

## HMIRS Web Customer Survey Questions

### AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information, 0704-0553, is estimated to average five minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at [whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil](mailto:whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil). Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

1. How satisfied are you with HMIRS overall functionality?

Very Satisfied  
Somewhat Satisfied  
Neither Satisfied nor Dissatisfied  
Somewhat Dissatisfied  
Very Dissatisfied

Please add additional comments if necessary.

2. Who do you contact for HMIRS assistance?

DLA J62 Hazmat PMO  
HMIRS Functional Management  
Military / Service Agency Focal Point  
DLA Enterprise Service Desk

3. Do you receive a timely response?

Yes  
No

Please add additional comments if necessary.

**4. Which your Military Service or Agency do you work for?**

Air Force

Army

DLA

GSA

Navy (Logistics)

Navy (Public Health)

Marine Corps

Other \_\_\_\_\_

**5. Which area best describes your work?**

HazMat End User

HazMat Distribution

Hazardous Waste Disposal

Occupational Safety & Health / Emergency Services

Environmental Management

Acquisition / Tech Quality

Other \_\_\_\_\_

**6. How frequently do you access HMIRS? (Select One)**

Daily

Weekly

Monthly

Quarterly

Once a year

**7. What is your PRIMARY use for HMIRS?**

SDS

HCS/GHS Label

HCC

Chemical composition/ingredients

Transportation information for packing/shipping

Generate health, safety, environmental, or other technical reports

Logistics information such as MIL-STD info, Container Size, Unit of Issue

Other \_\_\_\_\_

8. Which field do you most frequently use to perform HMIRS searches?

NSN/NIIN

LSN

CAS/Chemical Ingredient

Product Name/Product Identifier

Part Number

Manufacturer's Name

Manufacturer's CAGE

Contract/Delivery Order Number

Contractor's CAGE

9. How useful do you find the following HMIRS data?

9a. Identification of material (Product Name, Manufacturer, Emergency Contact)

Essential

Very Useful

Neutral

Not Very Useful

Do Not Use

9b. Logistics (Unit of Issue, Net Weight, Container Size)

Essential

Very Useful

Neutral

Not Very Useful

Do Not Use

9c. HCS/GHS Hazard Identification & Label

Essential

Very Useful

Neutral

Not Very Useful

Do Not Use

9d. Composition/Ingredients

Essential  
Very Useful  
Neutral  
Not Very Useful  
Do Not Use

9f. Physical & Chemical Properties

Essential  
Very Useful  
Neutral  
Not Very Useful  
Do Not Use

9g. Toxicological

Essential  
Very Useful  
Neutral  
Not Very Useful  
Do Not Use

9h. Transportation Information

Essential  
Very Useful  
Neutral  
Not Very Useful  
Do Not Use

9i. Regulatory (VOC)

Essential  
Very Useful  
Neutral  
Not Very Useful  
Do Not Use

9j. Hazardous Characteristic Code (HCC)

Essential  
Very Useful

Neutral  
Not Very Useful  
Do Not Use

**10. Which of the following the hazmat data elements would be most valuable for inclusion in HMIRS?**

First Aid  
Fire Fighting  
Accidental Release  
Handling & Storage  
Exposure Control/Personal Protection  
Stability & Reactivity  
Ecological  
Disposal  
No additional elements needed

11. Do you use HMIRS records and attachments in Preliminary Status?

Yes  
No

12. Do you use HMIRS records and attachments in Archived status?

Yes  
No

**13. Which is resource do you access the most for material information?**

EBS  
WebFLIS  
Transportation Regulation Manuals (DOT, IMDG, IATA, AFJM)  
Other (please specify)

14. If applicable, describe how you use HMIRS data in other systems or applications

15. Please provide comments and recommendations for any HMIRS functionality defect. Include the impact on your user experience and priority level (critical, high, medium, low).

16. Please provide comments and recommendations for HMIRS enhancements needed to improve the system. Include the impact on your user experience and priority level (critical, high, medium, low).

17. Request a response?

Name

Email

Phone