

Screenshots of Help Desk Form (e-Support page)  
Estimated time per response: .14 hours per response (rounded up)

OMB Control Number: 3060-1042

First half of page:

Submit Help Request

Not yet Approved by OMB

FCC: Wireless Telecommunications Bureau

All fields are required to submit your request, unless otherwise noted.

Your Contact Information

First Name

Last Name

Email Address

Phone (format 9999999999 or 999-999-9999)

Phone Ext (optional)

Phone - International (if applicable)

More information

FRN(FCC Registration Number)

Call Sign

ASR # (Antenna Structure Registration Number)

## Second half of page:

Facility ID # (Broadcast Licenses)

Application File #

### Your Question or Issue

Subject

Description (include a detailed explanation of your question or issue)

FCC System (optional)

Company (required for ULS Electronic Batch Filing (EBF))

Radio Service Code (optional)

### Your Computer

Operating System (optional)

Web Browser (optional)

To include attachments, please see below the Submit button.

Submit

Submit Attachments

Attach

Attachments

## Drop Down Menu #1

FCC System (optional)

-- None --

3.5 GHz FSS ARS

3850 Protection Zone Filings

ARMIS - Automated Management Reporting Information System

ASR - Antenna Structure Registration

CDBS - Consolidated Database System

CLS - Consolidated Licensing System

COALS - Cable Operations and Licensing System

CORES - Commission Registration System

COSER - Canadian CoChannel Serial Coordination System

E-106 - Electronic Section-106 System

EAS - Equipment Authorization System

EBF - ULS Electronic Batch Filing

ELS - Experimental Licensing System

ETRS - EAS Test Reporting System

Form 477

Genesis Core Financial System

GenMen - General Menu Reports

HAC - Hearing Aid Compatibility Status Report

IA/1876 Form

IBFS - International Bureau Filing System

ISAS - Integrated Spectrum Auction System

KDB - OET Knowledge Database and Inquiry

Legacy Databases

License View

LMS - Licensing and Management System

MFI Geospatial Data Collection

OFACS - OET Frequency Assignment Coordination System

OPIF - Online Public Inspection Files

Preconstruction Environmental Assessment for ASR

## Drop Down Menu #2

Radio Service Code (optional)

-- None --

NA - Not Applicable

AA - Aviation Auxiliary Group

AB - Aural Microwave Booster

AC - Aircraft

AD - AWS-4

AF - Aeronautical and Fixed

AH - AWS-H Block (1915-1920 MHz and 1995-2000 MHz)

AI - Aural Intercity Relay

AL - ALL

AN - Antenna Structure Registration

AR - Aviation Radionavigation

AS - Aural Studio Transmitter Link

AT - AWS-3 (1695-1710 MHz, 1755-1780 MHz, and 2155-2180 MHz)

AW - AWS 1710-1755/2110-2155 MHz

BA - 1390-1392 MHz Band, Market Area

BB- 1392-1395 and 1432-1435 MHz Bands, Market Area

BC - 1670-1675 MHz Band Market Area

BR - Broadband Radio Service

CA - Commercial Air-ground Radiotelephone

CB - BETRS

CD - Paging and Radiotelephone

CE - Digital Electronic Message Service - Common Carrier

CF - Common Carrier Fixed Point to Point Microwave

CG - General Aviation Air-ground Radiotelephone

CJ - Commercial Aviation Air-Ground Radiotelephone (800 MHz band)

CL - Cellular Radiotelephone

CM - Commercial Operator

CN - PCS Narrowband

CO - Offshore Radiotelephone

### Drop Down Menu #3

Your Computer

Operating System (optional)

-- None --

-- None --

Windows

MacOS

Linux

Unix

IOS

Android

Other

### Drop Down Menu #4

Web Browser (optional)

-- None --

-- None --

Internet Explorer

Edge

Firefox

Chrome

AOL

MSN Explorer

Opera

Safari

Other

No file selected.

## OMB Control Number 3060-1042

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