OMB CONTROL NUMBER: 0704-0553 OMB EXPIRATION DATE: 5/31/2025

AGENCY DISCLOSURE NOTICE

The public reporting burden for this collection of information, 0704-0553, is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding the burden estimate or burden reduction suggestions to the Department of Defense, Washington Headquarters Services, at whs.mc-alex.esd.mbx.dd-dod-information-collections@mail.mil.

Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

The Future of DISA Hosting and Compute

The DISA Hosting and Compute Center (HaCC) was formed in FY22 as the merger of the DISA's Data Center Ecosystem and Enterprise Cloud Portfolios into one organization providing a full range of hosting and compute capabilities from traditional capacity services, to private, hybrid, and commercial cloud. As part of the merger we are looking at how we can develop and deliver best value products and services to our customers and we need your feedback to get there. Let's build the future together.

Please do not include PII in any of your responses.

Please indicate your organization. [Select all that apply]

Military Branch or Service (Army, Air Force/Space Force, Navy, Marine Corps)
Combatant Command (CCMD)
DoD 4th Estate Agency (Non-DISA)
DISA
Non-DoD Department or Agency
Joint Staff
Other

Please select your primary role in your organization.

Management
IT Administrator
IT Operations
Engineering
Cybersecurity
Developer
Integrator
Business Operations
Finance
Service Desk
Other

What factors influenced your decision to choose DISA to host your mission requirement? [Select all that apply]

Customer service
Speedy delivery of engineered solutions
DoD mandated use of DISA-provided enterprise services
Lack of other government or industry service provider options
Cost
Range of product offerings
Specific product offerings / product features
Ability to customize solutions to meet customer requirements
Overall reliability
Ease-of-use
Self-service support features
Knowledge, skill, and qualifications of DISA support team
Ease of ordering/funding/paying
Meets Cyber Security requirements
Disaster Recovery/Continuity of Operations (COOP)
Meets DoD architecture requirements
Other

What factors influenced or might influence your decision to LEAVE DISA HaCC? [Select all that apply]

Poor customer service
Slow to deliver engineered solutions
Availability of other government or industry service provider options
Cost
Range of product offerings
Lack of specific product offerings / product features
Inability to customize solutions to meet customer requirements
Overall lack of reliability
Not easy to use
Lack of self-service support features
Lack of DISA SME training proficiency
Difficulty of ordering/funding/paying
Does not meet Cyber Security requirements
Disaster Recovery/COOP offerings
Did not meet DoD architecture requirements
Other

Click on the products below that you currently use or have used in the past. [Select all that apply] Stratus (DISA's private cloud environment) milCloud 1.0 milCloud 2.0 ☐ Infrastructure as Code (IaC) - cloud accelerator ☐ Mainframe (compute/processor/storage) ☐ Traditional Server Hosting (VM or physical server/processor/storage) Application Support (optional service offering) Web Administration (optional service offering) Database Administration (optional service offering) 24x7 Support (System Admin/App Support/Database Administration) Cloud Plus (managed cloud hosting support services) Secure Cloud Computing Architecture (Cloud Access Point (CAP) or Virtual Datacenter Security Services (VDSS)) Vulnerability Management Service (VMS) or VMS Cloud Extension Backup Services Other

low lo	ng have you been a DISA customer?	
	Less than 1 year	
	1-3 years	
	More than 3 years	
ease t	ell us about your overall customer experience with the DISA product(s) yo	ou selected above.
Enter	answer	
	//	
'hat ca	apabilities do you need that we aren't currently providing?	
Enter	answer	
	//	
ow wo	ould you describe the customer service you have received from the HaCC?	
Enter	answer	
	//	

nter answer			
inci urbwei			
		/	

Please click Yes if you would like us to contact you to learn more about our new and future offerings.

Joint Warfighting Commercial Cloud (JWCC)

JWCC is a multi-vendor commercial cloud contract vehicle providing Unclassified, Secret, and TS cloud to the tactical edge.



Stratus

Stratus is a DoD private cloud built to meet unique mission partner requirements. Stratus provides a multi-tenant, self-service management capability for compute, storage, and network infrastructure. It delivers rapid elasticity, resource pooling, and broad network access through a self-service on-demand web-based portal where Mission Partners can manage their resources as needed.



Containers as a Service (CaaS)

Containers allow users to run an application and all its dependencies in isolated processes, resulting in code packages that have everything the app needs to run its software reliably in any environment. The packages allow for easy application lift-and-shift from one environment to another.



DoD Cloud Infrastructure as Code (IaC)

DoD Cloud IaC reduces design complexities inherent to standing up a cloud environment. Provides templates that build out cloud environments in minutes. Speeds the authorization process with inheritable common controls and the use of PaaS services which eliminate the need for STIGs, ACAS and HBSS.



Account Tracking and Automation Tool (ATAT)

Automated Cloud Provisioning Accelerator. ATAT is a web-based application that streamlines the cloud onboarding process for DoD and its Mission Partners.



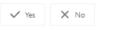
Vulcan Software Factory

A Continuous Compliance Monitoring (CCM) system for all DoD Mission Partners that monitors and provides compliance enforcement and vulnerability scanning of DoD containerized applications, which cover all the DevSecOps pillars (Develop, Build, Test, Release & Deploy, and Runtime).



Cloud to Tactical Edge

Provide secure, reliable, and timely access to cloud resources to help military and emergency personnel carry out their mission at the tactical edge despite unreliable connectivity to the cloud.



OCONUS Cloud

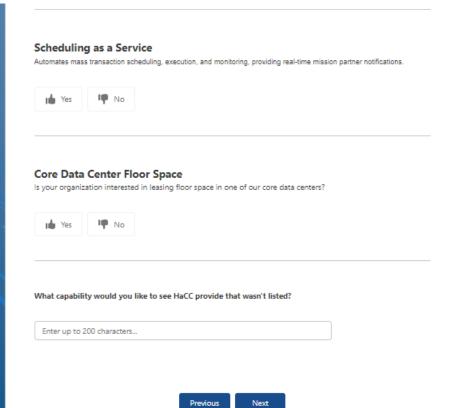
Layering commercial and on-premise cloud in all our OCONUS data centers to provide forward-deployed mobility, surge capacity, and data sovereignty.



Cloud Migration-as-a-Service

Services to help migrate your workloads and applications to DISA's private cloud. For mission partners lacking technical skills who require the help of DISA SMEs.





Below we will ask about which Subject Matter Experts (SMEs) you've worked with in the past and ask you to provide feedback on the level of service you have received. Have you worked with the HaCC's System Administrators in the past. ✓ Yes X No Answer Yes, if you have worked with the HaCC's Storage Administrators in the past. ✓ Yes

X No Answer Yes, if you have worked with the HaCC's Network/Comm Engineers in the past. ✓ Yes X No Answer Yes, if you have worked with the HaCC's Implementations Project Leads / Project Managers in the past. ✓ Yes X No Answer Yes, if you have worked with the HaCC's Cyber Security Technicians in the past. ✓ Yes X No

