

Appendix A. DPDB Generic Webinar Survey

National Practitioner Data Bank (NPDB) Webinar Registration Survey

[Webinar Title]

1. First Name
2. Last Name
3. Email
4. Phone
5. Job Title
6. Organization Type
 - ☐ Agent Reporting/Querying
 - ☐ Ambulatory Clinic/Center
 - ☐ Assisted Living
 - ☐ Federal Government
 - ☐ FQHC/Community Health Center
 - ☐ Group Medical Practice
 - ☐ Health Care Practitioner
 - ☐ Health Center
 - ☐ Health Plan
 - ☐ Hospital
 - ☐ Law Enforcement Agency
 - ☐ Medicaid Fraud Control Unit
 - ☐ Medical Malpractice Payer
 - ☐ Mental Health Facility/Center
 - ☐ Nursing/Skilled Nursing Facility
 - ☐ Organization Under Government Contract
 - ☐ Other Health Care Entity
 - ☐ Other Healthcare Services Provider
 - ☐ Private Accreditation Organization
 - ☐ Professional Society
 - ☐ Residential Treatment Facility/Program
 - ☐ State Licensing and Certification Agency
 - ☐ Utilization and Quality Control Peer Review Organization
7. Organization Name
8. Organization State

9. Which of the following best describes your primary role with the NPDB?

- ☐ Data Bank administrator
- ☐ Querying
- ☐ Reporting
- ☐ Other

10. How familiar are you with the NPDB?

- ☐ Extremely
- ☐ Very
- ☐ Moderately
- ☐ Slightly
- ☐ Not

11. What [webinar topic] questions would you like NPDB staff to answer during the Q&A portion of the webinar? *Open-ended text response*

12. Would you like to receive National Association of Medical Staff Services (NAMSS) CE?

Appendix B. DPDB Generic Webinar Survey

National Practitioner Data Bank (NPDB) Webinar Satisfaction Survey *[Webinar Title]*

1. Overall, how satisfied were you with the webinar?
 - ☐ Extremely satisfied
 - ☐ Satisfied
 - ☐ Neutral
 - ☐ Dissatisfied
 - ☐ Extremely dissatisfied
 - What made you choose this answer? *Open-ended text response*
2. To what extent did this webinar improve your knowledge of *[Webinar Title]* to the NPDB?
 - ☐ Greatly improved knowledge
 - ☐ Moderately improved knowledge
 - ☐ Slightly improved knowledge
 - ☐ Did not improve knowledge
 - What made you choose this answer? *Open-ended text response*
3. To what extent did the content of the webinar meet your expectations?
 - ☐ Completely
 - ☐ Mostly
 - ☐ Slightly
 - ☐ Did not
4. Did other people join you to watch the webinar? If so, how many?
 - ☐ 0
 - ☐ 1-2
 - ☐ 3-5
 - ☐ 6-10
 - ☐ 10+
5. What aspects of the webinar did you find most beneficial or informative? *Open-ended text response*
6. How would you rate the speakers' knowledge of the topic?
 - ☐ Excellent
 - ☐ Good
 - ☐ Average
 - ☐ Poor

7. How would you rate the speakers' presentation skills?

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Poor

8. What topics most interest you for future webinars? (Please select one from below)

- ☐ Authorized Agents
- ☐ Compliance
- ☐ Credentialing Software
- ☐ Data Bank Administrator
- ☐ Disputes
- ☐ Medical Malpractice Payments Reporting Requirements
- ☐ NPDB 101
- ☐ Querying
- ☐ Reporting
- ☐ Research and Data
- ☐ State Licensure Reporting Requirements
- ☐ User Accounts
- ☐ Other (Please Specify)

9. Did any elements of the webinar confuse you? If so, please explain. **Open-ended text response.**

10. How can the NPDB improve future webinars? *Open-ended text response*