

Screenshots of Help Desk Form (e-Support page)  
Estimated time per response: .14 hours per response (rounded up)

OMB Control Number: 3060-1042

First half of page:

Submit Help Request

Not yet Approved by OMB  

FCC: Wireless Telecommunications Bureau

All fields are required to submit your request, unless otherwise noted.

**Your Contact Information**

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First Name

Last Name

Email Address

Phone (format 9999999999 or 999-999-9999)

Phone Ext (optional)

Phone - International (if applicable)  
More information

FRN(FCC Registration Number)

Call Sign

ASR # (Antenna Structure Registration Number)

## Second half of page:

Facility ID # (Broadcast Licenses)

Application File #

### Your Question or Issue

Subject

Description (include a detailed explanation of your question or issue)

FCC System (optional)

Company (required for ULS Electronic Batch Filing (EBF))

Radio Service Code (optional)

### Your Computer

Operating System (optional)

Web Browser (optional)

To include attachments, please see below the Submit button.

Submit

Submit Attachments

Attachments

## Drop Down Menu #1

FCC System (optional)

-- None --  
3.5 GHz FSS ARS  
3650 Protection Zone Filings  
ARMIS - Automated Management Reporting Information System  
ASR - Antenna Structure Registration  
CDBS - Consolidated Database System  
CLS - Consolidated Licensing System  
COALS - Cable Operations and Licensing System  
CORES - Commission Registration System  
COSER - Canadian CoChannel Serial Coordination System  
E-106 - Electronic Section-106 System  
EAS - Equipment Authorization System  
EBF - ULS Electronic Batch Filing  
ELS - Experimental Licensing System  
ETRS - EAS Test Reporting System  
Form 477  
Genesis Core Financial System  
GenMen - General Menu Reports  
HAC - Hearing Aid Compatibility Status Report  
IA/1876 Form  
IBFS - International Bureau Filing System  
ISAS - Integrated Spectrum Auction System  
KDB - OET Knowledge Database and Inquiry  
Legacy Databases  
License View  
LMS - Licensing and Management System  
MFI Geospatial Data Collection  
OFACS - OET Frequency Assignment Coordination System  
OPIF - Online Public Inspection Files  
Programmatic Environmental Assessment for ASR

## Drop Down Menu #2

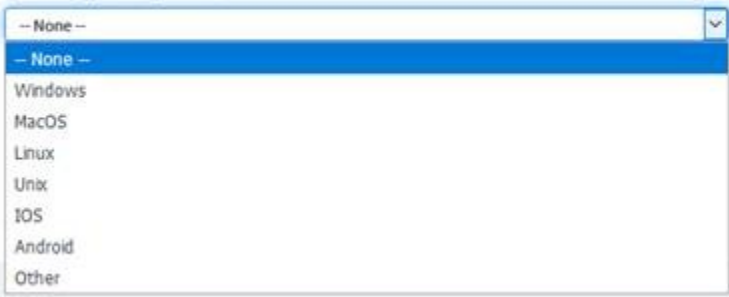
Radio Service Code (optional)

-- None --  
NA - Not Applicable  
AA - Aviation Auxiliary Group  
AB - Aural Microwave Booster  
AC - Aircraft  
AD - AWS-4  
AF - Aeronautical and Fixed  
AH - AWS-H Block (1915-1920 MHz and 1995-2000 MHz)  
AI - Aural Intercity Relay  
AL - ALL  
AN - Antenna Structure Registration  
AR - Aviation Radionavigation  
AS - Aural Studio Transmitter Link  
AT - AWS-3 (1695-1710 MHz, 1755-1780 MHz, and 2155-2180 MHz)  
AW - AWS 1710-1755/2110-2155 MHz  
BA - 1390-1392 MHz Band, Market Area  
BB- 1392-1395 and 1432-1435 MHz Bands, Market Area  
BC - 1670-1675 MHz Band Market Area  
BR - Broadband Radio Service  
CA - Commercial Air-ground Radiotelephone  
CB - BETRS  
CD - Paging and Radiotelephone  
CE - Digital Electronic Message Service - Common Carrier  
CF - Common Carrier Fixed Point to Point Microwave  
CG - General Aviation Air-ground Radiotelephone  
CJ - Commercial Aviation Air-Ground Radiotelephone (800 MHz band)  
CL - Cellular Radiotelephone  
CM - Commercial Operator  
CN - PCS Narrowband  
CO - Off-peak Radiotelephone

### Drop Down Menu #3

Your Computer

Operating System (optional)



-- None --

-- None --

Windows

MacOS

Linux

Unix

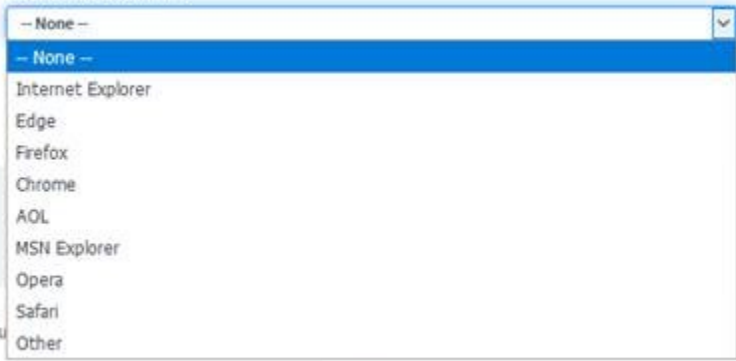
IOS

Android

Other

### Drop Down Menu #4

Web Browser (optional)



-- None --

-- None --

Internet Explorer

Edge

Firefox

Chrome

AOL

MSN Explorer

Opera

Safari

Other

Browse... No file selected. Attach

## OMB Control Number 3060-1042

### FCC NOTICE REQUIRED BY THE PAPERWORK REDUCTION ACTOMB Control Number 3060-1042

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