refugee Resettlement and conducted by the Urban Institute and a research organization called SSRS. It will ask questions about you and your family: your education, work, community, and access to help and healthcare; as well as your experience completing the survey online. You can choose to take the survey online in [primary language] or English.

Respond now!

www.xxx.xxx

Your secure access code is: XXXX

**Or use this QR code with your smartphone:
[QR code]**

If you choose to respond, you will receive a **\$30 gift card** as a token of appreciation.

Thank you for considering participating in this important study.

Sincerely,

Hamutal Bernstein, Study Director
Urban Institute

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Final Postcard

Dear Mr./Ms. -----,

Recently, we mailed you an invitation to complete the **Annual Survey of Refugees**. If you have already completed the survey, please accept our sincere thanks. If you want to participate and have not already responded, please consider this final opportunity to share your perspective as a refugee in the United States.

Please go to the website listed below to complete the survey in [primary language] or English.

Respond now at www.xxx.xxx. xxx
Your secure access code is: XXXX

Or use this QR code with your smartphone:

[QR code]

Thank you for making time for this important study.

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