

Screen #1



0% Survey Completion

The U.S. General Services Administration (GSA) is seeking your feedback on your agency's adoption of OneGov solutions. Your input helps us understand how well we are meeting your agency's needs.

Please take a moment to share your experience and let us know how we can better support you moving forward.

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Screen #2



7% Survey Completion

Has your agency purchased any of the solutions offered through GSA OneGov?

- No
- Yes
- I don't know

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Screen #3 - If respondent replies No or I don't know to Q2



14% Survey Completion

Does your agency plan to purchase any of the solutions offered through GSA OneGov?

- No
- Yes
- I don't know

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Screen #4 - If respondent replies No to Q3

Did any of the following impact your agency's decision to not purchase through GSA OneGov?

- Alternative Contracts: Our agency obtained better pricing through other contract vehicles (e.g., SEWP or agency-wide agreements).
- Product Needs Mismatch: The OneGov standardized bundles do not align with our agency's product or service requirements.
- Integration or Compatibility Constraints: Our current or legacy IT infrastructure cannot easily support the cloud-based tools included in the OneGov offers.
- Existing Lower Pricing: Our agency already has lower pricing through previously negotiated agreements.
- Short-Term Discount Concerns: The discounts appear temporary, which may create budget or cost concerns after the initial pricing period ends.
- Other

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Screen #5 - If a respondent replies I don't know to Q3



86% Survey Completion

If there is a point of contact within your agency who can provide feedback regarding your agency's adoption of OneGov solutions please share their information and we'll reach out directly.

Name

Email Address

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Screen #6 - If a respondent replied Yes to Q2



21% Survey Completion

*How would you rate your overall satisfaction with GSA's OneGov program?
(Response required)

Very
Dissatisfied

Somewhat
Dissatisfied

Neither
dissatisfied nor
satisfied

Somewhat
Satisfied

Very Satisfied

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Screen #6a - If a respondent replies Somewhat Satisfied or Very Satisfied to Q6



21% Survey Completion

*How would you rate your overall satisfaction with GSA's OneGov program?

(Response required)

Very
Dissatisfied

Somewhat
Dissatisfied

Neither
dissatisfied nor
satisfied

Somewhat
Satisfied

Very Satisfied

What aspects of the GSA OneGov program did you find most valuable?

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Screen #6b - If a respondent replies Very Dissatisfied, Somewhat Dissatisfied or Neither dissatisfied nor satisfied to Q6



21% Survey Completion

*How would you rate your overall satisfaction with GSA's OneGov program?

(Response required)

Very Dissatisfied

Somewhat Dissatisfied

Neither dissatisfied nor satisfied

Somewhat Satisfied

Very Satisfied

What aspects of the GSA OneGov program could be improved?

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Screen #7



43% Survey Completion

Which OneGov products has your agency purchased or plans to purchase?

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Screen #8



57% Survey Completion

Please provide any additional feedback you have regarding GSA's OneGov strategy including solutions you'd like to see added in the future.

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Screen #9



64% Survey Completion

If applicable, please select the Federal Government agency you work for.

Agency

Component

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Screen #10



71% Survey Completion

Would you like one of our team members to contact you to discuss this feedback?

No

Yes

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Screen #10a - If a respondent replies Yes to Q10

71% Survey Completion

Would you like one of our team members to contact you to discuss this feedback?

No

Yes

Please provide your contact information.

Name

Email Address

Phone Number

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Screen #11



93% Survey Completion

Thank you for your feedback. Please click the "Submit" button to complete the survey.

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