

**Request for Approval under the “Fast Track Generic Clearance for the
Collection of Qualitative Feedback on Agency Service Delivery” (OMB Control
Number: 0704-0553)**

TITLE OF INFORMATION COLLECTION: Columbia Class Program Office (PMS 397)
Professional Growth and Empowerment Event Reaction Survey

PURPOSE:

The survey is designed to collect feedback from attendees of events (e.g., workshops, lunch-n-learns) hosted by Columbia Class Program Office (PMS 397) Professional Growth and Empowerment Working Group. Results from this survey will be used by the Working Group to assess the value of each event, improve current initiatives, and inform future events.

DESCRIPTION OF RESPONDENTS:

The respondents will consist of members of the PMS 397 workforce to include military and civilian personnel, as well as contractor employees. For the purposes of the PRA, only contractor respondents are included in the burden estimates below.

TYPE OF COLLECTION: (Check one)

- | | |
|---|---|
| ☐ Customer Comment Card/Complaint Form | ☐ Customer Satisfaction Survey |
| ☐ Usability Testing (e.g., Website or Software | ☐ Small Discussion Group |
| ☐ Focus Group | ☒ Other: <u>Event Reaction Survey</u> |

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Ms. Meganne Atkins, NAVSEA, PMS 397 Deputy Program Manager

To assist review, please provide answers to the following question:

Personally Identifiable Information:

1. Is personally identifiable information (PII) collected? ☐ Yes ☒ No
2. If Yes, will any information that is collected be included in records that are subject to the Privacy Act of 1974? ☐ Yes ☐ No
3. If Yes, has an up-to-date System of Records Notice (SORN) been published? ☐ Yes ☐ No

Gifts or Payments:

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? ☐ Yes ☒ No

BURDEN HOURS

Category of Respondent	No. of Respondents	Participation Time	Burden
Private sector contractors supporting PMS 397	79	5 minutes	6.58
Totals	79	5 minutes	6.58

FEDERAL COST: The estimated annual cost to the Federal government is \$684.60
Wages calculated based on averaged rates of contractor team supporting the design, development, and implementation of this survey.

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?
[X] Yes [] No

PMS 397 will send a link to the survey via email using the email distribution lists that will be compiled from the attendees of each event.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
[X] Web-based or other forms of Social Media **[Intelink]**
[] Telephone
[] In-person
[] Mail
[] Other, Explain

Intelink is CAC-enabled set of web-based services, tools, technologies and information repositories. Per the client's request, we will use Intelink to distribute any surveys.

2. Will interviewers or facilitators be used? [] Yes [X] No