

**Crosswalk of Changes to Model Notices in the Internal Claims and Appeals and External Review package (OMB control number: CMS-10338)**

This package includes three model notices: the Model Notice of Adverse Benefit Determination, the Model Notice of Final External Review Decision, and the Model Notice of Final Internal Adverse Benefit Determination. The “Model of Adverse Benefit Determination” was inadvertently submitted as a duplicate of the "Internal Adverse Benefit Determination" model notice. CMS replaced the duplicate “Model of Adverse Benefit Determination” instrument with the Internal Adverse Benefit Determination” instrument.

Additionally, we adjusted the font size (from calibri to times new roman) in the “Model Notice of External Review Decision” to ensure consistency with the other model notices.