



Federal Aviation
Administration

Drones

The future of aviation is here. The FAA advance drone operations and integration, helping you fly for fun or work, get the rules, and more. The future of aviation is here. The FAA advance drone operations and integration, helping you fly for fun or work, get the rules, and more. The future of aviation is here. The FAA advance drone operations and integration, helping you fly for fun or work, get the rules, and more.

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WE CAN HELP YOU!



FAA.gov Feedback Survey

Thank you for visiting FAA.gov. Please take a few minutes to share your experience using FAA.gov. Your feedback helps us make improvements and provide the best online experience possible.

Do you have a noise complaint? [Visit our Noise Portal](#)

OMB Control No. 3090-0321 (Expires 11/30/2028)
Estimated time to complete: 3 minutes
All responses are voluntary
Please do not include any personally identifiable information (PII)
Send comments about this survey to webmanagement@faa.gov
A red asterisk (*) indicates a required field.

How would you rate your overall experience on FAA.gov? *

- ☐ Satisfied
- ☐ Somewhat Satisfied
- ☐ Neutral
- ☐ Somewhat Dissatisfied
- ☐ Dissatisfied

Were you able to complete your main task? *

- ☐ Yes
- ☐ No

If you were able to complete your main task, how would you rate the ease of task completion?

- ☐ Very Easy
- ☐ Easy
- ☐ Fair
- ☐ Difficult
- ☐ Very Difficult

If you were unable to complete your main task, which best describes the reason why?

- ☐ Broken link
- ☐ Could not find the page/section I need
- ☐ Found the correct page/section, but could not find what I was looking for specifically
- ☐ The information was incorrect, outdated, or unclear
- ☐ Could not find the document or regulation I was looking for
- ☐ Other

Enter other text

Enter other text

How would you rate your confidence in using FAA.gov as your main source of U.S. aviation information? *

- ☐ Very Confident
- ☐ Confident
- ☐ Neutral
- ☐ Not confident
- ☐ Not at all confident

How would you rate the efficiency of FAA.gov as a transactional tool? (Examples: drone registration, license renewal, aircraft registration, etc.) *

- ☐ Very Efficient. It is easy to understand and complete the process.
- ☐ Efficient. I am able to complete the process, and it is easy to locate information and resources to answer any questions or troubleshoot any issues.
- ☐ Adequate. I am usually able to complete the process, but often encounter conflicting instructions or extra/unforeseen steps.
- ☐ Inefficient. I frequently struggle to complete the process, and find it frustrating to troubleshoot.
- ☐ Very Inefficient. I find the process to be difficult with repetitive or conflicting steps, and struggle to find helpful information or receive assistance.
- ☐ Not Applicable. I did not complete a transaction on FAA.gov

Did you use the search box during your visit? *

- ☐ Yes
- ☐ No

How would you rate the relevancy of the search results?

- ☐ Excellent
- ☐ Good
- ☐ Fair
- ☐ Somewhat Unsatisfactory
- ☐ Poor

Do you use the FAA website as your primary resource for U.S. aviation information? *

- ☐ Yes
- ☐ No

Which best describes your role? *

- ☐ Pilot (active or retired)
- ☐ Mechanic
- ☐ Engineer
- ☐ Drone operator
- ☐ Instructor
- ☐ Airport employee
- ☐ FAA employee
- ☐ Media
- ☐ General public/passenger
- ☐ Other

Enter other text

Enter other text

Which best describes the main task that brought you to this site? *

- ☐ General aviation information
- ☐ Find contact information/regional office information
- ☐ Find forms or materials
- ☐ Review regulations and advisories
- ☐ Registration, licensing, or certification
- ☐ Medical information or certification
- ☐ Search data and statistics
- ☐ Review passenger/cargo/travel information
- ☐ Air traffic operations
- ☐ Drone operations and regulations
- ☐ Other

Enter other text

Enter other text

Submit