## Asian Smokers' Quitline (ASQ) 7-Month Follow-Up Intake Questionnaire (Vietnamese)

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## Asian Smokers' Quitline (ASQ) 7mo Evaluation

SERVICE	VIETNAMESE
Chào bạn, tôi là	_, nhân viên cûa TrÜ©ng ñåi H†c California. Tôi g†i Ç< hÕi š ki n»ng dÎch vø do Trung Tâm Cai ThuÓc Lá cung cÃp. ñ< cäi ti‰n
‰n vS phAm chAt của nh	ı»ng dich vø do Trung Tâm Cai ThuOc Lá cung cAp. ñ‹ câi ti‰n
	thuÓc, chúng tôi mong nhÆn ÇÜ®c nh»ng š ki‰n vŠ các tài n Çã nhÆn ÇÜ®c. Cu¶c ÇiŒn Çàm này chÌ ,mÃt vài phút và
	gi» kín. Bån có ÇÒng š không?
illiwing cili ti/oot se ço @e s	gi/ kiii. bali co çolig 3 kilolig:
Hi, this is from the Univers	sity of California. I'm calling to evaluate the quality of service provided by the
	In order to improve the program, I would like to get your feedback on the
	ur feedback will be summarized along with feedback provided by other people
	u don't have to answer any questions you don't want to, and you can end the wering or choosing not to answer questions will not change the quitline
	The call will take just few a minutes, may be monitored or recorded for quality
assurance and all of your respo	nses will be kept private. Is that OK?"
	Tarras Târa Cal Tha Gall (Tha calle an abh an ach an abh an ach
1. LAN ÇAU tien ban gŢi vao cai thuÓc?	Trung Tâm Cai Thuốc Lá, bạn nghĩ mình së nhÆn ÇÜ®c dĺch vø gì Ç‹
When you first called, what kind	of services did you expect to receive to help you quit smoking?
Counseling	No expectations
<ul> <li>Patches / quitting aids</li> </ul>	• Other
Certificate	Don't know
Materials/Booklets/Pamp	
Program Information	Not Asked
	tions about the written materials vŠ nh»ng tài liŒu cai thuÓc
Tot Aili Hot ball vai cau	vs ini/ing tal need cal thuoth
2. Bån có nhÆn ÇÜ®c tÆp t	ài liŒu mà Trung Tâm Cai ThuÓc Lá Çã gªi cho bån không?
Did you receive the materials	sent by ASQ?
Voc	Don't Know
Yes No / Never received	Don't Know Refused
Not asked	Reiuseu
3. Bån Çã džc nh»ng tài liŒi	n Có chÜa?
Did you read the materials se	
Yes (all or some)	Don't Know
No	Refused
Not asked	
4. Ban co thich nh»na ai v5 '	h (T. m. + À ; l ; (T. ), l ; l h â m. m. 2
5 5	tÆp tài liŒu không?
Was there anything in particul	ar that you LIKED about the materials?
Was there anything in particul Yes	ar that you LIKED about the materials? Don't Know
Was there anything in particul Yes No	ar that you LIKED about the materials?
Was there anything in particul Yes	ar that you LIKED about the materials? Don't Know
Was there anything in particul Yes No Not asked 4a. Bån Çã thích n	ar that you LIKED about the materials?  Don't Know  Refused  h»ng gì vŠ tÆp tài liŒu?
Was there anything in particul Yes No Not asked	ar that you LIKED about the materials?  Don't Know  Refused  h»ng gì vŠ tÆp tài liŒu?
Was there anything in particul Yes No Not asked 4a. Bån Çã thích n	ar that you LIKED about the materials?  Don't Know Refused  h»ng gì vŠ tÆp tài liŒu? ed (about the materials)?

Other\_\_\_\_

Refused

Not Asked

Don't Know

• Facts / Info

Pictures / comics

Suggestions / Tips / AdviceCounty list / other resources

gì Ç< giúp bå

5. Bån có không thích nh Was there anything in part			
Yes	Don't Know/ reme	ember	
No	Refused		
Not asked			
5a. Bån Çã không thìch n What was it you disliked			
<ul><li>Didn't help</li><li>Nothing new</li><li>Too much info / read</li><li>Cartoons/comics</li></ul>	<ul> <li>Other</li> </ul>	sed	
		regarding ASQ's counseling services. cu¶c tÜ vÃn cûa Trung Tâm Cai ThuÓc Lá.	
6. Bån có nhÆn ÇÜ®c tÜ	vÃn qua ÇiŒn tho	åi không?	
Did you receive telephone	<u> </u>		
Yes	Don't Know		
No Not asked	Refused		
Not asked			
		n ÇÜ®c tÜ vÃn qua ÇiŒn thoåi? or not receiving counseling?	
No time / busy	•	No reason at all	
Counselor didn't call		Other	
I didn't call / I missed      Didn't think I made dead		Don't know	
<ul><li>Didn't think I needed</li><li>Not ready</li></ul>		Refused Not Asked	
Notready	·	NOT ASKEU	
Çû, hay nhiŠu quá? How did you feel about the r		ua ÇiŒn thoåi mà bån Çã nhÆn ÇÜ®c? Bån sessions you received, would you say there were	-
right or too many?	Don't know		
Too few Just right	<ul><li>Don't know</li><li>Refused</li></ul>		
Too many	Not asked		
8. Tóm låi, bån së diĺn tä	chuyên gia tÜ vÃn	cûa bån nhÜ th‰ nào?	
blicity, flow would you desc	ibe your couriscion: _		
How was your counse	lor in terms of being a	o trong länh v¿c l¡ng nghe bån nói chuyŒn? a good listener, would you say very good, good or	not good?
Very good	Don't know		
Good	Refused		
Not good	Not asked		
10. Bån có thích nh»ng g` Was there anything in pa			
Yes	Don't Know	_ assat are coarreding.	
No	Refused		

Not asked

10a. Bån Çã thích nh»ng gì vŠ nh»ng cu¶c tÜ vÃn? What was it that you liked (about the counseling)?

- Counselor/Someone to talk to/Support
- Information/Advice
- # of Counseling Sessions
- Counselor Availability

- All of it / Everything
- Other
- Don't know
- Refused
- Not asked
- 11. Bån có không thích nh»ng gì vŠ nh»ng cu¶c tÜ vÃn không?

Was there anything in particular that you DISLIKED about the counseling?

Yes Don't Know No Refused

Not asked

11a. Bản Çã không thích gì vŠ nh»ng cu¶c tÜ vÃn? What was it that you disliked (about the counseling)?

• # of counseling sessions (high or low)

- Wanted face to face, not phone
- Counselor style / personality
- Counselor Availability / follow through
- All of it / Everything
- Other
- Don't know
- Refused
- Not asked
- 12. Nói chung, bản thÃy thoäi mái t§i Çâu khi nói chuyŒn v§i nh»ng nhân viên tr® giúp <sup>a</sup> Trung Tâm Cai ThuÓc Lá? Bản

rÃt thoäi mái, thoäi mái, hay không thoäi mái?

Overall, how comfortable did you feel when talking with ASQ staff? Would you say very comfortable, comfortable or not comfortable?

Very comfortable

Comfortable

Not comfortable

• Don't know
• Refused
• Not asked

13. Nói chung, bản hài lòng t§i Çâu v§i nh»ng dĺch vø mà bản Çã nhÆn ÇÜ®c? Bản rÃt hài lòng, khá hài lòng, tÜÖng ÇÓi

hài lòng, hay không hài lòng?

Overall, how satisfied were you with the services you received? Would you say you were very satisfied, mostly satisfied, somewhat satisfied or not at all satisfied?

Very satisfied

Don't know

Mostly satisfied

- Refused
- Somewhat satisfied
- Not asked
- Not at all satisfied
- **14.** HiŒn gi©, bån hút thuỐc lá m‡i ngày, vài ngày trong tuÀn, hay Çã bÕ hút thuỐc rÒi? Do you currently smoke cigarettes everyday, some days, or not at all?
- Everyday
- Don't know
- Some days
- Refused
- Not at all
- Not asked
- Smoking

NOT SMOKING VIETNAMESE

<ol> <li>Bån Çã bÕ hút thuÓc vào ngày nào?</li> <li>When did you quit? Most recent quit date:</li> <li>1a. Bån Çä bÕ bao lâu rÒi?</li> <li>How long ago did you quit? days/wee</li> </ol>	/_ ks/month	/ ns/years				
2.K< tØ lÀn ÇÀu tiên bån g†i vào Trung Tá cai thuỐc lá ÇÜ®c mẫy lÀn (k< cä lÀn nà Since you first called ASQ on <i>(screen date)</i> , how	y)?				-	!
	Numbe	er of times	S:	[	]	
	Don't re	emember	exactly, at least:	]	1	
Number of imposed/unintended qui	ts:	]	1			
☐ Refused ☐ Not Asked						
3. Trong nh»ng lÀn Çó, có mÃy lÀn bản c Out of those times, how many were for 24 hou	ai ÇÜ® ırs or mo	c 24 ti% ore?	‰ng hay lâu hÖ	n?		
	Numbe	er of times	S:	]	]	
	Don't re	emember	exactly, at least:	[	]	
Number of imposed/unintended qui	ts:	[	]			
<ul><li>□ Never quit for ≥ 24 hours</li><li>□ Refused</li><li>□ Not Asked</li></ul>						
Fir	st Quit	Attemp	ot			
4. K< tØ ngày (screen date), lÀn ÇÀu tiên ngày nào? When did you first quit for 24 hours or more s					ı hÖn là	
a. Sau lÀn cai Çó (first attempt date) When did you start smoking on a daily bas b. Bån cai ÇÜ®c bao lâu? How long did you quit for? days/we Don't know Refused Not asked	<b>),</b> bån ( sis after (	Çã hút l (first atte	åi thÜ©ng xuyé empt date)?	èn vào ng	ày nào? ——	
5. (FIRST QUIT ATTEMPT): Trong lÀn bản ca Çi‰u (hay bÆp 1 hÖi) thuÓc nào khôi During the time you quit for <b>(1st quit length</b> )	ng?			<b>gth)</b> , bår	n có hút n	n¶t
☐ Yes ☐ No ☐ Don't know ☐ Refused ☐ Not asked						
5a. (FIRST QUIT ATTEMPT): Bån hút Çi‰	u thuÓo	c/bÆp h	nÖi thuÓc Çó và	o ngày nà	90?	

When was you	ur first cigarette/puff	?//			
5b. (FIRST QUIT How many	ATTEMPT): Bån days in a row did yo	Çã hút liên ti‰p ou smoke, including t	mÃy ngày, k‹ d he first day? [	cä ngày bån b	¢t ÇÀu hút låi?
nhU bæng dán r không?	nicotine, kEo gui	n©i gian này, bår m nicotine, thuÓo	c viên Zyban ho	o¥c thuOc viê	n Chantix
For this quit attemp	t, did you use anyth	ing like the Nicotine	Patch, Gum, Zyba	n or Chantix to h	elp you quit?
Yes No Don't know Refused Not Asked					
		g liŚu Ƕ nào? What dosage y? did you use? ny did	trong lÀn cai,	Bắn lÃy ÇÜ®c tØ Çâu? Where did you get them?	Bản Çã tÓn bao nhiêu tiŠn? How much money did you spend on them?
onths On Re	weeks/m not ask on't Know efused ot Asked	21mg (step1)	1 / \(\text{itC}\)	Bought Given to me Help/Quit line Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
onths On Re	weeks/m	/day 2mg 4mg Other:	Before During After D R Z	Bought Given to me Help/Quit line Insurance Other:  Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
onths onths	weeks/m not ask on't Know efused ot Asked	KED NOT ASKED	Before During After D R Z	Bought Given to me Help/Quit line Insurance Other: Don't Know	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R

					Refused Not Asked	Z	
Chantix/ Varenicline	days/weeks/m onths  Don't Know Refused Not Asked	NOT ASKED	NOT ASKED	Before During After D R Z	Bought Given to me Help/Quit line Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R	
Lozenge	days/weeks/m onths  Don't Know Refused Not Asked	/day	2mg 4mg Other:	Before During After D R Z	Bought Given to me Help/Quit line Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z	
Other:	days/weeks/m onths  Don't Know Refused Not Asked	NOT ASKED	NOT ASKED	Before During After D R Z	Bought Given to me Help/Quit line Insurance Other: Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R	
D R Z							
		*****  26	t or <i>Only</i> Ou	it Δttemnt**	****		
******Last or <i>Only</i> Quit Attempt*****  7. Sau ngày ( <i>recent quit date</i> ), bån có hút (hay bÆp) Çi‰u thuÓc nào không? Have you had a cigarette, or even a puff, since you quit on <i>(most recent quit date)</i> ?  □ Yes Bån hút Çi‰u thuÓc/hÖi thuÓc Çó vào ngày nào? When was your <i>first</i> cig./puff?/							
□ Don¹ □ Refu	☐ Don't know ☐ Refused ☐ Not asked						
a. Ngay trܧc khi bån hút Çi‰u thuÓc Çó, bån <sup>a</sup> trong hoàn cänh nào ho¥c có chuyŒn gì xäy ra? What was the situation just before you smoked that cigarette?							
b. Bắn Çã lÃy Çi‰u thuốc Çó tØ Çâu?							

Where did you get the cigarette?	
Bought a pack Bought one or a few Old cigarette pack Someone offered one  Asked or took from someone Other source Don't know Refused	
c. Bån Çã hút liên ti‰p mÃy ngày, k< cä ngày bån b¡t ÇÀu hút låi? How many days in a row did you smoke, including the first day? day(s). □ Don't know	☐ Ever Since ☐ Refused
□ Not Asked	
d. LÀn chót bån hút thuÓc, dù chÌ bÆp 1 hÖi là ngày nào?  When was the last time you had a cigarette, or even a puff? //	
☐ 10 was the last time ☐ Don't know ☐ Refused ☐ Not asked e. Ngay trܧc khi bån hút Çi‰u thuÓc Çó, bån <sup>a</sup> trong hoàn cänh nào ho¥c có chuyŒn gì xäy ra? What was the situation just before you smoked that cigarette?	
f. Bån Çã lÂy Çi‰u thuÓc Çó tØ Çâu? Where did you get the cigarette?	
Bought a pack	
<ul> <li>8. ñÍ tôi xác nhÆn HiŒn gi© bån hút thuÓc h¢ng ngày hay vài ngày trong Let me confirm Are you currently smoking cigarettes everyday or some days?</li> <li>Everyday <ul> <li>Don't know</li> <li>Some days</li> <li>Refused</li> <li>Not asked</li> </ul> </li> <li>9a. Trung bình m‡i ngày bån hút mÃy Çi‰u?  On average, how many cigarettes do you smoke per day?</li> </ul>	g 1 tuAn II?
9b. Bån hút thuÓc mÃy ngày m¶t tuÀn? How many days per week do you smoke?	
9c. Trong nh»ng ngày bản hút thuÓc, trung bình m‡i ngày bản hút mÃy On average how many cigarettes do you smoke per day on the days you smoke?	Çi‰u?

ngày? How	soon after 0-5 mins Don't kno	6-30 mins	lo you usually smo 31-60 mins d	oke your first ciga More than 60			·
K< tØ nicotin  For this Trong nicotin  Bån cothuốc Did you	ngày (scr ne, kËo g quit attemp th©i giar ie, kËo gu ó dùng cá viên Zyba	een date), bum nicotine, of did you use a nay, ban coum nicotine, ac dÜ®c phian ho¥c thu	ou use anything lik nan có dùng m' thuốc viên Zy anything like the N ố dùng m¶t dÜ thuÓc viên Zy Ôc viên Chanti Octine Patch, Gum,	¶t dÜ®c phÄr ban ho¥c thu licotine Patch, G l®c phÄm cai ban ho¥c thu á nhÜ là bæng x không?	n cai thuố Óc viên Ch um, Zyban or thuốc nào Óc viên Ch g dán nicot	c nào nhÜ là b antix không? Chantix to help y nhÜ là bæng antix không? tine, kẹo gum r	ou quit? dán
ThÙ nào? Which ones?	Bån có Çang dùng hay không? Are you currently using them?	Bån dùng trong bao lâu? How long did you use them for?	Trung bình, bån dùng bao nhiêu m‡i ngày? On average, how many did you use per day?	Bån dung liŠu Ƕ nào? What dosage did you use?	Bån có dùng trܧc khi bån cai không? Did you use them BEFORE your quit attempt?	Bån lÄy ÇÜ®c tØ Çâu? Where did you get them?	Bản Çã tÓn bao nhiêu tiŠn? How much money did you spend on them?
Patch	Yes No D R Z	days/weeks/months  Don't Know Refused Not Asked	NOT ASKED	21mg (step1) 14mg (step2) 7mg (step3) Other: D R Z	Yes No D R Z	Bought Given to me Help/Quit line Insurance Other:  Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
Gum	Yes No D R Z	days/weeks/months  Don't Know Refused Not Asked	/day	2mg 4mg Other: D R Z	Yes No D R Z	Bought Given to me Help/Quit line Insurance Other:  Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z

10. M‡i sáng sau khi thÙc dÆy, khoäng bao lâu thì bån hút Çi‰u thuÓc ÇÀu tiên trong

Zyban	Yes No D R Z	days/weeks/months  Don't Know Refused Not Asked	NOT ASKED	NOT ASKED	Yes No D R Z	Bought Given to me Help/Quit line Insurance Other:  Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
Chantix/ Vareniclin e	Yes No D R Z	days/weeks/months  Don't Know Refused Not Asked	NOT ASKED	NOT ASKED	Yes No D R Z	Bought Given to me Help/Quit line Insurance Other:  Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
Lozenge	Yes No D R Z	days/weeks/months  Don't Know Refused Not Asked	/day	2mg 4mg Other: D R Z	Yes No D R Z	Bought Given to me Help/Quit line Insurance Other:  Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
Other:	Yes No D R Z	days/weeks/months  Don't Know Refused Not Asked	NOT ASKED	NOT ASKED	Yes No D R Z	Bought Given to me Help/Quit line Insurance Other:  Don't Know Refused Not Asked	\$0, Nothing \$1-30 \$31-50 \$51-100 More than \$100 D R Z
D R 7							

nh»ng ph During this t	khoäng th©i gian này, bån có tham gia nh»ng chÜÖng trình khác ho¥c dùng ÜÖng pháp khác Ç< giúp bån cai không? time, did you use any other programs or methods to quit smoking? o evaluator: these should be separate from quit aids)
	Yes Which one?  No Don't know Refused Not asked
13. IF DIDN	N'T USE ANY QUITTING AID
nào?	Lš do nào khi‰n bản không dùng bẤt cÙ m¶t loải dÜ®c phÄm cai thuÓc
nao.	What was your main reason for deciding not to use any quitting aids?
] ] ] ] ] ] ] ]	☐ Medi-Cal/Insurance plan ☐ Too expensive ☐ Side effects ☐ Do it on my own ☐ Decided not to quit ☐ Won't work for me ☐ Never received from ASQ Trung Tâm Cai ThuÓc Lá ☐ Delivery took too long ☐ Other ☐ Don't Know ☐ Refused ☐ Not Asked
b¶t, xì Do yo □Yo □N □D	ó Çang dùng các loåi thuÓc khác có chÙa nicotine nhÜ thuÓc nhai, thuÓc lá gà, Óng Çi‰u (Óng píp) không? ou currently use any other form of tobacco, such as chew/snuff, cigars or pipes? es o on't know efused
	i nào? /hich ones? Chew Cigars Pipes Other:
	If CHEW/SNUFF: Bån nhai hay hít bao nhiêu thuÓc m‡i tuÀn?  How much tobacco do you use per week? ———————————————————————————————————
	Don't knowRefused
	If CHEW/SNUFF: ñó là h¶p hay túi nhÕ? Is that cans or pouches?
	If CIGARS: M‡i tuÀn, bån hút mÃy Çi‰u xì gà?  How many do you smoke per week? ———————————————————————————————————
	Don't knowRefused

15. N‰u b¦t ÇÀu cai thuÓc lá hôm nay, bån t¿ tin ÇÜ®c bao nhiêu là bån có th< bÕ hút thuÓc tr†n m¶t tuÀn lÍ?  If you were to quit today, how confident are you that you could go without smoking for one week, would you say: very confident, confident, or not confident?
Bån t¿ tin ÇÜ®c bao nhiêu là bån có th< ti‰p tøc cai tr†n m¶t tuÀn t§i? Bån nghï là bån rÃt t¿ tin, t¿ tin, hay không t¿ tin? How confident are you that you could continue without smoking for one week, would you say: very confident, confident, or not confident?
☐ Very Confident ☐ Confident ☐ Not Confident ☐ Don't know ☐ Refused
16. Bån có l©i khuyên nào quan tr†ng nhÃt Ç< nh¡n låi cho nh»ng ngÜ©i Çang cÓ g¡ng cai thuÓc lá (NhÛng gì Çã giúp bån cai thuÓc)?  Briefly what is the most important advice you would offer to someone who's trying to quit smoking?  (Was there anything in particular that helped you?)
☐ Advice: ☐ None ☐ Don't know ☐ Refused
END EVAL: ñây là tẤt cä nh»ng câu chúng tôi cÀn hÕi bån. Cám bản Çã bÕ chút thì gi© trä l©i chúng tôi. Those are all the questions I have for you, thank you for your time. Comments: