CE Online Diary Welcome Email

Dear CE Diary Household,

Welcome to the Consumer Expenditure Diary Survey! In this email, you will find all the information to help you get started.

- Step 1 Click or tap on this link to go to your diary https://respond.census.gov/diary
- **Step 2** Enter the username and password provided by your Census Field Representative.
- Step 3 Select the date you are scheduled to begin your diary. Your diary's start date is **<START>.**

If you have any questions about filling out the diary, please refer to the <u>User Guide</u>, <u>these Getting Started videos</u>, or feel free to contact your Field Representative.

We appreciate your time and effort and look forward to speaking with you again in about two weeks!

Sincerely,

U.S. Census Bureau

For help logging into your diary:

Contact our Helpdesk at 877-744-1522 or Census.CE.Helpdesk@census.gov

Helpdesk hours:

Monday - Friday, 9am - 5pm EST

When you call, please leave a message and a Census employee will respond within 24 hours excluding weekends and federal holidays. On the weekend, please call your Field Representative for immediate assistance.

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CE Online Diary Reminder Email

Dear CE Diary Household,

We want to thank you again for participating in the Consumer Expenditure diary. You can begin recording your Week 2 purchases. If you can't log in or have other questions about the diary, please refer to the following resources for assistance:

To log into your diary, click or tap here: https://respond.census.gov/diary

For help logging into your diary, please contact our Helpdesk toll free at (877) 744-1522 or Census.CE.Helpdesk @census.gov.

For guidance on filling out your diary, please refer to the <u>User Guide</u>, <u>Getting Started</u> videos, or feel free to contact your Field Representative.

For any other questions about the diary, please contact your Census Field Representative.

Your cooperation makes a difference!

Sincerely, U.S. Census Bureau

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