

The VA provides free, confidential support 24/7 for Veterans and their family and friends. If you are in crisis, contact the **Veterans Crisis Line**: Dial 988 (Press 1) or 1 (800) 273-8255 (Press 1), text 838255, or visit <https://www.veteranscrisisline.net>. If you are homeless or at risk of homelessness, contact the **National Call Center for Homeless Veterans (NCCHV)** by dialing 1 (877) 424-3838 or visiting <https://w>

Thank you for attending events hosted by the U.S. Department of Veteran Affairs. We're working to ensure when we advertise events to Veterans, their families, caregivers and survivors the name of the event matches the resources you expect to be provided.

This voluntary Survey should take you approximately 3 minutes to complete.

This survey does not support personal or unrelated questions. If you have another question or concern, please call 1-800-MYVA411 24/7.

1. For events that offer 1-on-1 assistance to enroll in VA health care **AND** submit a disability compensation claim – what name do you prefer? *(These events often have VA resource booths as well as Veterans Service Organizations and other community partners in attendance) (Select Up to 3 options)*

- Get Started with VA
- VA 1-on-1 Assistance
- VA | Veteran Assistance Fair
- Veterans Experience Action Center
- Discover VA Health & Benefits
- VA One Stop Resource Shop
- Veteran Enrollment & Benefits Fair
- VA Sign Up Day
- VA Health Enrollment & Claims Clinic

By filling out this survey, you are authorizing VA database access to retrieve Veteran contact information to follow up with you accordingly for purposes of service recovery, potential crisis, or to learn more about feedback you have shared regarding your experience with VA.

VA may utilize individual Veteran survey data from this survey or other sources to ensure the final scores truly and accurately represent the experiences of Veterans.

This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 3 minutes to review the instructions and complete this survey. The results of this survey will be used to inform opportunities for program improvement in the quality of VA services. Participation in this survey is voluntary, and your decision not to respond will have no impact on VA benefits or services which you may currently be receiving. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at <https://www.reginfo.gov/public/do/PRAMain>. Information gathered will be kept private to the extent provided by law. Send comments regarding this burden estimate or any other aspect of this information collection, including suggestions for reducing this burden to Vets-Experience@va.gov. VA will not disclose your personal information to third parties outside VA without your consent or when immediately responding to an expressed concern or need for immediate information or resources.

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- VA One Stop
 - VA First Steps
 - Or tell us your idea for the best event name_____
2. For **online or telephonic events** that present information & updates **but do not allow you to ask questions or engage**, what do you think we should call them?) (*Select Up to 3 options*)
- VA Resources Webinar
 - VA 101 Virtual Presentation
 - Virtual VA Information Event
 - Virtual VA Benefits or Health Care Seminar
 - VA Presents: (Topic)
 - Or tell us your idea for the best event name_____
3. For **online or telephonic events** that present information & updates **AND allow you to ask questions or ask for assistance**, what do you think we should call them?) (*Select Up to 3 options*)
- VA Virtual Veterans Townhall
 - VA Virtual Veterans Questions & Answers
 - VA Resource Update w/ Q&A
 - VA Virtual Veterans Experience Action Centers
 - VA Virtual 1-on-1 Assistance

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- Or tell us your idea for the best event name_____

4. For **in-person** events that present information & updates **AND allow you to ask questions or ask for assistance**, what do you think we should call them?) (*Select Up to 3 options*)

- VA Townhall
- VA Veterans Townhall
- VA Veteran Question & Answers Forum
- Veteran Q&A with VA
- Or tell us your idea for the best event name_____

5. For **in-person** events that offer 1-on-1 assistance for only VA disability compensation claims and benefits (**but not health care**), what do you think we should call them?) (*Select Up to 3 options*)

- Get Started with VA Disability Compensation Claims
- VA Disability Compensation Claims Clinic
- VA Compensation Clinic
- VA Benefits Express
- VA Claims Clinic
- VA Benefits Resource Fair
- VA Disability Compensation Sign Up Day
- VA 1-on-1 Claims Assistance

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- VA Veteran Claims Day
 - Or tell us your idea for the best event name _____
6. For **in-person** events that offer 1-on-1 assistance for only VA health care enrollment and services (**but not disability compensation**), what do you think we should call them?) (*Select Up to 3 options*)
- Get Started with VA Health Care
 - VA Health Express
 - VA Health Care Enrollment Event
 - Veteran VA Health Care Enrollment Fair
 - VA Health Care Sign Up Day
 - VA Health Care Resource Fair
 - VA 1-on-1 Health Care Enrollment Event
 - Or tell us your idea for the best event name _____
7. I trust VA to conduct outreach events that meet my needs. **Required**

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Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
1	2	3	4	5

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