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| **2025 CHALENG Survey -- Veteran** |  OMB Control Number: 2900-0843 Estimated Burden Avg: 6 minutes  Expiration Date: 11/30/2027 |
| Identification:1. In which branch of the armed services did you serve?

|  |  |
| --- | --- |
| * Army
* Navy
* Marine Corps
* Space Force
 | * Air Force
* Coast Guard
* National Guard/Reserve
 |

1. Where are you living now?
* Homeless - sheltered (in shelter)
* Homeless - unsheltered (on streets, public encampment, in car)
* Emergency Housing
* Transitional Housing (Grant and Per Diem housing, VA Domiciliary, or community contract housing
* Permanent subsidized housing (including HUD-VASH and Section 8)
* Unsubsidized housing (private apartment/house/condominium)

Please only answer these questions if you answered question #2 with “Homeless.” All other Veterans should skip questions 2(a) and 2(b).2(a) Which of the following options best describes how long you have been homeless?

|  |  |
| --- | --- |
| * 0-3 months
* 4-6 months
* 7-12 months
 | * 13-24 months
* More than 24 months
 |

2(b) Have you had four or more episodes of homelessness in the past three years?

|  |  |
| --- | --- |
| * Yes
 | * No
 |

1. Are you:

|  |  |
| --- | --- |
| * Female
* Male
 |  |
|  |  |

 | 1. What is your age?

|  |  |
| --- | --- |
| * Less than 25
* 25-34
* 35-44
* 45-54
 | * 55-64
* 65-74
* 75-84
* 85+
 |

5. What is your race and/or ethnicity? *Select all that apply.** American Indian or Alaska Native (For example, Navajo Nation, Blackfeet Tribe of the Blackfeet Indian Reservation of Montana, Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, Aztec, Maya, etc.)
* Asian (For example, Chinese, Asian Indian, Filipino, Vietnamese, Korean, Japanese, etc.)
* Black or African American (For example, African American, Jamaican, Haitian, Nigerian, Ethiopian, Somali, etc.)
* Hispanic or Latino (For example, Mexican, Puerto Rican, Salvadoran, Cuban, Dominican, Guatemalan, etc.)
* Middle Eastern or North African (For example, Lebanese, Iranian, Egyptian, Syrian, Iraqi, Israeli, etc.)
* Native Hawaiian or Pacific Islander (For example, Native Hawaiian, Samoan, Chamorro, Tongan, Figian, Marshallese, etc.)
* White (For example, English, German, Irish, Italian, Polish, Scottish, etc.)
1. How many dependents under the age of 18 are residing with you?

|  |  |
| --- | --- |
| * 0
* 1
* 2
 | * 3
* 4 or more
 |

1. Are you currently enrolled in the VA?

|  |  |  |
| --- | --- | --- |
| * Yes
 | * No
 | * Unsure
 |

1. Is your housing in any way at risk (do you have trouble making mortgage payments, or are your housing plans uncertain)?
* Yes
* No
1. Do you live in a rural or frontier community?
* Yes
* No
 |

Please tell us in your own words: What is the most important resource/service that could help end your homelessness now, or if you are formerly homeless, what is the most important resource that will prevent you from being homeless in the future?

|  |
| --- |
|  |

Based on your experience as a Veteran experiencing homelessness or former homelessness, please help us understand how well your needs are being met. Within the past 3 months (or 90 days) how well are your needs being met in the following:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| NeverMet |  |  | AlwaysMet | N/A | **Housing** |
| O | O | O | O | O | 1. Emergency/immediate Shelter
 |
| O | O | O | O | O | 1. Transitional Living Facility and Halfway House
 |
| O | O | O | O | O | 1. Long-term Permanent Housing
 |
| O | O | O | O | O | 1. Registered Sex Offender Housing
 |
| O | O | O | O | O | 1. Affordable Housing
 |
| O | O | O | O | O O O | 1. Eviction Prevention Services
2. Preparation for Natural Disaster/ Extreme Emergency
3. Assistance with safe firearms storage
 |
| NeverMet |  |  | AlwaysMet | N/A | **Treatment Services** |
| O | O | O | O | O | 1. Medical Services
 |
| O | O | O | O | O | 1. Services for Emotional or Psychiatric Problems
 |
| O | O | O | O | O | 1. Substance Abuse Treatment
 |
| O | O | O | O | O | 1. HIV/AIDS Testing and Treatment
 |
| O | O | O | O | O | 1. Eye Care and Glasses
 |
| O | O | O | O | O | 1. Personal Hygiene (shower, haircut, etc.)
 |
| O | O | O | O | O | 1. Elder Healthcare and Resources
 |
| O | O | O | O | O | 1. Complementary and Alternative Medicine (acupuncture, herbal medicine, meditation)
 |
|  |  |  |  |  |  |
| O | O | O | O | O | 1. Case Management
 |
| O | O | O | O | O | 1. Military Sexual Trauma
 |
| O | O | O | O | O | 1. Gender Specific Health Care Provider Availability
 |
|  |  |  |  |  | 1. Dental Care:
 |
|  |  |  |  |  | How would you describe the health of your teeth and gums? |
|  |  |  |  |  | O Excellent |
|  |  |  |  |  | O Very good |
|  |  |  |  |  | O Good |
|  |  |  |  |  | O Fair |
|  |  |  |  |  | O Poor |
| NeverMet |  |  | AlwaysMet | N/A | **Income/Benefits Services** |
| O | O | O | O | O | 1. VA Disability/Pension |
| O | O | O | O | O | 2. Supplemental Security Income (SSI) and Social Security Disability (SSD)  |
| O | O | O | O | O | 3. Money Management and Budgeting |
| O | O | O | O | O | 4. Food |
| O | O | O | O | O | 5. Clothing |
| O | O | O | O | O | 6. Family Reconciliation Assistance/Family Counseling |
| O | O | O | O | O | 7. Move-In Assistance |
| O | O | O | O | O | 8. Utility Assistance |
| O | O | O | O | O | 9. Transportation |
| O | O | O | O | O | 10. Child Care |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| NeverMet |  |  | AlwaysMet | N/A | **Legal Assistance** |
| O | O | O | O | O | 1. Legal Assistance to Help Restore a Driver’s License  |
| O | O | O | O | O | 2. Financial Guardianship |
| O | O | O | O | O | 3. Re-Entry Services for Incarcerated Veterans  |
| O | O | O | O | O | 4. Legal Assistance for Child Support Issues |
| O | O | O | O | O | 5. Legal Assistance for Outstanding Warrants and Fines |
| O | O | O | O | O | 6. Legal Assistance to Expunge a Criminal Record |
| O | O | O | O | O | 7. Legal Assistance for Credit Issues/Debt Collection/Bankruptcy |
| O | O | O | O | O | 8. ADA issues with rental housing (i.e. ramps for wheelchair access, accommodation of service animals) |
| O | O | O | O | O | 9. Domestic Violence/Protection Orders |
| O | O | O | O | O | 1. Tax Issues
 |
| O | O | O | O | O | 11. Discharge Upgrade Appeals |
| O | O | O | O | O | 12. Family Law (i.e. divorce, child custody) |
| NeverMet |  |  | AlwaysMet | N/A | **Education/Job Services** |
| O | O | O | O | O | 1. Education |
| O | O | O | O | O | 2. Job Training |
| O | O | O | O | O | 3. Finding a Job or Getting Employment |
| O | O | O | O | O | 4. Vocational Rehabilitation (a process that enables people with functional, psychological, developmental, cognitive, or emotional impairments or health conditions to overcome barriers to accessing, maintaining, or returning to employment) |
| Yes | No | Don’t Know | **Digital Access** |
| O | O | O | Do you use the internet, at least occasionally?  |
|  |  |  | How often do you access the Internet?O NeverO At least once a dayO At least once a week but not every dayO At least once a month but less than once a weekO Less than once a year |
| O | O | O | Do you have a cell phone? |
| O | O | O | Do you have a smart phone? |
| O | O | O | Do you own a computer or laptop?Do you use the Internet to access VA services?Do you use any phone apps for your health care?  |
|  |  |  |  |  |  |
| Not Accessible |  |  | Very Accessible | N/A | **VA and Community Coordination** |
| O | O | O | O | O | 1. In general, how accessible do you feel VA services are to homeless Veterans in your community? |
| Not Able |  |  | Mostly Able | N/A |  |
| O | O | O | O | O | 2. How able is the VA to coordinate services for homeless Veterans? |
| Not Aware |  |  | Mostly Aware | N/A |  |
| O | O | O | O | O | 3. How aware of Veterans’ needs and resources are Community Homeless Agencies? |

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Thank you for your participation in the CHALENG survey! If you would like more information or if you have any concerns, please contact the Call Center for Homeless Veterans: http://www.va.gov/homeless/nationalcallcenter.asp | 1-877-4AID VET (1-877-424-3838)