

National Service Criminal History Checks Training and Resources Survey

This survey is intended to collect feedback from AmeriCorps grantees about the usefulness of existing resources and additional training needs for conducting National Service Criminal History Checks (NSCHC). Only staff working on grants that require NSCHC and who are involved in the NSCHC process should complete this survey. This may include state commission staff or other prime grantee staff in an oversight position. This survey is not intended to be completed by subgrantees.

This survey consists of three parts: Respondent Information, Feedback on Existing Resources, and Additional Training Needs.

Your perspective and experience as a grantee are crucial to inform the resources and training AmeriCorps provides, and we greatly appreciate your honest feedback and your time. This survey will take approximately 5-7 minutes to complete. Please keep in mind that your responses are completely anonymous.

Part 1: Respondent Information

1. In which region is your program or organization located or headquartered? Select one.
 - Mid-Atlantic (DC, DE, MD, NJ, PA, PR, USVI, VA, WV)
 - Midwest (IL, IN, KY, MI, OH)
 - Mountain (AZ, CO, ID, MT, NM, UT, WY)
 - Northeast (CT, MA, ME, NH, NY, RI, VT)
 - North Central (IA, KS, MN, MO, ND, NE, SD, WI)
 - South Central (AR, LA, MS, OK, TX)
 - Southeast (AL, FL, GA, NC, SC, TN)
 - West (AK, CA, CNMI, HI, GU, NV, OR, WA)

2. Which AmeriCorps grant programs do you work on directly? Select all that apply.
 - AmeriCorps State – State Commission
 - AmeriCorps National Direct
 - AmeriCorps Native Nations
 - Public Health AmeriCorps
 - AmeriCorps Seniors Foster Grandparent Program
 - AmeriCorps Seniors Senior Companion Program
 - AmeriCorps Seniors RSVP
 - AmeriCorps Seniors Senior Demonstration Program
 - AmeriCorps VISTA Program or Support Grant
 - Martin Luther King, Jr. Day of Service
 - September 11th Day of Service and Remembrance
 - Volunteer Generation Fund

3. Which AmeriCorps grant program do you work on the most? Please select one. If you work on two or more programs equally, please select the program with the most individuals requiring NSCHC.
 - AmeriCorps State – State Commission

- AmeriCorps National Direct
 - AmeriCorps Native Nations
 - Public Health AmeriCorps
 - AmeriCorps Seniors Foster Grandparent Program
 - AmeriCorps Seniors Senior Companion Program
 - AmeriCorps Seniors RSVP
 - AmeriCorps Seniors Senior Demonstration Program
 - AmeriCorps VISTA Program or Support Grant
 - Martin Luther King, Jr. Day of Service
 - September 11th Day of Service and Remembrance
 - Volunteer Generation Fund
4. What is your role in conducting NSCHC? Please select the response that best fits your role.
- Primary responsible: I am the primary individual conducting the checks and responsible for check compliance.
 - Conduct checks under supervision: I conduct all or part of the checks under supervision. I am not primarily responsible for ensuring check compliance.
 - Close oversight: I oversee the staff who conduct the checks and am closely involved in the process.
 - Broad oversight: I oversee the staff who conduct the checks but am generally not directly involved in the process.
 - Prime grantee oversight: I am a prime grantee staff providing oversight to programs who conduct the checks.
5. How much experience do you have being involved with NSCHC for an AmeriCorps program?
- Less than one year
 - 1-2 years
 - 2-5 years
 - 5-10 years
 - 10+ years
6. Approximately how many new staff, members, or volunteers requiring NSCHC start with your program in any given year?

Part 2: Feedback on Existing Resources

7. How useful do you find the existing AmeriCorps NSCHC resources listed below? Or, for any resources you have never used, please indicate whether you are aware of the resource or not.

	Not at all useful 1	A little useful 2	Somewhat useful 3	Very useful 4	I have never used this resource, but I am aware of it	I am not aware of this resource

Written materials on the NSCHC page of AmeriCorps.gov						
NSCHC Manual						
NSCHC FAQs						
Recommendations for Effective NSCHC Policies and Procedure						
NSCHC Steps Table						
Using NSOPW and State Repositories Manual						
Challenging A Not Cleared Recommendation						
Awardee Guide to NSCHC Enforcement of Cost-Based Disallowance						
Written materials on the Monitoring page of AmeriCorps.gov						
Overview of the Uniform Monitoring Package (UMP): Section 9 - NSCHC						
Materials in Litmos, NSCHC Learning Path						
NSCHC Required Annual e-Course						
Recordings of webinars hosted by AmeriCorps Office of Monitoring staff						
NSCHC Cost-Based Disallowance recording						
Other						
NSCHC Regulations						
Portfolio Manager (specifically for assistance with NSCHC)						
Calls or training coordinated by AmeriCorps Regional staff						

(specifically for assistance with NSCHC)						
Emailing AmeriCorps CHC inbox						

8. Please provide feedback or recommendations for improvement on any of the resources listed above. *[optional]*
9. Do you use the AmeriCorps-approved NSCHC vendors, Truescreen and/or Fieldprint to conduct NSCHC? Or, if you are a state commission staff or other prime grantee staff in an oversight position, do any of your programs use the NSCHC vendors?
- Use both Truescreen and Fieldprint
 - Use Truescreen only
 - Use Fieldprint only
 - Do not use the AmeriCorps-approved vendors Truescreen or Fieldprint to conduct NSCHC

[If respond “Do not use” to question 9, skip questions 10 and 11 and proceed to question #12.]

10. If you or your programs use Truescreen and/or Fieldprint to conduct NSCHC: How useful do you find the existing resources specific to the AmeriCorps NSCHC vendors, Truescreen and Fieldprint? Or, for any resources you have never used, please indicate whether you are aware of the resource or not. *[optional/contingent on answer to #9]*

	Not at all useful 1	A little useful 2	Somewhat useful 3	Very useful 4	I have never used this resource, but I am aware of it	I am not aware of this resource	This resource does not apply to me because I do not use this vendor
<i>Written materials on the NSCHC page of AmeriCorps.gov</i>							
Using AmeriCorps Approved Vendors Truescreen and Fieldprint Manual							
Truescreen and Fieldprint Prices and Average							

Turnaround Time by State								
Materials in Litmos, NSCHC Learning Path								
Recordings of vendor webinars hosted by AmeriCorps Office of Monitoring staff								
Fieldprint AmeriCorps Grantee Guide								
Truescreen AmeriCorps User Guide and Applicant Guide								
Truescreen Demo recording								
Other								
Fieldprint customer service email or phone								
Truescreen customer service email or phone								
Emailing AmeriCorps CHC inbox								

11. Please provide feedback or recommendations for improvement on any of the resources listed above. *[optional]*

[If respond “AmeriCorps State – State Commission” or “AmeriCorps National Direct” to question 2, go to question 12. Otherwise, go to question 16.]

12. State Commission Staff and National Direct Staff: Do you share any AmeriCorps NSCHC resources with your subgrantees or operating sites (programs)? Please select the response that best fits your organization’s practice.

- a. Yes, we generally share most/all AmeriCorps NSCHC resources with our programs.
- b. Yes, we share some AmeriCorps NSCHC resources with our programs.
- c. No, we generally do not share AmeriCorps NSCHC resources with our programs.

13. Please provide additional details about your response to the previous question. Which resources do you share with your programs? If you do not share resources, please explain why. *[optional]*

Part 3: Additional Training Needs

14. Please describe any additional NSCHC resources or training opportunities that would benefit you. What specific NSCHC topics do you need training on and in what format (for example: live webinar, written materials, office hours with AmeriCorps staff, etc.)?

End of Survey Message

Thank you for taking the time to respond to this survey. The information you provided will help us improve the training and technical assistance we provide.