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VPP User Survey

 ExpertReview score **Fair**

▼ Content type

▼ Default Question Block

Q9

We are seeking your feedback to help enhance the Verified Products Portal (VPP) experience and better support future participants. Please take a few minutes to complete this brief survey. Thank you for your time and valuable input!

Paperwork Reduction Act Statement

Q1

Overall, how satisfied are you with the VPP?*

- Extremely dissatisfied
- Somewhat dissatisfied
- Neither satisfied nor dissatisfied
- Somewhat satisfied
- Extremely satisfied

Q2

Which aspects of the VPP do you find most valuable?*

- Ease of use
- Customer support
- Reliability
- Standardized product data
- Reduced need for Letter of Supply (LoS)

Q3

How often do you use the VPP?*

- Daily
- Weekly
- Monthly
- Quarterly
- Rarely or never

Q4

*

How difficult or easy was it to navigate the VPP?

- Extremely difficult
- Somewhat difficult
- Neither easy nor difficult
- Somewhat easy
- Extremely easy

Q10

Did you use VPP resources (e.g., email support, user consultations, GSA.gov site, guides, templates)?

- No
- Yes

Q11



Display this question

If Did you use VPP resources (e.g., email support, user consultations, GSA.gov site, guides, templat... Yes Is Selected

Have you found the VPP resources helpful (e.g., email support, user consultations, GSA.gov site, guides, templates)?*

	Email Support	User Consultations	GSA.gov	VPP Guides	VPP Templates
Very Unhelpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Unhelpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Neither helpful nor unhelpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Very Helpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
N/A	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q6



What challenges, if any, have you encountered using the VPP?

Text input field for Q6



Q7



Please provide any additional comments or suggestions for improving the VPP.

Text input field for Q7



Import from library

Add new question

Add Block

Block 1

Q8



If you would like to be contacted for further information, please provide your information below:

Name

Email Address



 Import from library

Add new question

[Add Block](#)

End of Survey

We thank you for your time spent taking this survey.

Your response has been recorded.