**PROPOSED ANNUAL SURVEY QUESTIONS**

**USERRA**

1. After requesting that DOL-VETS refer your USERRA case to OSC, did you receive an acknowledgement letter or email from OSC confirming it had received your case file?
* Yes
* No
* I do not recall
1. What was (were) the primary issue(s) involved in your USERRA case referred to OSC? (Please check all that apply)
* Discrimination
* Reemployment
* Retaliation
* Other
1. Please identify the current status of your USERRA case referred to OSC.
* OSC is reviewing my case.
* OSC is trying to resolve my case with the agency in question.
* OSC has closed my case.
* OSC is representing me before the Merit Systems Protection Board (MSPB)
* I do not know
1. Within 60 days of receiving your USERRA case from DOL-VETS, did OSC either (1) notify you that it was closing your USERRA case, or (2) request an extension of time to further review/resolve your USERRA case?
* Yes
* No
* I do not know
1. I knew who to contact at OSC with questions about my USERRA case.
* Agree
* Neither Agree nor Disagree
* Disagree
* N/A
1. OSC’s communications were clear and easy to understand.
* Agree
* Neither Agree nor Disagree
* Disagree
* N/A
1. OSC staff were professional and courteous.
* Agree
* Neither Agree nor Disagree
* Disagree
* N/A
1. OSC responded to my inquiries within a reasonable time.
* Agree
* Neither Agree nor Disagree
* Disagree
* N/A
1. I was given an opportunity to discuss my case with someone at OSC.
* Agree
* Neither Agree nor Disagree
* Disagree
* N/A
1. Please provide the outcome of your USERRA case referred to OSC:
* Still under investigation/review.
* Closed with no relief or corrective action granted.
* Settled/resolved.
* Withdrawn.
* I do not recall.
* Other
1. If OSC closed your USERRA case, did you (or do you intend to) file an appeal with the MSPB?
* Yes
* No
* I do not know
1. If you filed an appeal with the MSPB in your USERRA case, what is the current status?
* Still pending
* Decided in my favor.
* Not decided in my favor
* I do not know.
* Other