

## Screen #1

0% Survey Completion

### Vendor Support Center (VSC) Feedback Survey

We'd love to hear about your recent experience with the VSC.GSA.gov site. Your feedback is confidential and helps us identify ways to enhance our support and improve your overall GSA experience.

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## Screen #2

13% Survey Completion

\*Q1. Which of the following solutions on the VSC site have you used recently?  
Please select all that apply. **(Response required)**

#### I Want a Contract

- Types of Contracts
- Getting a GSA Schedule Contract
- Additional Information

#### Managing My GSA Contract

- Register My Contract
- Lookup Tables
- Check File Status
- Contractor Profile
- MAS (Multiple Award Schedule)
- GWAC

8(a) STARS III Resource Center

**Contract Sales**

Reporting My Sales

Analyzing My Sales

Other (please specify)

None of the Above

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**Screen #3 - If respondents select "Somewhat satisfied/Very satisfied" in Q2**



\*Q2. How would you rate your overall satisfaction with the VSC site? **(Response required)**

- Very dissatisfied
- Somewhat dissatisfied
- Neither dissatisfied nor satisfied
- Somewhat satisfied
- Very satisfied

Q3a. What aspects of the solution(s) you recently used did you find most valuable?

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**Screen #3 - If respondents select "Very dissatisfied/Somewhat dissatisfied/Neither dissatisfied nor satisfied" in Q2**

\*Q2. How would you rate your overall satisfaction with the VSC site? **(Response required)**

Very dissatisfied

Somewhat dissatisfied

Neither dissatisfied nor satisfied

Somewhat satisfied

Very satisfied

Q3b. What aspects of the solution(s) you recently used do you think could be improved?

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#### Screen #4

Q4. Please provide any additional feedback you have about the VSC site.

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#### Screen #5

75% Survey Completion

Q5. Please select the description that best reflects your role:

- Current MAS contract holder
- Prospective MAS contract holder
- Government employee supporting an acquisition
- Other (please specify)

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Screen #6 If respondents select "Other (please specify)" in Q5

70% Survey Completion

Q6. Do you currently work for the Federal Government?

- Yes
- No

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Screen #7 If respondents select "Yes" in Q6 **OR** "Government employee supporting acquisition" in Q5

80% Survey Completion

\*Q7. Please select the Federal Government agency you work for. **(Response required)**

Agency

Component

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## Screen #8

90% Survey Completion

Thank you for your feedback. Please click the "Submit" button to complete the survey.

Submit Survey >

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## Screen #9

100% Survey Completion

We thank you for your time spent taking this survey.  
Your response has been recorded.

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