

Question 1:

CareerOneStop Customer Experience Form

page 1 of 2

I am satisfied with the information I received from CareerOneStop.

☐ Strongly Disagree

☐ Strongly Agree

☐ Neutral

☐ Agree

☐ Strongly Agree

Question 2:

This interaction increased my confidence in CareerOneStop.

☐ Strongly Disagree

☐ Disagree

☐ Neutral

☐ Agree

☐ Strongly Agree

Would you like to take two more minutes to answer more questions to help us improve our services?

Yes, keep going →

No, only submit these responses



An official form of the United States government. Provided by [Touchpoints](#)

Question 3:

I was able to easily find what I was looking for.

☐ Strongly Disagree

☐ Disagree

☐ Neutral

☐ Agree

☐ Strongly Agree

Question 4:

The information was useful.

☐ Strongly Disagree

☐ Disagree

☐ Neutral

☐ Agree

☐ Strongly Agree

Question 5:

It took a reasonable amount of time to do what I needed to do.

☐ Strongly Disagree

☐ Disagree

☐ Neutral

☐ Agree

☐ Strongly Agree

Question 6:

Which best describes you?

Select one

Select one

a. Student

b. Unemployed adult

c. Working adult

d. Teacher or school counselor

e. Workforce professional or job center counselor

f. Employer or HR professional

Question 7:

Anything else you'd like to share with us?



2500 characters allowed

Submit