

Introduction – Attendee type – Agency

Thank you for attending the office hours session hosted by the GSA Office of Small Business (OSB). Please complete this short survey regarding your experience.

Your feedback will help us enhance future sessions and identify ways to improve.

1. Please select your attendee type. (Select all that apply) **(Response required)**

- ☐ Small Business
- ☐ Small Disadvantaged Business (includes firms in the 8(a) Business Development Program)
- ☐ Women-Owned Small Business
- ☐ Economically Disadvantaged Women-Owned Small Business

- ☐ Veteran-Owned Small Business
- ☐ Service-Disabled Veteran-Owned Small Business
- ☐ Historically Underutilized Business Zone Small Business
- ☐ Other than Small Business
- ☐ College or University
- ☐ Federal Government Representative
- ☐ State Government Representative
- ☐ Local Government Representative
- ☐ Other

1a. Please select the agency, component, and sub-component where you work. **(Response required)**

Agency

Component

Sub-

Component

Overall Satisfaction

2. How would you rate your overall experience with the office hours session? **(Response required)**

- ☐ Very dissatisfied
- ☐ Somewhat dissatisfied
- ☐ Neither dissatisfied nor satisfied
- ☐ Somewhat satisfied
- ☐ Very satisfied

2a. Please explain the reason for your dissatisfaction.

Questions 3-7

3. How did you hear about the session? (Select all that

apply) **(Response required)**

- ☐ Social media
- ☐ GSA Interact
- ☐ GSA.gov
- ☐ Email
- ☐ GSA representative
- ☐ Other

4. How would you rate your overall satisfaction with the following items? **(Response required)**

[illegible]

	Very dissatisfied	Somewhat dissatisfied	Neither dissatisfied nor satisfied	Somewhat satisfied	Very satisfied	Not Applicable
Resources and materials	☐	☐	☐	☐	☐	☐
Clarity of the information	☐	☐	☐	☐	☐	☐

4a. Please explain the reason for your dissatisfaction.

5. Did you make any valuable connections during the session?

- ☐ No
- ☐ Yes

6. What type of format do you prefer for office hours sessions? (Select all that apply)

- ☐ Set agenda
- ☐ Flexible/open discussion
- ☐ Both set agenda and flexible/open discussion
- ☐ Other

7. Please tell us how we can improve office hours sessions.

Submit

Please click the 'Submit' button below.

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