

SUBJECT:

Sen\$e Summative Testing

ACTION REQUESTED:

The Office of Financial Readiness will task the Military Departments to recruit and identify service members for summative testing.

REQUEST LANGUAGE:

The Office of Financial Readiness under the Office of the Secretary of Defense (OSD) is fielding a mobile application to provide financial education content in an innovative format that allows Service members to access information supplemental to formal required training. OSD will conduct summative testing with Service members in XXXX from XXXXXX. I request your assistance in supporting this effort by providing an installation point of contact (POC) for each Service. The POC will be responsible for assisting OSD and its vendor team with installation access and identifying participants.

Participants will individually evaluate usability, user-satisfaction and expectations of the user interface and functionality, including workflow and success rate, and training effectiveness of the application through end-user knowledge acquisition. One participant at a time will be tested through interaction with individuals from the testing team for no more than 60 minutes. Activities will include interacting with a mobile device, reading and comprehension, and responding in writing or orally to questions pertaining to the application. Participants would represent a variety of years of service, age, gender, Active and Reserve Components, and technology preferences, in order to best understand the preferences of the diverse military population. All participants will confirm receipt of the Agency Disclosure Notice provided at Attachment 1 prior to involvement in testing.

Please provide the requested installation POC name, phone number, and email address no later than XXXXX. My POC for this matter is Mrs. Beth Darius, Office of Financial Readiness, 703-693-3090, beth.a.darius.civ@mail.mil.

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OMB EXPIRATION DATE: XX/XX/XXXX

AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information, 0704-0553, is estimated to average 1 hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil.

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