

Family Partners for Research Study

Instrument 3: Online Parent Feedback Questionnaire

Thank you for participating in this important study. We value your experience and opinion as your feedback will help inform possible future studies of children and families involved with the child welfare system.

The following questions are about your own experience with the remote (online and telephone) surveys you just completed.

OQ1. What did you like about the completing the surveys remotely? *[open-ended text box]*.

OQ2. What did you NOT like about completing the surveys remotely? *[open-ended text box]*

OQ3. Did you have any difficulties accessing or getting to the online survey website?

1. Yes
2. No

If OQ3=1: What types of problems did you encounter? *[open ended text box]*

OQ4. Did you have any difficulties navigating through the pages of the online survey?

1. Yes
2. No

If OQ4=1: What types of problems did you encounter? *[open ended text box]*

OQ5. Did you use the “Get Help” feature when completing the online survey?

1. Yes
2. No

If OQ5 = 1: What specifically did you need help with? Was the staff person you interacted with able to help you with the problem you encountered?

OQ6. When taking the online survey, it felt...

1. ...longer than expected.
2. ...shorter than expected.
3. ...about what I was expecting.

OQ7. On a scale of 1 to 5, how would you rate the remote survey (online and telephone) experience?

- 1 – not at all positive
- 2 – only a little positive
- 3 – no opinion/neutral
- 4 – somewhat positive
- 5 – extremely positive

PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13) STATEMENT OF PUBLIC BURDEN: The purpose of this information collection is to gather feedback to inform future National Survey of Child and Adolescent Well-Being data collections. Public reporting burden for this collection of information is estimated to average 15 minutes per respondent, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. This is a voluntary collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information subject to the requirements of the Paperwork Reduction Act of 1995, unless it displays a currently valid OMB control number. The OMB is #0970-0356 and the expiration date is 01/31/2027. If you have any comments on this collection of information, please contact Melissa Dolan: mdolan@rti.org.

Now consider the families you work with as a parent mentor. The following questions ask for your opinion based on your experience with these families.

[Header at the top of each page]:

In your opinion, based on your work as a parent mentor...:

OQ8. What type of equipment do you think most families would be more likely to use when completing the online assessment?

1. Their own device (either a smart phone, tablet, or computer)
2. A device you borrow from RTI (a tablet with instructions).

If OQ8=2: If return instructions were provided, how likely do you think it would be for most families to send the tablet back to RTI when they are finished? What instructions might make the return process easier? [open ended text box]

OQ9. What type of internet access do you think most families would prefer to use when completing this online survey?

1. Their own personal Wi-Fi
2. Publicly available wi-fi (i.e., library, coffee shop, etc.)
3. An RTI-supplied Wi-Fi hotspot

If Q9 = 3: If return instructions were provided, how likely do you think it would be for most families to send the tablet back to RTI when they are finished? What instructions might make the return process easier? [open ended text box]

OQ10. Do you think most families would find the instructions in the online survey easy to understand and follow?

1. Yes
2. No

If Q10= 2. What recommendations, if any, do you have to make the online survey process easier to understand? [open ended text response]

OQ11. What issues, if any, would be a barrier for most families to participate in the study online? For example, challenges using technology, reluctance to provide information online, insufficient compensation, etc. [open ended text response]

OQ12. A \$50 virtual gift card is provided to parents as a token of appreciation for their time in completing the remote activities. Based on your current experience working with families, is this amount:

1. More than adequate for the time it would take families to complete the survey.
2. Adequate for the time it would take families to complete the survey.
3. Less than adequate for the time it would take families to complete the survey.

If OQ12 =3: What amount would you have felt was adequate? [open ended text box]

OQ13. What recommendations, if any, do you have to make the remote (online and telephone) activity process easier for most families to understand and complete? [open ended text response]

OQINCENTIVE. Thank you for your feedback. We would like to offer you a \$50 virtual gift card to thank you for your time participating in this portion of the Family Partners for Research study.

How would you like to receive this gift card?

1. Email [*confirm email address*]
2. Text [*confirm phone number*]