Your feedback is important to us!

Thank you for agreeing to take our survey. Your feedback will allow us to improve our system and better serve our claimants. The OMB control number for this collection is 1225-0093 and expires on January 31, 2027. According to the Paperwork Reduction Act of 1995, no person is required to respond to a collection of information unless such collection displays a valid OMB control number. Collection of this information is authorized by OMB. The obligation to respond to this collection is voluntary. We estimate it takes about 3 minutes to complete.

1. What did you use EDP for today? (Select one)

- EE-1 or EE-2
- EN-20
- OWCP-915, OWCP-957 Part A, or OWCP-957 Part B
- Uploading medical documents to existing file
- Uploading other documents to existing file
- EN-10, EN-11A, or EN-11B

2. Based on this interaction, I trust DEEOIC to fulfill our country's commitment to nuclear workers and their families.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

3. What factors contributed to your trust rating? (You may select more than one)

- Expectations/information provided in EDP
- Ability to get my needs addressed in EDP
- Length of time to complete my task in EDP
- Ease of using EDP

4. Please rate your experience with EDP today.

- Outstanding
- Above Average
- Average
- Below Average
- Poor

5. I was able to complete the task I set out to do in EDP.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

6. It was easy to complete my task in EDP.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

7. It took a reasonable amount of time to complete my task in EDP.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

8. I understood the instructions throughout the process.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly disagree

9. How likely are you to use EDP again in the future?

- Very likely
- Likely
- Neutral
- Unlikely
- Very unlikely

10. Did you experience any technical issues while using EDP? Note - If you have been unable to resolve your technical issue, please contact the EDP Support Team at EDPSupport@dol.gov

- Yes
- No

11. Do you have any feedback on your experience using EDP? Please use this section to provide any general feedback, requests for other forms in EDP, technical issues you encountered, or comments on your experience.