

2023 API Customer Satisfaction Survey Questions

Public reporting burden for this survey is estimated to average 3 minutes per response. The burden estimate includes the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and submitting the survey. You are not required to respond to this collection of information unless it displays a valid OMB control number. The OMB number for the survey is **OMB No.: 1225-0093**, expiring February 29, 2024.

1. I am satisfied with the APIs and technical information I receive from CareerOneStop
 - a. Strongly Disagree
 - b. Disagree
 - c. Neutral
 - d. Agree
 - e. Strongly Agree
2. I was able to easily find the API information I was looking for
 - a. Strongly Disagree
 - b. Disagree
 - c. Neutral
 - d. Agree
 - e. Strongly Agree
3. What could improve the CareerOneStop API registration process?
4. What other data would you like to see made available via APIs?
5. Any other feedback on CareerOneStop APIs you would like to share?
6. Which best describes you?
 - a. Federal, state, or local government agency
 - b. Education institution
 - c. Private organization
 - d. Non-profit organization
 - e. Other (please describe)
7. Would you like to participate in future user research? Please provide your name and an email, or a colleague's name and email, to be contacted for future research.

Screenshots

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SECTION TITLE

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I am satisfied with the APIs and technical information I receive from CareerOneStop.

ANSWER_01 REQUIRED

☐ Strongly Disagree (1)

☐ Disagree (2)

☐ Neutral (3)

☐ Agree (4)

☐ Strongly Agree (5)

+ Add Radio Button Option

+ Add Other Option

I was able to easily find the API information I was looking for.

ANSWER_02 REQUIRED

☐ Strongly Disagree (1)

☐ Disagree (2)

☐ Neutral (3)

☐ Agree (4)

☐ Strongly Agree (5)

+ Add Radio Button Option

+ Add Other Option

What could improve the CareerOneStop API registration process?

ANSWER_08

What other data would you like to see made available via APIs?

ANSWER_03

+ Add Question

SECTION TITLE

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Any other feedback on CareerOneStop APIs you would like to share?

ANSWER_09

Which best describes you?

ANSWER_04

Select one

Federal, state, or local government agency

Education institution

Private organization

Non-profit organization

Other (please describe)

+ Add Dropdown Option

Would you like to participate in future user research? Please provide your name and an email, or a colleague's name and email, to be contacted for future research.

ANSWER_05

+ Add Question