



U.S. Department
of Veterans Affairs

The VA provides free, confidential support 24/7 for Veterans and their family and friends. If you are in crisis, contact the **Veterans Crisis Line** by dialing 988 (Press 1), or dialing 1 (800) 273-8255 (Press 1), or texting 838255, or visiting <https://www.veteranscrisisline.net>. If you are homeless or at risk of homelessness, contact the **National Call Center for Homeless Veterans (NCCHV)** by dialing 1 (877) 424-3838 or visiting <https://www.va.gov/HOMELESS/>.

OMB Number: 2900-0876
Expiration: 2/28/2026
Estimated Burden: 3 minutes

Please rate your experience with VA.gov today.



- ☐ Very bad
- ☐ Somewhat bad
- ☐ Neither bad nor good
- ☐ Somewhat good
- ☐ Very good

Why did you select that rating?

Please don't enter personal information into the text box. This includes your name, address, Social Security Number, medical information or anything else that someone could use to identify you.

Please rate how understandable this site's information is.

- ☐ Difficult to understand
- ☐ Somewhat difficult to understand
- ☐ Some is easy, some is difficult
- ☐ Somewhat easy to understand
- ☐ Easy to understand

How did this interaction change your trust in Veterans Affairs?

- ☐ Decreased my trust
- ☐ Somewhat decreased my trust
- ☐ Neither increased nor decreased my trust
- ☐ Somewhat increased my trust
- ☐ Increased my trust

How much do you trust Veterans Affairs to fulfill our country's commitment to Veterans?

- ☐ High level of distrust
- ☐ Modest level of distrust
- ☐ Neither trust or distrust
- ☐ Modest level of trust
- ☐ High level of trust

Submit

Close

Finish

We are asking for this information so that you can provide compliments, recommendations, or concerns to VA. By filling out this survey, you are authorizing VA database access to retrieve Veteran contact information to follow up with you accordingly for purposes of service recovery, potential crisis, or to learn more about feedback you have shared regarding your experience with VA. Your contact information and response may be referred to the Veterans Crisis Line if an automated review indicates your response may be concerning. The Veterans Crisis Line may contact you for follow up as a result of that referral. VA may utilize individual Veteran survey data from this survey or other sources to ensure the final scores truly and accurately represent the experiences of Veterans. This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 5 minutes to review the instructions and complete this survey. The results of this survey will be used to inform opportunities for program improvement in the quality of VA services. Participation in this survey is voluntary, and your decision not to respond will have no impact on VA benefits or services which you may currently be receiving. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at [https://www.reginfo.gov/public/do/PRAMain]. Information gathered will be kept private to the extent provided by law.

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