

# PROPOSED ANNUAL SURVEY QUESTIONS

## USERRA

1. After requesting that DOL-VETS refer your USERRA case to OSC, did you receive an acknowledgement letter or email from OSC confirming it had received your case file?
  - Yes
  - No
  - I do not recall
  
2. What was (were) the primary issue(s) involved in your USERRA case referred to OSC? (Please check all that apply)
  - Discrimination
  - Reemployment
  - Retaliation
  - Other
  
3. Please identify the current status of your USERRA case referred to OSC.
  - OSC is reviewing my case.
  - OSC is trying to resolve my case with the agency in question.
  - OSC has closed my case.
  - OSC is representing me before the Merit Systems Protection Board (MSPB)
  - I do not know
  
4. Within 60 days of receiving your USERRA case from DOL-VETS, did OSC either (1) notify you that it was closing your USERRA case, or (2) request an extension of time to further review/resolve your USERRA case?
  - Yes
  - No
  - I do not know
  
5. I knew who to contact at OSC with questions about my USERRA case.
  - Agree
  - Neither Agree nor Disagree
  - Disagree
  - N/A
  
6. OSC's communications were clear and easy to understand.
  - Agree
  - Neither Agree nor Disagree
  - Disagree
  - N/A

7. OSC staff were professional and courteous.
- Agree
  - Neither Agree nor Disagree
  - Disagree
  - N/A
8. OSC responded to my inquiries within a reasonable time.
- Agree
  - Neither Agree nor Disagree
  - Disagree
  - N/A
9. I was given an opportunity to discuss my case with someone at OSC.
- Agree
  - Neither Agree nor Disagree
  - Disagree
  - N/A
10. Please provide the outcome of your USERRA case referred to OSC:
- Still under investigation/review.
  - Closed with no relief or corrective action granted.
  - Settled/resolved.
  - Withdrawn.
  - I do not recall.
  - Other
11. If OSC closed your USERRA case, did you (or do you intend to) file an appeal with the MSPB?
- Yes
  - No
  - I do not know
12. If you filed an appeal with the MSPB in your USERRA case, what is the current status?
- Still pending
  - Decided in my favor.
  - Not decided in my favor
  - I do not know.
  - Other