

NCI/Office of Communications and Public Liaison

APPENDIX 1F

CANCER INFORMATION AND CLINICAL TRIALS CALLBACKS

Cancer Information and Clinical Trials Callbacks

NCI Call Back Workspace:

Object Tools

NCI Call Back

Home

Insert Field

Insert Control

Design

Rules

Preview

Label

Behavior

Required

Hidden

Tab Order

Answer

Assigned

Call Back (Client's Time)

Call Back (Pacific Time)

Call Back Attempt

Call Back Number

Call Back Status

Campaign

Contact

Date Completed

Date Created

Date Last Updated

Due Date

Escalation Level

Has Quit

Incident

Mailing

Name

No, why?

Opportunity

Organization

Planned Completion

Priority

Rule State

SMS Final

SMS Notes

SMS 1

SMS 2

Survey

Task ID

Task Template ID

Task Type

Time Zone

Why Refusal?

Ribbon

Rules

Audit Log

Notes

Show Outline

Workspace Properties

Inquiry

Has Quit

Plan/Use Medication

No, why?

Other Reason

Call Back Number*

#

Call Back Attempt

Call Back Status*

Why Refusal?

Time Zone*

Atlantic TZ calls must be scheduled between 9AM and 830PM Atlantic Time

Eastern TZ calls must be scheduled between 9AM and 830PM Eastern Time

Central TZ calls must be scheduled between 8AM and 730PM Central Time

Mountain TZ calls must be scheduled between 7AM and 630PM Mountain Time

Pacific TZ calls must be scheduled between 6AM and 530PM Pacific Time

Alaska TZ calls must be scheduled between 5AM and 430PM Alaska Time

Hawaii TZ calls must be scheduled between 4AM and 330PM Hawaii Time

Call Back (Client's Time)

Call Back (Pacific Time)

The Call Back (CC Time) field will not be populated until the Call Back is saved

Call Back Notes

Contact Details

CT CB 1

CT CB 2

SMS Activity

Call Back Notes

Add

View All

Sort Date - Descending

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